

2021 South Carolina Workers Compensation Complaints Summary

Total South Carolina Premiums: \$791,708,774

Total South Carolina Complaints Received by the SCDOI: 14

Total South Carolina Confirmed Complaints Analyzed by the SCDOI: 4

Group Code	Cocode	Company Name	Total Complaints	Confirmed Complaints	Confirmed Complaints as % of Total Complaints	U.S. Market Share	Premiums
572	10166	Accident Fund Ins Co of Amer	1	0	0%	5%	\$ 43,532,809
212	16535	Zurich Amer Ins Co	0	0	0%	5%	\$ 41,876,831
3548	25674	Travelers Prop Cas Co Of Amer	0	0	0%	4%	\$ 31,189,966
572	12304	Accident Fund Gen Ins Co	0	0	0%	3%	\$ 24,035,509
84	10335	Bridgefield Cas Ins Co	0	0	0%	3%	\$ 22,355,647
4507	10844	Builders Mut Ins Co	1	1	100%	2%	\$ 18,744,860
111	33600	LM Ins Corp	2	1	50%	2%	\$ 17,758,788
91	34690	Property & Cas Ins Co Of Hartford	0	0	0%	2%	\$ 12,611,901
572	12305	Accident Fund Natl Ins Co	0	0	0%	1%	\$ 11,342,325
98	10510	Carolina Cas Ins Co	0	0	0%	1%	\$ 11,251,411
922	27847	Insurance Co Of The West	1	0	0%	1%	\$ 11,151,906
3548	25623	Phoenix Ins Co	0	0	0%	1%	\$ 11,066,974
84	26832	Great Amer Alliance Ins Co	0	0	0%	1%	\$ 10,807,659
4713	11697	Businessfirst Ins Co	0	0	0%	1%	\$ 10,065,613
212	40142	American Zurich Ins Co	0	0	0%	1%	\$ 10,000,399
91	29459	Twin City Fire Ins Co Co	0	0	0%	1%	\$ 9,708,030
111	24082	Ohio Security Ins Co	0	0	0%	1%	\$ 9,143,946
91	22357	Hartford Accident & Ind Co	0	0	0%	1%	\$ 8,693,788
12	19399	AIU Ins Co	0	0	0%	1%	\$ 8,332,128
680	31895	American Interstate Ins Co	0	0	0%	1%	\$ 8,242,876
12	23841	New Hampshire Ins Co	0	0	0%	1%	\$ 8,162,647
626	22667	Ace Amer Ins Co	0	0	0%	1%	\$ 8,148,935
150	24147	Old Republic Ins Co	0	0	0%	1%	\$ 7,904,817
4507	13036	Builders Premier Ins Co	0	0	0%	1%	\$ 7,745,138
91	30104	Hartford Underwriters Ins Co	0	0	0%	1%	\$ 7,190,783
626	43575	Indemnity Ins Co Of North Amer	1	0	0%	1%	\$ 7,073,038
124	23396	Amerisure Mut Ins Co	0	0	0%	1%	\$ 6,853,694
1279	11150	Arch Ins Co	0	0	0%	1%	\$ 6,703,032
2538	42376	Technology Ins Co Inc	0	0	0%	1%	\$ 6,615,007
3548	25658	Travelers Ind Co	0	0	0%	1%	\$ 6,531,866
150	12262	Pennsylvania Manufacturers Assoc Ins	0	0	0%	1%	\$ 6,456,584



2538	25011	Wesco Ins Co	0	0	0%	1%	\$	6,262,563
91	27120	Trumbull Ins Co	0	0	0%	1%	\$	6,235,180
111	42404	Liberty Ins Corp	1	1	100%	1%	\$	6,136,250
291	13045	Northstone Ins Co	0	0	0%	1%	\$	6,092,542
7	13935	Federated Mut Ins Co	0	0	0%	1%	\$	5,964,564
31	31470	Norguard Ins Co	1	1	100%	1%	\$	5,865,639
785	27626	Firstcomp Ins Co	0	0	0%	1%	\$	5,781,290
291	12372	BrickStreet Mut Ins Co	0	0	0%	1%	\$	5,512,675
91	37478	Hartford Ins Co Of The Midwest	0	0	0%	1%	\$	5,308,768
4670	38318	Starr Ind & Liab Co	0	0	0%	1%	\$	4,751,882
280	32700	Owners Ins Co	0	0	0%	1%	\$	4,697,216
98	10885	Key Risk Ins Co	0	0	0%	1%	\$	4,649,557
98	15911	Berkley Cas Co	0	0	0%	1%	\$	4,617,655
3548	41483	Farmington Cas Co	0	0	0%	1%	\$	4,409,064
31	20052	National Liab & Fire Ins Co	0	0	0%	1%	\$	4,227,376
91	29424	Hartford Cas Ins Co	0	0	0%	1%	\$	4,159,745
124	19488	Amerisure Ins Co	0	0	0%	1%	\$	4,126,423
2698	11242	Allied Eastern Ind Co	0	0	0%	1%	\$	4,035,337
3363	10346	Employers Preferred Ins Co	0	0	0%	0%	\$	3,943,661
572	29157	United WI Ins Co	0	0	0%	0%	\$	3,932,450
3098	15105	Safety Natl Cas Corp	0	0	0%	0%	\$	3,884,755
91	39608	Nutmeg Ins Co	0	0	0%	0%	\$	3,872,877
3494	11828	Stonewood Ins Co	0	0	0%	0%	\$	3,845,569
3548	25615	Charter Oak Fire Ins Co	0	0	0%	0%	\$	3,808,556
218	20427	American Cas Co Of Reading PA	0	0	0%	0%	\$	3,788,905
84	10701	Bridgefield Employers Ins Co	0	0	0%	0%	\$	3,748,865
474	10178	FCCI Ins Co	0	0	0%	0%	\$	3,695,462
3548	25682	Travelers Ind Co Of CT	0	0	0%	0%	\$	3,689,186
4905	10800	Premier Grp Ins Co Inc	0	0	0%	0%	\$	3,571,939
31	20044	Berkshire Hathaway Homestate Ins Co	0	0	0%	0%	\$	3,547,949
	10941	Forestry Mut Ins Co	0	0	0%	0%	\$	3,494,136
158	30120	Znat Ins Co	0	0	0%	0%	\$	3,475,849
111	33588	First Liberty Ins Corp	0	0	0%	0%	\$	3,474,057
218	20494	Transportation Ins Co	0	0	0%	0%	\$	3,435,526
785	22608	National Specialty Ins Co	0	0	0%	0%	\$	3,429,747
3548	19070	Standard Fire Ins Co	0	0	0%	0%	\$	3,362,011
1332	11030	MEMIC Ind Co	0	0	0%	0%	\$	3,348,201
111	23035	Liberty Mut Fire Ins Co	0	0	0%	0%	\$	3,291,793
	11118	Federated Rural Electric Ins Exch	0	0	0%	0%	\$	3,279,416
280	18988	Auto Owners Ins Co	0	0	0%	0%	\$	3,262,865
88	36064	Hanover Amer Ins Co	0	0	0%	0%	\$	3,221,669



4886	41394	Benchmark Ins Co	0	0	0%	0%	\$	3,180,724
31	11673	Redwood Fire & Cas Ins Co	0	0	0%	0%	\$	3,154,748
88	41840	Allmerica Fin Benefit Ins Co	0	0	0%	0%	\$	3,085,561
626	20281	Federal Ins Co	0	0	0%	0%	\$	3,083,083
176	25143	State Farm Fire & Cas Co	0	0	0%	0%	\$	3,054,616
3548	19038	Travelers Cas & Surety Co	0	0	0%	0%	\$	3,017,608
474	32506	Monroe Guar Ins Co	0	0	0%	0%	\$	2,998,662
91	11000	Sentinel Ins Co Ltd	1	0	0%	0%	\$	2,971,715
968	37885	XL Specialty Ins Co	0	0	0%	0%	\$	2,886,621
91	19682	Hartford Fire Ins Co	0	0	0%	0%	\$	2,827,165
150	20095	BITCO Gen Ins Corp	0	0	0%	0%	\$	2,826,194
5001	38776	SiriusPoint Amer Ins Co	0	0	0%	0%	\$	2,815,210
111	21458	Employers Ins Co of Wausau	0	0	0%	0%	\$	2,802,790
169	24988	Sentry Ins Co	0	0	0%	0%	\$	2,794,004
98	40045	Starnet Ins Co	0	0	0%	0%	\$	2,726,266
796	39217	QBE Ins Corp	0	0	0%	0%	\$	2,660,503
3219	11126	Sompo Amer Ins Co	0	0	0%	0%	\$	2,566,095
626	12777	Chubb Ind Ins Co	0	0	0%	0%	\$	2,538,392
150	36897	Manufacturers Alliance Ins Co	0	0	0%	0%	\$	2,482,482
1309	13986	Frankenmuth Ins Co	0	0	0%	0%	\$	2,434,484
12	19445	National Union Fire Ins Co of Pittsb	0	0	0%	0%	\$	2,416,925
291	15136	Summitpoint Ins Co	0	0	0%	0%	\$	2,416,621
350	21261	Electric Ins Co	0	0	0%	0%	\$	2,413,892
291	15137	Pinnaclepoint Ins Co	0	0	0%	0%	\$	2,366,222
1302	11240	American Builders Ins Co	0	0	0%	0%	\$	2,328,868
4886	15742	7710 Ins Co	0	0	0%	0%	\$	2,329,806
4794	15563	Clear Spring Prop & Cas Co	0	0	0%	0%	\$	2,236,405
31	10391	Berkshire Hathaway Direct Ins Co	0	0	0%	0%	\$	2,223,308
3363	25402	Employers Assur Co	0	0	0%	0%	\$	2,186,808
	13528	Brotherhood Mut Ins Co	0	0	0%	0%	\$	2,139,400
124	11050	Amerisure Partners Ins Co	0	0	0%	0%	\$	2,118,232
12	23809	Granite State Ins Co	0	0	0%	0%	\$	2,109,082
2698	10724	Eastern Alliance Ins Co	0	0	0%	0%	\$	2,077,117
	13098	First Benefits Ins Mut Inc	0	0	0%	0%	\$	2,063,229
12	19429	Insurance Co Of The State Of PA	0	0	0%	0%	\$	2,053,270
31	42390	Amguard Ins Co	0	0	0%	0%	\$	1,979,006
	20400	Cimarron Ins Co Inc	0	0	0%	0%	\$	1,975,123
169	28460	Sentry Cas Co	0	0	0%	0%	\$	1,954,702
98	31325	Acadia Ins Co	0	0	0%	0%	\$	1,933,818
169	23434	Middlesex Ins Co	0	0	0%	0%	\$	1,925,236
474	20141	National Trust Ins Co	0	0	0%	0%	\$	1,827,568

785	12831	State Natl Ins Co Inc	0	0	0%	0%	\$	1,826,417
212	27855	Zurich Amer Ins Co Of IL	0	0	0%	0%	\$	1,788,222
796	37257	Praetorian Ins Co	0	0	0%	0%	\$	1,726,829
1120	16044	Everest Denali Ins Co	0	0	0%	0%	\$	1,672,992
218	20508	Valley Forge Ins Co	0	0	0%	0%	\$	1,658,312
4851	18767	Church Mut Ins Co S I	0	0	0%	0%	\$	1,662,250
	11573	Accident Ins Co Inc	1	0	0%	0%	\$	1,637,852
218	20443	Continental Cas Co	0	0	0%	0%	\$	1,627,280
4990	25496	StarStone Natl Ins Co	0	0	0%	0%	\$	1,618,093
88	22306	Massachusetts Bay Ins Co	0	0	0%	0%	\$	1,588,900
98	10749	Intrepid Ins Co	0	0	0%	0%	\$	1,590,809
3548	25666	Travelers Ind Co Of Amer	0	0	0%	0%	\$	1,516,421
4962	28258	Continental Ind Co	0	0	0%	0%	\$	1,455,103
62	21415	Employers Mut Cas Co	0	0	0%	0%	\$	1,417,640
88	22292	Hanover Ins Co	0	0	0%	0%	\$	1,352,035
3098	11123	Safety First Ins Co	0	0	0%	0%	\$	1,335,424
457	19801	Argonaut Ins Co	0	0	0%	0%	\$	1,294,292
4906	10385	FFVA Mut Ins Co	0	0	0%	0%	\$	1,280,487
218	20478	National Fire Ins Co Of Hartford	0	0	0%	0%	\$	1,264,920
242	26301	Selective Way Ins Co	0	0	0%	0%	\$	1,208,868
242	19259	Selective Ins Co Of SC	0	0	0%	0%	\$	1,195,755
111	45934	American Compensation Ins Co	0	0	0%	0%	\$	1,187,135
88	31534	Citizens Ins Co Of Amer	0	0	0%	0%	\$	1,165,559
98	25844	Union Ins Co	0	0	0%	0%	\$	1,157,823
681	39152	Service Amer Ind Co	0	0	0%	0%	\$	1,160,760
218	35289	Continental Ins Co	0	0	0%	0%	\$	1,137,085
111	25127	State Auto Prop & Cas Ins Co	0	0	0%	0%	\$	1,118,171
242	12572	Selective Ins Co Of Amer	0	0	0%	0%	\$	1,115,719
1120	10120	Everest Natl Ins Co	0	0	0%	0%	\$	1,098,038
	12839	MidSouth Mut Ins Co	0	0	0%	0%	\$	1,079,748
12	19410	Commerce & Industry Ins Co	0	0	0%	0%	\$	1,073,568
201	25984	Graphic Arts Mut Ins Co	0	0	0%	0%	\$	1,042,757
84	21172	Vanliner Ins Co	0	0	0%	0%	\$	1,028,219
3219	38997	Sompo Amer Fire & Mar Ins Co Amer	0	0	0%	0%	\$	1,005,856
244	23280	The Cincinnati Ind Co	0	0	0%	0%	\$	992,654
2698	13019	Eastern Advantage Assur Co	0	0	0%	0%	\$	961,207
	10642	Cherokee Ins Co	0	0	0%	0%	\$	963,397
31	20931	Wellfleet NY Ins Co	0	0	0%	0%	\$	928,327
968	24554	XL Ins Amer Inc	0	0	0%	0%	\$	910,564
150	20109	BITCO Natl Ins Co	0	0	0%	0%	\$	910,127
111	24074	Ohio Cas Ins Co	0	0	0%	0%	\$	878,728

98	23612	Midwest Employers Cas Co	0	0	0%	0%	\$	852,972
2538	19879	Security Natl Ins Co	0	0	0%	0%	\$	828,842
228	24112	Westfield Ins Co	0	0	0%	0%	\$	795,566
4670	16109	Starr Specialty Ins Co	0	0	0%	0%	\$	797,360
	11600	Frank Winston Crum Ins Co	0	0	0%	0%	\$	794,777
88	10212	Allmerica Fin Alliance Ins Co	0	0	0%	0%	\$	775,590
7	16024	Federated Reserve Ins Co	0	0	0%	0%	\$	765,176
242	13730	Selective Ins Co Of NY	0	0	0%	0%	\$	753,511
	14090	Carolina Mut Ins Inc	0	0	0%	0%	\$	758,350
1309	10984	Ansur Amer Ins	0	0	0%	0%	\$	735,580
244	28665	The Cincinnati Cas Co	0	0	0%	0%	\$	727,509
150	24139	Old Republic Gen Ins Corp	0	0	0%	0%	\$	717,005
158	31348	Crum & Forster Ind Co	0	0	0%	0%	\$	715,409
242	39926	Selective Ins Co Of The Southeast	0	0	0%	0%	\$	689,446
	12773	Prescient Natl Ins Co	0	0	0%	0%	\$	694,473
7	28304	Federated Serv Ins Co	0	0	0%	0%	\$	682,139
	26468	Southern Mut Church Ins Co	0	0	0%	0%	\$	672,080
4715	20362	Mitsui Sumitomo Ins Co of Amer	0	0	0%	0%	\$	657,916
62	21423	Union Ins Co Of Providence	0	0	0%	0%	\$	653,310
84	41106	Triumphe Cas Co	0	0	0%	0%	\$	648,721
140	28223	Nationwide Agribusiness Ins Co	0	0	0%	0%	\$	638,326
155	12416	Protective Ins Co	0	0	0%	0%	\$	640,871
201	12475	Republic Franklin Ins Co	0	0	0%	0%	\$	637,728
572	18023	Star Ins Co	0	0	0%	0%	\$	622,332
4715	22551	Mitsui Sumitomo Ins USA Inc	0	0	0%	0%	\$	610,039
98	25224	Great Divide Ins Co	0	0	0%	0%	\$	607,296
158	21113	United States Fire Ins Co	0	0	0%	0%	\$	586,869
98	10804	Continental Western Ins Co	0	0	0%	0%	\$	572,359
150	11371	Great West Cas Co	0	0	0%	0%	\$	577,854
785	38970	Markel Ins Co	0	0	0%	0%	\$	576,431
111	25135	State Automobile Mut Ins Co	0	0	0%	0%	\$	569,969
169	13978	Florists Mut Ins Co	0	0	0%	0%	\$	565,505
201	10687	Utica Natl Assur Co	0	0	0%	0%	\$	553,473
111	41653	Milbank Ins Co	0	0	0%	0%	\$	542,978
84	26344	Great Amer Assur Co	0	0	0%	0%	\$	522,812
250	26867	Southern Ins Co Of VA	0	0	0%	0%	\$	509,067
98	21784	Firemens Ins Co Of Washington DC	0	0	0%	0%	\$	500,004
228	24120	Westfield Natl Ins Co	0	0	0%	0%	\$	504,905
244	10677	The Cincinnati Ins Co	0	0	0%	0%	\$	499,290
473	29939	Main St Amer Assur Co	0	0	0%	0%	\$	499,431
626	18279	Bankers Standard Ins Co	0	0	0%	0%	\$	506,660

150	41424	Pennsylvania Manufacturers Ind Co	0	0	0%	0%	\$	483,655
775	13714	Pharmacists Mut Ins Co	0	0	0%	0%	\$	469,246
4987	11090	Incline Cas Co	0	0	0%	0%	\$	469,310
62	21407	Emcasco Ins Co	0	0	0%	0%	\$	458,448
88	42552	Nova Cas Co	0	0	0%	0%	\$	455,377
457	35505	Rockwood Cas Ins Co	0	0	0%	0%	\$	454,817
3363	11512	Employers Compensation Ins Co	0	0	0%	0%	\$	454,415
4908	11963	AmFed Cas Ins Co	0	0	0%	0%	\$	451,427
201	25976	Utica Mut Ins Co	0	0	0%	0%	\$	451,253
413	42617	MAG Mut Ins Co	0	0	0%	0%	\$	450,068
4381	35408	Imperium Ins Co	0	0	0%	0%	\$	451,052
447	14141	Harford Mut Ins Co	0	0	0%	0%	\$	441,433
1302	16632	National Builders Ins Co	0	0	0%	0%	\$	436,622
158	13269	Zenith Ins Co	0	0	0%	0%	\$	433,942
	38300	Samsung Fire & Marine Ins Co Ltd	0	0	0%	0%	\$	433,573
140	11991	National Cas Co	0	0	0%	0%	\$	424,842
626	20346	Pacific Ind Co	0	0	0%	0%	\$	426,115
796	24414	General Cas Co Of WI	0	0	0%	0%	\$	415,116
4935	23663	National Amer Ins Co	0	0	0%	0%	\$	388,165
	11134	Rural Trust Ins Co	0	0	0%	0%	\$	389,490
1120	16045	Everest Premier Ins Co	0	0	0%	0%	\$	387,546
1147	40517	WCF Natl Ins Co	0	0	0%	0%	\$	387,683
36	20230	Central Mut Ins Co	0	0	0%	0%	\$	367,214
140	23779	Nationwide Mut Fire Ins Co	0	0	0%	0%	\$	356,516
250	13692	Donegal Mut Ins Co	0	0	0%	0%	\$	359,516
	31232	Work First Cas Co	0	0	0%	0%	\$	357,754
447	40100	Firstline Ins Co	0	0	0%	0%	\$	335,813
111	30945	Plaza Ins Co	0	0	0%	0%	\$	332,240
140	42587	Depositors Ins Co	0	0	0%	0%	\$	328,789
2538	22985	Sequoia Ins Co	0	0	0%	0%	\$	323,745
473	40231	Old Dominion Ins Co	0	0	0%	0%	\$	303,213
111	24066	American Fire & Cas Co	0	0	0%	0%	\$	300,641
4906	16236	FFVA Select Ins Co	0	0	0%	0%	\$	299,459
140	37877	Nationwide Prop & Cas Ins Co	0	0	0%	0%	\$	286,858
	28535	Triangle Ins Co Inc	0	0	0%	0%	\$	287,484
473	14788	NGM Ins Co	0	0	0%	0%	\$	284,421
626	20303	Great Northern Ins Co	0	0	0%	0%	\$	284,730
761	21849	American Automobile Ins Co	0	0	0%	0%	\$	282,737
626	35181	Executive Risk Ind Inc	0	0	0%	0%	\$	269,888
4904	27154	Atlantic Specialty Ins Co	0	0	0%	0%	\$	271,324
680	26869	Silver Oak Cas Inc	0	0	0%	0%	\$	263,165

303	15032	GuideOne Ins Co	0	0	0%	0%	\$	241,017
	15350	West Bend Mut Ins Co	0	0	0%	0%	\$	240,305
4873	10699	FHM Ins Co	0	0	0%	0%	\$	225,757
140	18961	Crestbrook Ins Co	0	0	0%	0%	\$	213,790
169	21180	Sentry Select Ins Co	0	0	0%	0%	\$	215,652
626	20397	Vigilant Ins Co	0	0	0%	0%	\$	216,295
	34762	SUNZ Ins Co	0	0	0%	0%	\$	215,220
158	21105	North River Ins Co	0	0	0%	0%	\$	210,444
271	32441	Penn Natl Security Ins Co	0	0	0%	0%	\$	212,032
1279	30830	Arch Ind Ins Co	0	0	0%	0%	\$	213,630
3494	31925	Falls Lake Natl Ins Co	0	0	0%	0%	\$	207,389
	271	Pennsylvania Natl Mut Cas Ins Co	0	0	0%	0%	\$	203,348
303	42803	Guideone Elite Ins Co	0	0	0%	0%	\$	202,671
	31	Wellfleet Ins Co	0	0	0%	0%	\$	193,651
4886	12200	American Liberty Ins Co	0	0	0%	0%	\$	192,903
	98	Tri State Ins Co Of MN	0	0	0%	0%	\$	187,959
111	44393	West Amer Ins Co	0	0	0%	0%	\$	186,356
968	12866	T H E Ins Co	0	0	0%	0%	\$	187,747
	15709	Southern States Ins Exch	0	0	0%	0%	\$	185,223
140	19100	Amco Ins Co	0	0	0%	0%	\$	176,880
98	38911	Berkley Natl Ins Co	0	0	0%	0%	\$	173,955
228	19992	American Select Ins Co	0	0	0%	0%	\$	173,393
796	27740	North Pointe Ins Co	0	0	0%	0%	\$	167,877
968	22322	Greenwich Ins Co	0	0	0%	0%	\$	173,001
12	40258	AIG Assur Co	0	0	0%	0%	\$	165,042
31	34630	Oak River Ins Co	0	0	0%	0%	\$	158,468
111	12311	Bloomington Compensation Ins Co	0	0	0%	0%	\$	159,614
783	13056	RLI Ins Co	0	0	0%	0%	\$	164,104
	11075	Lion Ins Co	0	0	0%	0%	\$	151,038
140	23787	Nationwide Mut Ins Co	0	0	0%	0%	\$	149,050
140	10723	Nationwide Assur Co	0	0	0%	0%	\$	142,520
12	19380	American Home Assur Co	0	0	0%	0%	\$	139,143
62	25186	Emc Prop & Cas Ins Co	0	0	0%	0%	\$	139,958
256	16608	New York Marine & Gen Ins Co	0	0	0%	0%	\$	136,476
796	10340	Stonington Ins Co	0	0	0%	0%	\$	137,544
1332	11149	Maine Employers Mut Ins Co	0	0	0%	0%	\$	140,599
98	29580	Berkley Regional Ins Co	0	0	0%	0%	\$	123,431
572	25780	Williamsburg Natl Ins Co	0	0	0%	0%	\$	114,606
140	23582	Harleysville Ins Co	0	0	0%	0%	\$	108,002
4904	14190	OBI Natl Ins Co	0	0	0%	0%	\$	108,626
626	22748	Pacific Employers Ins Co	0	0	0%	0%	\$	102,615

626	10030	Westchester Fire Ins Co	0	0	0%	0%	\$	94,163
31	14702	Eastguard Ins Co	0	0	0%	0%	\$	75,215
36	20222	All Amer Ins Co	0	0	0%	0%	\$	72,132
98	36684	Riverport Ins Co	0	0	0%	0%	\$	73,291
212	26247	American Guar & Liab Ins	0	0	0%	0%	\$	71,306
457	19828	Argonaut Midwest Ins Co	0	0	0%	0%	\$	72,857
626	20699	Ace Prop & Cas Ins Co	0	0	0%	0%	\$	72,467
140	23760	Nationwide Gen Ins Co	0	0	0%	0%	\$	66,049
225	28886	Transguard Ins Co Of Amer Inc	0	0	0%	0%	\$	65,542
12	19402	AIG Prop Cas Co	0	0	0%	0%	\$	60,490
84	33723	Great Amer Spirit Ins Co	0	0	0%	0%	\$	55,499
1208	36307	Gray Ins Co	0	0	0%	0%	\$	59,725
84	16691	Great Amer Ins Co	1	0	0%	0%	\$	55,094
140	42579	Allied Prop & Cas Ins Co	0	0	0%	0%	\$	55,195
140	26182	Harleysville Worcester Ins Co	0	0	0%	0%	\$	50,226
250	15172	Southern Mut Ins Co	0	0	0%	0%	\$	53,307
761	21881	National Surety Corp	0	0	0%	0%	\$	53,373
3363	10640	Employers Ins Co Of NV	0	0	0%	0%	\$	50,825
84	32620	National Interstate Ins Co	0	0	0%	0%	\$	39,686
473	27138	Midvale Ind Co	0	0	0%	0%	\$	46,513
3098	12873	Privilege Underwriters Recp Exch	0	0	0%	0%	\$	43,331
3098	32301	TNUS Ins Co	0	0	0%	0%	\$	25,266
111	23043	Liberty Mut Ins Co	2	0	0%	0%	\$	19,259
228	17558	Old Guard Ins Co	0	0	0%	0%	\$	18,379
594	19984	ACIG Ins Co	0	0	0%	0%	\$	15,978
3098	41238	Trans Pacific Ins Co	0	0	0%	0%	\$	18,948
4279	11347	SFM Mut Ins Co	0	0	0%	0%	\$	16,299
140	25453	Nationwide Ins Co Of Amer	0	0	0%	0%	\$	11,174
212	39306	Fidelity & Deposit Co Of MD	0	0	0%	0%	\$	8,809
228	16447	Westfield Champion Ins Co	0	0	0%	0%	\$	9,878
775	16356	Chiron Ins Co	0	0	0%	0%	\$	13,668
796	24449	Regent Ins Co	0	0	0%	0%	\$	10,758
4904	15645	OBI Amer Ins Co	0	0	0%	0%	\$	14,892
69	21709	Truck Ins Exch	0	0	0%	0%	\$	3,777
69	21687	Mid Century Ins Co	0	0	0%	0%	\$	962
84	22136	Great Amer Ins Co of NY	0	0	0%	0%	\$	7,834
98	10900	Preferred Employers Ins Co	0	0	0%	0%	\$	642
111	26042	Wausau Underwriters Ins Co	0	0	0%	0%	\$	154
228	16448	Westfield Touchstone Ins Co	0	0	0%	0%	\$	128
303	14559	GuideOne Specialty Ins Co	0	0	0%	0%	\$	6,059
517	41343	HDI Global Ins Co	0	0	0%	0%	\$	7,161



626	14982	Penn Millers Ins Co	0	0	0%	0%	\$	451
681	43389	Service Lloyds Ins Co	0	0	0%	0%	\$	1,011
2538	10859	Park Natl Ins Co	0	0	0%	0%	\$	1,330
4234	26379	Accredited Surety & Cas Co Inc	0	0	0%	0%	\$	4,635
4767	13126	Midwest Builders Cas Mut Co	0	0	0%	0%	\$	346
4908	11208	AmFed Natl Ins Co	0	0	0%	0%	\$	2,786
	12297	Petroleum Cas Co	0	0	0%	0%	\$	233
12	23817	Illinois Natl Ins Co	0	0	0%	0%	\$	(618)
98	32603	Berkley Ins Co	1	0	0%	0%	\$	-
140	35696	Harleysville Preferred Ins Co	0	0	0%	0%	\$	(19,276)
155	40460	Sagamore Ins Co	0	0	0%	0%	\$	(7,755)
291	13331	Motorists Commercial Mut Ins Co	0	0	0%	0%	\$	(2,900)
761	21873	Firemans Fund Ins Co	0	0	0%	0%	\$	(119,152)
3098	10945	Tokio Marine Amer Ins Co	0	0	0%	0%	\$	(18,812)
3548	35386	Fidelity & Guar Ins Co	0	0	0%	0%	\$	(10,157)
4725	20532	Clarendon Natl Ins Co	0	0	0%	0%	\$	(4)

*All complaints and premiums are calculated at the top of this sheet, however, only companies with more than \$100,000 in written premium are listed. If you have questions regarding a company not listed, please contact the South Carolina Department of Insurance.

Definitions

A "confirmed complaint" is defined as a complaint where insurers, licensees, producers, or other regulated entities committed any violation of:

- 1) An applicable state insurance law or regulation;
- 2) A federal requirement that the state department of insurance has the authority to enforce; or
- 3) The term/condition of an insurance policy or certificate; or
- 4) The complaint and entity's response, considered together, indicate that the entity was in error

*The determination as to whether a complaint is confirmed or not is made as a part of the analysis of the complaint file by SCDOI Office of Consumer Services staff.

"Confirmed Complaints as a % of Total Complaints" is the Confirmed Complaints divided by the Total Complaints, then multiplied by 100.

"U.S. Market Share" is calculated as the premiums or number of policies written nationwide for the company divided by the total of premiums or number of policies written nationwide. The market share assists the consumer in identifying the companies with the most impact on the market and the degree of competition in the market.