

Market Conduct Annual Statement Scorecard Report for Data Year 2013

Private Passenger Auto - Overall Industry Statistics for South Carolina

Ratio 1: Claims closed without payment to the total claims closed.

State Ratio 23.77 %

| 0% | >0-10% | >10-20% | >20-30% | >30-40% | >40-50% | >50-60% | >60-70% | >70-80% | >80-90% | >90-100% | >100% |
|----|--------|---------|---------|---------|---------|---------|---------|---------|---------|----------|-------|
| 3 | 18 | 29 | 47 | 23 | 6 | 1 | 1 | 0 | 0 | 0 | 0 |

Ratio 2: Percentage of claims unprocessed at end of period.

State Ratio 12.00 %

| 0% | >0-10% | >10-20% | >20-30% | >30-40% | >40-50% | >50-60% | >60-70% | >70-80% | >80-90% | >90-100% | >100% |
|----|--------|---------|---------|---------|---------|---------|---------|---------|---------|----------|-------|
| 1 | 48 | 65 | 9 | 4 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |

Ratio 3: Percentage of claims paid beyond 60 days.

State Ratio 15.05 %

| 0% | >0-10% | >10-20% | >20-30% | >30-40% | >40-50% | >50-60% | >60-70% | >70-80% | >80-90% | >90-100% | >100% |
|----|--------|---------|---------|---------|---------|---------|---------|---------|---------|----------|-------|
| 2 | 17 | 56 | 34 | 14 | 5 | 0 | 0 | 0 | 0 | 0 | 0 |

Ratio 4: Non-renewals to policies in force.

State Ratio 0.90 %

| 0% | >0-10% | >10-20% | >20-30% | >30-40% | >40-50% | >50-60% | >60-70% | >70-80% | >80-90% | >90-100% | >100% |
|----|--------|---------|---------|---------|---------|---------|---------|---------|---------|----------|-------|
| 16 | 102 | 3 | 0 | 2 | 1 | 1 | 0 | 0 | 0 | 0 | 3 |

Ratio 5: Cancellations over 60 days to policies in force.

State Ratio 0.71 %

| 0% | >0-10% | >10-20% | >20-30% | >30-40% | >40-50% | >50-60% | >60-70% | >70-80% | >80-90% | >90-100% | >100% |
|----|--------|---------|---------|---------|---------|---------|---------|---------|---------|----------|-------|
| 42 | 84 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

Ratio 6: Cancellations under 60 days to new policies issued.

State Ratio 0.68 %

| 0% | >0-10% | >10-20% | >20-30% | >30-40% | >40-50% | >50-60% | >60-70% | >70-80% | >80-90% | >90-100% | >100% |
|----|--------|---------|---------|---------|---------|---------|---------|---------|---------|----------|-------|
| 31 | 69 | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

Ratio 7: Suits opened during the period to claims closed without payment.

State Ratio 2.97 %

| 0% | >0-10% | >10-20% | >20-30% | >30-40% | >40-50% | >50-60% | >60-70% | >70-80% | >80-90% | >90-100% | >100% |
|----|--------|---------|---------|---------|---------|---------|---------|---------|---------|----------|-------|
| 23 | 82 | 10 | 1 | 3 | 1 | 0 | 2 | 0 | 0 | 1 | 2 |

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