



South Carolina Department of Insurance

HENRY D. McMASTER
Governor

MICHAEL WISE
Director

NOTICE OF CATASTROPHE CLAIMS DATA CALL

TO: All Companies Licensed or Authorized to Write Property and Casualty Insurance in South Carolina

FROM: Michael Wise
Director of Insurance

RE: Data Call Relating to Tropical Storm Helene Insurance Claims

DATE: August 27, 2025

This correspondence is being issued to provide notification and guidance on reporting requirements relating to the impact of Tropical Storm Helene on the State of South Carolina.

In accordance with South Carolina Code of Laws Section 38-13-160, the South Carolina Department of Insurance is requiring all authorized property and casualty insurance companies, including licensed insurers, eligible surplus lines insurers, and companies that write private and/or excess flood insurance coverage, to complete the [claims reporting spreadsheet](#) and submit it through the [NAIC RDC Portal](#). Please click [here](#) for instructions on accessing the portal and the submission process.

The table below outlines the schedule for data call submissions. **Only claims relating to Tropical Storm Helene should be reported; non-catastrophe claims should be excluded.** The first report is due Friday, October 10, 2025 for claims reported as of Saturday, September 27, 2025.

DATA CALL FOR TROPICAL STORM HELENE		
Data Call Report Number	Cumulative Catastrophe Claims Data Reported As Of	Due Date
1 st Report	09/27/2025	10/10/2025
2 nd Report	12/31/2025	01/09/2026

*****Excel files of completed reports should be submitted via the [NAIC RDC Portal](#) by the due dates indicated above (and also reflected in the Excel spreadsheet). If the company has no claims data to report, they should email our Department at CATinfo@doi.sc.gov to report the zero submission. Please include the reporting period in the subject line.*****

Please refer to the [NAIC State Disaster Data Call Webpage](#) for additional guidance relating to this data call. Any further questions may be submitted to CATinfo@doi.sc.gov.

This notice does not apply to life or health insurers, monoline financial guaranty, mortgage guaranty, title, fidelity and surety, workers' compensation, medical malpractice insurers, professional liability insurers, or reinsurers.

If a company has multiple insurers within a holding company group, it will not be necessary to complete an Excel spreadsheet for each insurer. Instead, the holding company group should aggregate the information into one Excel spreadsheet and provide (on the Instructions tab) a list of those insurers within the group for which information is being aggregated. However, surplus line insurance companies should submit information on an individual company basis. If there is a surplus lines insurer within a group, the group should exclude the surplus lines insurer from the aggregated report as surplus lines insurers will be required to report their data separately from the group.

The data required under this data call must be submitted in Excel format. In accordance with Section 38-13-160, company responses must and will be treated as strictly confidential; responses will be aggregated for purposes of public disclosure.

Please note that the Department is requesting data at the zip code level. Respondents should include a breakdown of claims data by zip code and provide the name of the corresponding county for each zip code provided.

A copy of the data call spreadsheet template can be downloaded from the Department's website at <https://doi.sc.gov/DocumentCenter/View/14761/Datacall-Template---Helene>

For More Information:

doi.sc.gov/PCdatacalls

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