

2021 South Carolina Individual Life Complaints Summary

Total South Carolina Premiums: \$2,070,238,657

Total South Carolina Complaints Received by the SCDOI: 258

Total South Carolina Confirmed Complaints Analyzed by the SCDOI: 38

Group Code	Cocode	Company Name	Total Complaints	Confirmed Complaints	Confirmed Complaints as a % of Total Complaints	U.S. Market Share	Premiums
860	67091	Northwestern Mut Life Ins Co	1	0	0%	8%	\$ 161,504,605
435	65935	Massachusetts Mut Life Ins Co	2	0	0%	5%	\$ 104,681,050
176	69108	State Farm Life Ins Co	5	0	0%	5%	\$ 102,507,899
20	65676	Lincoln Natl Life Ins Co	2	0	0%	4%	\$ 80,381,642
826	66915	New York Life Ins Co	2	0	0%	4%	\$ 79,110,310
304	79227	Pruco Life Ins Co	1	0	0%	4%	\$ 72,591,858
468	86231	Transamerica Life Ins Co	23	6	26%	3%	\$ 66,004,165
261	69868	United Of Omaha Life Ins Co	7	1	14%	3%	\$ 57,869,625
4750	65919	Primerica Life Ins Co	7	0	0%	2%	\$ 48,939,982
12	60488	American Gen Life Ins Co	22	5	23%	2%	\$ 48,119,538
	68896	Southern Farm Bureau Life Ins Co	1	0	0%	2%	\$ 47,430,872
904	65838	John Hancock Life Ins Co USA	2	0	0%	2%	\$ 45,620,337
869	66168	Minnesota Life Ins Co	4	0	0%	2%	\$ 39,179,311
458	68136	Protective Life Ins Co	8	1	13%	2%	\$ 34,868,412
709	67466	Pacific Life Ins Co	0	0	0%	2%	\$ 33,781,586
429	64246	Guardian Life Ins Co Of Amer	0	0	0%	2%	\$ 31,905,713
761	90611	Allianz Life Ins Co Of N Amer	1	0	0%	1%	\$ 30,235,510
4932	87726	Brighthouse Life Ins Co	2	0	0%	1%	\$ 26,769,236
	65927	Lincoln Heritage Life Ins Co	4	0	0%	1%	\$ 26,096,784
431	66044	Midland Natl Life Ins Co	1	0	0%	1%	\$ 24,664,041
241	65978	Metropolitan Life Ins Co	3	1	33%	1%	\$ 24,653,971
140	92657	Nationwide Life & Ann Ins Co	0	0	0%	1%	\$ 24,418,567
200	69663	USAA Life Ins Co	0	0	0%	1%	\$ 23,949,080
306	62626	CMFG Life Ins Co	1	0	0%	1%	\$ 22,790,431
4011	65536	Genworth Life & Ann Ins Co	5	1	20%	1%	\$ 22,266,907
290	91472	Globe Life & Accident Ins Co	8	0	0%	1%	\$ 21,580,392
826	91596	New York Life Ins & Ann Corp	0	0	0%	1%	\$ 20,502,250
565	62049	Colonial Life & Accident Ins Co	1	0	0%	1%	\$ 19,440,010
918	65056	Jackson Natl Life Ins Co	9	0	0%	1%	\$ 18,722,058
	58068	Independent Order Of Foresters Us Br	5	1	20%	1%	\$ 17,661,304
872	94250	Banner Life Ins Co	1	0	0%	1%	\$ 17,472,593
332	71161	Principal Natl Life Ins Co	0	0	0%	1%	\$ 16,723,962
4925	65595	Lincoln Benefit Life Co	0	0	0%	1%	\$ 16,260,780
	57320	Woodmen World Life Ins Soc	2	0	0%	1%	\$ 16,116,810
431	66974	North Amer Co Life & Hlth Ins	1	0	0%	1%	\$ 16,000,412
634	65528	Life Ins Co Of The Southwest	0	0	0%	1%	\$ 15,871,571
4734	61492	Athene Annuity & Life Assur Co	22	5	23%	1%	\$ 15,708,788
	56014	Thrivent Financial For Lutherans	0	0	0%	1%	\$ 14,533,720
4965	62944	Equitable Financial Life Ins Co	1	0	0%	1%	\$ 14,093,558
215	69930	United Ins Co Of Amer	5	1	20%	1%	\$ 13,706,907



836	70939	Gerber Life Ins Co	2	0	0%	1%	\$	13,169,137
304	68241	Prudential Ins Co Of Amer	3	1	33%	1%	\$	12,657,653
4	65005	RiverSource Life Ins Co	0	0	0%	1%	\$	12,568,241
850	67644	Penn Mut Life Ins Co	1	0	0%	1%	\$	12,304,190
408	60739	American Natl Ins Co	2	0	0%	1%	\$	11,758,442
449	61999	Americo Fin Life & Ann Ins Co	0	0	0%	1%	\$	11,571,262
4832	67105	Reliastar Life Ins Co	2	0	0%	1%	\$	11,348,573
233	61263	Bankers Life & Cas Co	5	1	20%	1%	\$	10,784,956
535	76023	Columbian Life Ins Co	3	0	0%	0%	\$	9,825,568
4926	71153	Talcott Resolution Life & Ann Ins Co	1	0	0%	0%	\$	9,674,123
565	68195	Provident Life & Accident Ins Co	3	1	33%	0%	\$	9,633,017
619	69116	State Life Ins Co	0	0	0%	0%	\$	9,352,232
290	65331	Liberty Natl Life Ins Co	1	0	0%	0%	\$	9,175,594
140	66869	Nationwide Life Ins Co	0	0	0%	0%	\$	9,155,452
4855	68608	Symetra Life Ins Co	0	0	0%	0%	\$	8,942,033
4955	78662	Senior Life Ins Co	3	0	0%	0%	\$	8,476,020
290	60577	American Income Life Ins Co	2	0	0%	0%	\$	8,429,476
3891	62200	Accordia Life & Ann Co	3	1	33%	0%	\$	7,858,828
233	62065	Colonial Penn Life Ins Co	5	3	60%	0%	\$	7,589,344
4992	68713	Security Life Of Denver Ins Co	1	0	0%	0%	\$	7,549,499
332	61271	Principal Life Ins Co	0	0	0%	0%	\$	7,521,874
4853	71854	AAA Life Ins Co	3	1	33%	0%	\$	7,479,148
850	93262	Penn Ins & Ann Co	0	0	0%	0%	\$	7,028,233
5014	60186	Everlake Life Ins Co	2	0	0%	0%	\$	6,697,485
	58033	Knights Of Columbus	0	0	0%	0%	\$	6,501,695
4965	78077	Equitable Financial Life Ins Co of A	1	0	0%	0%	\$	6,485,326
370	60380	American Family Life Assur Co of Col	1	0	0%	0%	\$	6,344,759
244	76236	The Cincinnati Life Ins Co	0	0	0%	0%	\$	6,324,813
5014	70866	Everlake Assur Co	0	0	0%	0%	\$	6,180,634
241	97136	Metropolitan Tower Life Ins Co	0	0	0%	0%	\$	6,148,827
943	61301	Ameritas Life Ins Corp	0	0	0%	0%	\$	6,145,061
315	68594	American Amicable Life Ins Co Of TX	1	1	100%	0%	\$	6,142,660
670	63274	Fidelity & Guar Life Ins Co	1	0	0%	0%	\$	5,941,664
4925	69973	United Life Ins Co	0	0	0%	0%	\$	5,916,439
458	70335	West Coast Life Ins Co	0	0	0%	0%	\$	5,885,963
306	67989	American Memorial Life Ins Co	1	0	0%	0%	\$	5,858,985
704	67172	Ohio Natl Life Ins Co	0	0	0%	0%	\$	5,746,628
367	72125	Physicians Life Ins Co	1	0	0%	0%	\$	5,711,219
280	61190	Auto Owners Life Ins Co	0	0	0%	0%	\$	5,258,987
	68772	Security Mut Life Ins Co Of NY	0	0	0%	0%	\$	5,028,548
	57657	Royal Neighbors Of Amer	0	0	0%	0%	\$	4,876,623
4712	63967	Government Personnel Mut Life Ins Co	1	0	0%	0%	\$	4,850,413
4011	70025	Genworth Life Ins Co	0	0	0%	0%	\$	4,843,092
300	64513	Horace Mann Life Ins Co	0	0	0%	0%	\$	4,765,935
836	65242	Lafayette Life Ins Co	0	0	0%	0%	\$	4,574,245
704	89206	Ohio Natl Life Assur Corp	0	0	0%	0%	\$	4,406,607
	57541	Modern Woodmen Of Amer	0	0	0%	0%	\$	4,207,874

3436	68543	Liberty Bankers Life Ins Co	1	0	0%	0%	\$	3,952,008
574	76112	Oxford Life Ins Co	2	0	0%	0%	\$	3,927,163
1117	61883	ManhattanLife Ins & Ann Co	0	0	0%	0%	\$	3,803,626
4553	70435	The Savings Bank Mut Life Ins Co of	0	0	0%	0%	\$	3,692,229
7	63258	Federated Life Ins Co	0	0	0%	0%	\$	3,651,824
4824	61115	Atlantic Coast Life Ins Co	3	0	0%	0%	\$	3,587,446
315	67148	Occidental Life Ins Co Of NC	2	0	0%	0%	\$	3,521,206
	60445	Sagicor Life Ins Co	0	0	0%	0%	\$	3,431,955
	63290	Fidelity Life Assn A Legal Reserve L	0	0	0%	0%	\$	3,254,065
634	66680	National Life Ins Co	0	0	0%	0%	\$	3,201,033
181	73504	Lumico Life Ins Co	4	1	25%	0%	\$	3,090,047
435	93432	CM Life Ins Co	0	0	0%	0%	\$	3,086,519
619	60895	American United Life Ins Co	0	0	0%	0%	\$	2,883,240
4736	93548	PHL Variable Ins Co	0	0	0%	0%	\$	2,805,266
836	99937	Columbus Life Ins Co	0	0	0%	0%	\$	2,714,247
1	12321	American Continental Ins Co	0	0	0%	0%	\$	2,662,219
4213	69396	Texas Life Ins Co	0	0	0%	0%	\$	2,660,935
233	70319	Washington Natl Ins Co	1	1	100%	0%	\$	2,628,323
315	67873	Pioneer Amer Ins Co	0	0	0%	0%	\$	2,594,583
4947	68845	Shenandoah Life Ins Co	0	0	0%	0%	\$	2,499,971
4736	67814	Nassau Life Ins Co	0	0	0%	0%	\$	2,492,129
836	92622	Western Southern Life Assur Co	0	0	0%	0%	\$	2,319,048
542	69922	United Home Life Ins Co	0	0	0%	0%	\$	2,282,090
588	71218	Grange Life Ins Co	1	0	0%	0%	\$	2,278,454
549	80802	US Br Sun Life Assur Co of Canada	0	0	0%	0%	\$	2,214,674
626	62146	Combined Ins Co Of Amer	0	0	0%	0%	\$	2,147,212
4890	97241	Every Life Ins Co	0	0	0%	0%	\$	2,102,844
525	66427	Mutual Trust Life Ins Co a Pan Amer	0	0	0%	0%	\$	2,026,275
4932	91626	New England Life Ins Co	0	0	0%	0%	\$	2,005,911
769	68322	Empower Ann Ins Co of Amer	0	0	0%	0%	\$	1,978,492
2858	99724	LifeShield Natl Ins Co	0	0	0%	0%	\$	1,958,352
4862	71439	Assurity Life Ins Co	0	0	0%	0%	\$	1,949,133
454	69485	Security Natl Life Ins Co	0	0	0%	0%	\$	1,947,829
1117	71706	Standard Life & Cas Ins Co	1	0	0%	0%	\$	1,881,060
1216	69345	Teachers Ins & Ann Assoc Of Amer	0	0	0%	0%	\$	1,848,669
4947	60183	S USA Life Ins Co Inc	2	0	0%	0%	\$	1,790,995
	64580	Illinois Mut Life Ins Co	0	0	0%	0%	\$	1,732,442
707	62324	Freedom Life Ins Co Of Amer	0	0	0%	0%	\$	1,724,699
4903	84530	US Financial Life Ins Co	3	0	0%	0%	\$	1,707,869
4213	62413	Wilcac Life Ins Co	2	1	50%	0%	\$	1,695,464
836	70483	Western & Southern Life Ins Co	0	0	0%	0%	\$	1,640,494
315	67946	Pioneer Security Life Ins Co	0	0	0%	0%	\$	1,607,761
588	65129	Kansas City Life Ins Co	0	0	0%	0%	\$	1,548,993
520	78743	New Era Life Ins Co	0	0	0%	0%	\$	1,516,114
8	60534	American Heritage Life Ins Co	1	0	0%	0%	\$	1,513,436
581	61476	Boston Mut Life Ins Co	0	0	0%	0%	\$	1,513,106
4941	66850	National Western Life Ins Co	0	0	0%	0%	\$	1,481,095

	61212	Baltimore Life Ins Co	0	0	0%	0%	\$	1,446,407
	69132	State Mut Ins Co	1	0	0%	0%	\$	1,394,202
3527	71480	Great Western Ins Co	0	0	0%	0%	\$	1,351,632
458	66370	Mony Life Ins Co	0	0	0%	0%	\$	1,345,134
	62928	EMC Natl Life Co	0	0	0%	0%	\$	1,237,870
20	67652	First Penn Pacific Life Ins Co	0	0	0%	0%	\$	1,204,214
12	70106	United States Life Ins Co in the Cit	0	0	0%	0%	\$	1,189,076
4213	60704	Wilton Reassur Life Co of NY	0	0	0%	0%	\$	1,151,308
28	72222	Amica Life Ins Co	0	0	0%	0%	\$	1,149,736
4832	61360	Reliastar Life Ins Co Of NY	0	0	0%	0%	\$	1,137,451
707	61832	Chesapeake Life Ins Co	2	1	50%	0%	\$	1,135,272
1216	60142	TIAA Cref Life Ins Co	0	0	0%	0%	\$	1,116,446
4736	93734	Nassau Life & Ann Co	0	0	0%	0%	\$	1,091,737
212	63177	Farmers New World Life Ins Co	0	0	0%	0%	\$	1,059,257
	65412	Life Ins Co Of AL	0	0	0%	0%	\$	988,059
801	99775	Funeral Directors Life Ins Co	0	0	0%	0%	\$	971,595
213	70769	Erie Family Life Ins Co	0	0	0%	0%	\$	971,491
212	90557	Zurich Amer Life Ins Co	0	0	0%	0%	\$	970,010
	63819	Unity Financial Life Ins Co	0	0	0%	0%	\$	928,510
588	67199	Old Amer Ins Co	0	0	0%	0%	\$	900,261
904	86375	John Hancock Life Ins Co of NY	0	0	0%	0%	\$	874,462
449	90212	Great Southern Life Ins Co	0	0	0%	0%	\$	865,974
429	78778	Guardian Ins & Ann Co Inc	0	0	0%	0%	\$	857,946
4750	61409	National Benefit Life Ins Co	1	0	0%	0%	\$	837,469
872	66230	William Penn Life Ins Co Of NY	0	0	0%	0%	\$	834,452
5021	60518	American Hlth & Life Ins Co	1	0	0%	0%	\$	827,739
330	60410	American Fidelity Assur Co	0	0	0%	0%	\$	793,063
176	69094	State Farm Life & Accident Asr Co	0	0	0%	0%	\$	791,856
901	62308	Connecticut Gen Life Ins Co	0	0	0%	0%	\$	768,021
	77879	5 Star Life Ins Co	1	0	0%	0%	\$	698,573
4926	88072	Talcott Resolution Life Ins Co	0	0	0%	0%	\$	685,218
	67180	Ohio State Life Ins Co	1	0	0%	0%	\$	681,848
4832	86509	Voya Retirement Ins & Ann Co	0	0	0%	0%	\$	618,742
687	64211	Guarantee Trust Life Ins Co	1	0	0%	0%	\$	611,498
535	62103	Columbian Mut Life Ins Co	0	0	0%	0%	\$	591,943
5016	64904	Investors Heritage Life Ins Co	0	0	0%	0%	\$	583,413
290	92916	United Amer Ins Co	0	0	0%	0%	\$	579,063
1117	63053	Family Life Ins Co	0	0	0%	0%	\$	573,409
291	66311	Encova Life Ins Co	0	0	0%	0%	\$	570,183
50	62553	Country Life Ins Co	0	0	0%	0%	\$	551,192
435	70416	MML Bay State Life Ins Co	0	0	0%	0%	\$	548,188
20	62057	Lincoln Life & Ann Co of NY	0	0	0%	0%	\$	530,785
4888	62952	SILAC Ins Co	0	0	0%	0%	\$	528,278
408	86355	Standard Life & Accident Ins Co	0	0	0%	0%	\$	515,227
408	63657	Garden State Life Ins Co	0	0	0%	0%	\$	510,787
473	60399	American Family Life Ins Co	0	0	0%	0%	\$	477,988
140	64327	HARLEYSVILLE LIFE INS CO	0	0	0%	0%	\$	455,158

50	62537	Cotton States Life Ins Co	0	0	0%	0%	\$	451,476
435	63312	MassMutual Ascend Life Ins Co	0	0	0%	0%	\$	444,883
4734	61689	Athene Ann & Life Co	0	0	0%	0%	\$	439,498
4011	72990	Genworth Life Ins Co of NY	0	0	0%	0%	\$	427,343
468	70688	Transamerica Financial Life Ins Co	2	0	0%	0%	\$	419,104
1211	66583	National Guardian Life Ins Co	1	0	0%	0%	\$	413,280
300	65781	Madison Natl Life Ins Co Inc	0	0	0%	0%	\$	402,747
215	68462	Reserve Natl Ins Co	0	0	0%	0%	\$	398,028
1	60054	Aetna Life Ins Co	0	0	0%	0%	\$	393,437
4890	68675	Security Benefit Life Ins Co	0	0	0%	0%	\$	391,755
769	80659	US Business of Canada Life Assur Co	0	0	0%	0%	\$	373,560
451	71870	Fidelity Security Life Ins Co	0	0	0%	0%	\$	365,759
3527	60836	American Republic Ins Co	0	0	0%	0%	\$	363,139
707	66087	Mid West Natl Life Ins Co Of TN	0	0	0%	0%	\$	358,943
8	97705	Direct Gen Life Ins Co	0	0	0%	0%	\$	356,442
3891	84824	Commonwealth Ann & Life Ins Co	1	0	0%	0%	\$	352,273
901	65722	Loyal Amer Life Ins Co	0	0	0%	0%	\$	349,084
316	66788	National Security Ins Co	0	0	0%	0%	\$	345,562
4947	60176	SBLI USA Life Ins Co Inc	0	0	0%	0%	\$	324,876
4	80594	Riversource Life Ins Co Of NY	0	0	0%	0%	\$	308,564
306	86126	Members Life Ins Co	0	0	0%	0%	\$	307,783
	69310	Surety Life Ins Co	0	0	0%	0%	\$	299,668
	60542	American Home Life Ins Co	0	0	0%	0%	\$	298,189
826	81353	NyLife Ins Co Of AZ	0	0	0%	0%	\$	296,523
4824	68802	Sentinel Security Life Ins Co	0	0	0%	0%	\$	289,387
449	63487	Investors Life Ins Co N Amer	0	0	0%	0%	\$	285,945
169	68810	Sentry Life Ins Co	0	0	0%	0%	\$	285,432
	87920	Locomotive Engineers & Conductors Mu	0	0	0%	0%	\$	280,816
	71404	Continental Gen Ins Co	0	0	0%	0%	\$	274,005
3891	69140	First Allmerica Fin Life Ins Co	0	0	0%	0%	\$	272,561
200	60228	USAA Life Ins Co Of NY	0	0	0%	0%	\$	272,107
1	68500	Continental Life Ins Co Brentwood	0	0	0%	0%	\$	269,040
850	68632	Vantis Life Ins Co	0	0	0%	0%	\$	268,042
525	93459	Pan Amer Assur Co	0	0	0%	0%	\$	265,169
4734	63932	Athene Life Ins Co of NY	0	0	0%	0%	\$	264,290
565	68985	Starmount Life Ins Co	0	0	0%	0%	\$	260,890
91	70815	Hartford Life & Accident Ins Co	1	1	100%	0%	\$	259,651
707	62286	Golden Rule Ins Co	0	0	0%	0%	\$	257,781
3891	91642	Forethought Life Ins Co	0	0	0%	0%	\$	254,865
	57142	Sons Of Norway	0	0	0%	0%	\$	254,348
2878	63983	United Heritage Life Ins Co	0	0	0%	0%	\$	252,268
8	82538	National Hlth Ins Co	0	0	0%	0%	\$	248,489
306	70408	Union Security Ins Co	0	0	0%	0%	\$	242,551
435	67083	Manhattan Natl Life Ins Co	0	0	0%	0%	\$	233,095
408	63126	American Nat Life Ins Co of NY	0	0	0%	0%	\$	210,332
	61921	Citizens Security Life Ins Co	0	0	0%	0%	\$	210,116
943	60033	Ameritas Life Ins Corp of NY	0	0	0%	0%	\$	208,536

565	62235	Unum Life Ins Co Of Amer	0	0	0%	0%	\$	205,385
587	61239	Bankers Fidelity Life Ins Co	0	0	0%	0%	\$	190,380
	56693	GCU	0	0	0%	0%	\$	188,575
	93777	Pavonia Life Ins Co of MI	0	0	0%	0%	\$	186,837
4932	60992	Brighthouse Life Ins Co of NY	0	0	0%	0%	\$	184,454
826	65498	Life Ins Co Of N Amer	0	0	0%	0%	\$	176,790
661	77828	Companion Life Ins Co	0	0	0%	0%	\$	174,243
4965	62880	Equitable Financial Life & Ann Co	1	1	100%	0%	\$	167,032
140	64017	Jefferson Natl Life Ins Co	0	0	0%	0%	\$	163,741
315	91693	IA Amer Life Ins Co	1	0	0%	0%	\$	162,819
300	87963	National Teachers Assoc Life Ins Co	1	0	0%	0%	\$	156,096
542	69892	United Farm Family Life Ins Co	0	0	0%	0%	\$	153,530
4734	68039	Athene Ann & Life Assur Co of NY	0	0	0%	0%	\$	139,328
276	61425	Trustmark Ins Co	0	0	0%	0%	\$	134,540
690	61751	Central States H & L Co Of Omaha	0	0	0%	0%	\$	132,858
4639	61182	Aurora Natl Life Assur Co	0	0	0%	0%	\$	129,855
4877	69566	Trans World Assur Co	0	0	0%	0%	\$	127,715
	70130	Universal Guar Life Ins Co	0	0	0%	0%	\$	123,588
513	63088	Farm Bureau Life Ins Co	0	0	0%	0%	\$	119,244
4794	83607	Clear Spring Life & Ann Co	0	0	0%	0%	\$	116,969
153	67628	Pekin Life Ins Co	0	0	0%	0%	\$	115,396
4877	60429	American Fidelity Life Ins Co	0	0	0%	0%	\$	115,179
123	65757	Shelter Life Ins Co	0	0	0%	0%	\$	114,899
458	88536	Protective Life & Annuity Ins Co	0	0	0%	0%	\$	111,661
4794	79065	Delaware Life Ins Co	0	0	0%	0%	\$	103,514
4736	68284	Nassau Life Ins Co of KS	0	0	0%	0%	\$	101,466
370	71730	Continental Amer Ins Co	0	0	0%	0%	\$	101,037
	56413	United Transportation Union Ins Assn	0	0	0%	0%	\$	99,290
290	77968	Family Heritage Life Ins Co Of Amer	0	0	0%	0%	\$	99,201
572	77720	LifeSecure Ins Co	0	0	0%	0%	\$	84,000
574	61859	Christian Fidelity Life Ins Co	0	0	0%	0%	\$	82,356
3436	66001	American Benefit Life Ins Co	0	0	0%	0%	\$	81,412
5024	86630	Fortitude Life Ins & Ann Co	0	0	0%	0%	\$	78,688
	56030	Catholic Financial Life	0	0	0%	0%	\$	75,802
	69272	Ibexis Life & Ann Ins Co	0	0	0%	0%	\$	71,507
5026	65080	John Alden Life Ins Co	1	0	0%	0%	\$	70,350
	58009	Police & Firemens Ins Assn	0	0	0%	0%	\$	67,924
525	67539	Pan Amer Life Ins Co	2	0	0%	0%	\$	65,827
3098	68381	Reliance Standard Life Ins Co	0	0	0%	0%	\$	63,172
4941	67393	Ozark Natl Life Ins Co	0	0	0%	0%	\$	63,081
	56782	National Slovak Society Of The Usa	0	0	0%	0%	\$	58,825
901	67903	Provident Amer Life & Hlth Ins Co	0	0	0%	0%	\$	53,059
19	60275	American Bankers Life Assur Co Of FL	0	0	0%	0%	\$	51,946
626	78697	Combined Life Ins Co Of NY	0	0	0%	0%	\$	51,789
1348	69019	Standard Ins Co	0	0	0%	0%	\$	50,447
	56154	Gleaner Life Ins Society	0	0	0%	0%	\$	50,111
150	67261	Old Republic Life Ins Co	0	0	0%	0%	\$	50,100

981	93696	Fidelity Investments Life Ins Co	0	0	0%	0%	\$	49,975
	11121	Unified Life Ins Co	0	0	0%	0%	\$	49,436
	62510	Equitrust Life Ins Co	0	0	0%	0%	\$	49,247
1117	65870	Manhattan Life Ins Co	1	0	0%	0%	\$	47,835
50	94218	Country Investors Life Assur Co	0	0	0%	0%	\$	46,141
917	71129	Dearborn Life Ins Co	0	0	0%	0%	\$	45,256
	64505	Homesteaders Life Co	0	0	0%	0%	\$	44,725
350	62596	Union Fidelity Life Ins Co	0	0	0%	0%	\$	43,802
549	68047	Professional Ins Co	0	0	0%	0%	\$	43,447
615	61395	Beneficial Life Ins Co	0	0	0%	0%	\$	41,216
5024	90247	Fortitude US Reins Co	0	0	0%	0%	\$	41,202
449	87645	United Fidelity Life Ins Co	0	0	0%	0%	\$	41,059
1295	80624	American Progressive L&H Ins Of NY	0	0	0%	0%	\$	40,596
869	93742	Securian Life Ins Co	0	0	0%	0%	\$	40,343
	58181	Supreme Council The Royal Arcanum	0	0	0%	0%	\$	40,295
581	78140	Life Ins Co Of Boston & NY	0	0	0%	0%	\$	39,940
408	71773	American Natl Life Ins Co Of TX	0	0	0%	0%	\$	39,777
4925	64238	Guaranty Income Life Ins Co	0	0	0%	0%	\$	38,588
619	67911	Pioneer Mut Life Ins Co	0	0	0%	0%	\$	36,087
4734	80942	Venerable Ins & Ann Co	0	0	0%	0%	\$	35,951
901	77399	Sterling Life Ins Co	0	0	0%	0%	\$	34,664
565	67598	Paul Revere Life Ins Co	0	0	0%	0%	\$	33,752
4992	66109	Midwestern United Life Ins Co	0	0	0%	0%	\$	33,588
1348	64343	Pacific Guardian Life Ins Co Ltd	0	0	0%	0%	\$	32,579
707	98205	Natl Foundation Life Ins Co	0	0	0%	0%	\$	29,258
4752	70742	Family Benefit Life Ins Co	0	0	0%	0%	\$	29,247
4718	97691	Life Of The South Ins Co	0	0	0%	0%	\$	26,110
429	71714	Berkshire Life Ins Co of Amer	0	0	0%	0%	\$	24,048
1309	60099	Patriot Life Ins Co	0	0	0%	0%	\$	23,613
261	72850	United World Life Ins Co	0	0	0%	0%	\$	22,907
	56456	United States Letter Carriers Mut Be	0	0	0%	0%	\$	22,608
3527	31119	Medico Ins Co	0	0	0%	0%	\$	22,550
4966	63223	Federal Life Ins Co	0	0	0%	0%	\$	22,395
	57487	Catholic Order Of Foresters	0	0	0%	0%	\$	20,935
4853	15282	AAA Life Ins Co of NY	0	0	0%	0%	\$	19,321
4844	60232	Lombard Intl Life Assur Co	0	0	0%	0%	\$	18,501
565	67601	Unum Ins Co	0	0	0%	0%	\$	17,882
901	61727	Cigna Natl Hlth Ins Co	0	0	0%	0%	\$	15,920
	56685	GBU Financial Life	0	0	0%	0%	\$	15,592
330	60801	American Public Life Ins Co	0	0	0%	0%	\$	15,471
4888	89184	Sterling Investors Life Ins Co	0	0	0%	0%	\$	14,528
241	62634	Delaware Amer Life Ins Co	0	0	0%	0%	\$	13,938
	61093	Atlanta Life Ins Co	0	0	0%	0%	\$	13,605
344	61875	Church Life Ins Corp	0	0	0%	0%	\$	12,997
2658	92738	American Equity Invest Life Ins Co	0	0	0%	0%	\$	12,989
	57223	Baptist Life Assn	0	0	0%	0%	\$	12,888
	56170	Womans Life Ins Society	0	0	0%	0%	\$	12,860

565	64297	First Unum Life Ins Co	0	0	0%	0%	\$	12,498
315	14,406	Industrial Alliance Ins & Fin Serv I	0	0	0%	0%	\$	11,235
4,968	65,951	Merit Life Ins Co	0	0	0%	0%	\$	11,231
31	97,764	Idealife Ins Co	0	0	0%	0%	\$	11,012
	84,174	ELCO Mut Life & Ann	0	0	0%	0%	\$	9,406
709	97,268	Pacific Life & Ann Co	0	0	0%	0%	\$	8,947
4,752	60,227	Trinity Life Ins Co	0	0	0%	0%	\$	8,375
4,794	72,664	Delaware Life Ins Co of NY	0	0	0%	0%	\$	7,718
373	88,668	Mutual Of Amer Life Ins Co	0	0	0%	0%	\$	6,972
901	88,366	American Retirement Life Ins Co	0	0	0%	0%	\$	6,958
836	74,780	Integrity Life Ins Co	0	0	0%	0%	\$	6,953
526	61,735	Central Security Life Ins Co	0	0	0%	0%	\$	6,812
671	61,069	Anthem Life Ins Co	0	0	0%	0%	\$	6,417
55	84,522	Auto Club Life Ins Co	0	0	0%	0%	\$	6,365
769	79,359	Empower Life & Ann Ins Co of NY	0	0	0%	0%	\$	6,365
440	66,265	Monarch Life Ins Co	0	0	0%	0%	\$	6,291
781	69,744	Union Labor Life Ins Co	0	0	0%	0%	\$	6,235
	57,010	William Penn Assn	0	0	0%	0%	\$	6,203
31	82,880	CSI Life Ins Co	0	0	0%	0%	\$	6,131
373	82,252	Landmark Life Ins Co	0	0	0%	0%	\$	5,783
3,436	61,581	Capitol Life Ins Co	0	0	0%	0%	\$	5,720
1,348	89,009	Standard Life Ins Co Of NY	0	0	0%	0%	\$	5,685
612	71,463	CICA Life Ins Co of Amer	0	0	0%	0%	\$	4,914
612	60,076	Security Plan Life Ins Co	0	0	0%	0%	\$	4,806
918	60,140	Jackson Natl Life Ins Co Of NY	0	0	0%	0%	\$	4,774
	58,017	BetterLife	0	0	0%	0%	\$	4,762
449	66,540	National Farmers Union Life Ins Co	0	0	0%	0%	\$	4,329
1	90,328	First Hlth Life & Hlth Ins Co	0	0	0%	0%	\$	4,164
477	61,700	Renaissance Life & Hlth Ins Co of Am	0	0	0%	0%	\$	3,554
5,016	79,340	Hudson Life & Ann Co	0	0	0%	0%	\$	3,550
	56,383	Order of United Commercial Travelers	0	0	0%	0%	\$	3,433
565	68,209	Provident Life & Cas Ins Co	0	0	0%	0%	\$	3,168
4,903	71,390	Puritan Life Ins Co of Amer	0	0	0%	0%	\$	3,088
536	76,031	Florida Combined Life Ins Co Inc	0	0	0%	0%	\$	2,985
876	94,358	USABLE Life	0	0	0%	0%	\$	2,919
	56,332	First Cath Slovak Ladies Assn USA	0	0	0%	0%	\$	2,754
67	74,799	Leaders Life Ins Co	0	0	0%	0%	\$	2,445
707	69,647	Optum Ins of OH Inc	0	0	0%	0%	\$	2,255
215	69,779	Union Natl Life Ins Co	0	0	0%	0%	\$	2,176
3,098	69,078	Standard Security Life Ins Co Of NY	0	0	0%	0%	\$	2,054
730	62,375	MedMutual Life Ins Co	0	0	0%	0%	\$	1,797
860	80,055	Wysh Life & Hlth Ins Co	0	0	0%	0%	\$	1,682
4,855	90,581	Symetra Natl Life Ins Co	0	0	0%	0%	\$	1,557
215	68,357	Reliable Life Ins Co	0	0	0%	0%	\$	1,222
	56,499	Assured Life Assn	0	0	0%	0%	\$	1,165
4,712	67,059	GPM Hlth & Life Ins Co	0	0	0%	0%	\$	1,111
687	92,703	United Natl Life Ins Co Of Amer	0	0	0%	0%	\$	1,043

901	67369	Cigna Hlth & Life Ins Co	0	0	0%	0%	\$	1,016
707	89087	Enterprise Life Ins Co	0	0	0%	0%	\$	1,004
215	66397	Mutual Savings Life Ins Co	0	0	0%	0%	\$	983
	57568	1891 Financial Life	0	0	0%	0%	\$	962
	67253	American Life & Security Corp	0	0	0%	0%	\$	873
	91910	American Savings Life Ins Co	0	0	0%	0%	\$	694
158	81442	Monitor Life Ins Co Of NY	0	0	0%	0%	\$	655
3098	92711	HCC Life Ins Co	0	0	0%	0%	\$	601
574	68349	North Amer Ins Co	0	0	0%	0%	\$	597
4988	68446	Oceanview Life & Annuity Co	0	0	0%	0%	\$	593
169	68829	Sentry Life Ins Co Of NY	0	0	0%	0%	\$	576
671	97217	Greater GA Life Ins Co	0	0	0%	0%	\$	554
429	60003	Park Avenue Life Ins Co	0	0	0%	0%	\$	545
671	80314	Unicare Life & Hlth Ins Co	0	0	0%	0%	\$	434
	60216	Amalgamated Life Ins Co	0	0	0%	0%	\$	346
181	85561	Elips Life Ins Co	0	0	0%	0%	\$	299
	66214	Heartland Natl Life Ins Co	0	0	0%	0%	\$	280
612	75208	Magnolia Guaranty Life Ins Co	0	0	0%	0%	\$	183
5	79049	Alfa Life Ins Corp	0	0	0%	0%	\$	144
31	76007	Old United Life Ins Co	0	0	0%	0%	\$	128
3527	65641	Medico Life & Hlth Ins Co	0	0	0%	0%	\$	125
	61328	Bankers Life Ins Co Of Amer	0	0	0%	0%	\$	120
1	63444	Accendo Ins Co	1	1	100%	0%	\$	-
626	10052	Chubb Natl Ins Co	1	0	0%	0%	\$	-
4827	84786	Colorado Bankers Life Ins Co	1	0	0%	0%	\$	-
306	10847	Cumis Ins Society Inc	1	0	0%	0%	\$	-
4736	62359	NASSAU LIFE INS CO OF TEXAS	1	0	0%	0%	\$	-
155	38628	Progressive Northern Ins Co	1	0	0%	0%	\$	-
468	66281	TRANSAMERICA PREMIER LIFE INS CO	1	0	0%	0%	\$	-

*All complaints and premiums are calculated at the top of this sheet, however, only companies with more than \$100,000 in written premium are listed. If you have

Definitions

A "complaint" is defined as any written communication that expresses dissatisfaction with a specific person or entity subject to regulation under the state's insurance laws. An oral communication, which is subsequently converted to a written form, will meet the definition of complaint for this purpose.

A "confirmed complaint" is defined as a complaint where insurers, licensees, producers, or other regulated entities committed any violation of:

- 1) An applicable state insurance law or regulation;
- 2) A federal requirement that the state department of insurance has the authority to enforce; or
- 3) The term/condition of an insurance policy or certificate; or
- 4) The complaint and entity's response, considered together, indicate that the entity was in error

*The determination as to whether a complaint is confirmed or not is made as a part of the analysis of the complaint file by SCDOI Office of Consumer Services staff.

"Confirmed Complaints as a % of Total Complaints" is the Confirmed Complaints divided by the Total Complaints, then multiplied by 100.

"U.S. Market Share" is calculated as the premiums or number of policies written nationwide for the company divided by the total of premiums or number of policies written nationwide. The market share assists the consumer in identifying the companies with the most impact on the market and the degree of competition in the market.