

2020 South Carolina Individual Life Complaints Summary

Total South Carolina Premiums: \$1,888,651,444

Total South Carolina Complaints Received by the SCDOI: 183

Total South Carolina Confirmed Complaints Analyzed by the SCDOI: 31

Group Code	Cocode	Company Name	Total Complaints	Confirmed Complaints	Confirmed Complaints as % of Total Complaints	U.S. Market Share	Premiums
860	67091	Northwestern Mut Life Ins Co	1	0	0%	7%	\$ 127,280,355
176	69108	State Farm Life Ins Co	5	1	20%	5%	\$ 95,005,699
435	65935	Massachusetts Mut Life Ins Co	1	1	100%	5%	\$ 88,756,051
20	65676	Lincoln Natl Life Ins Co	4	0	0%	4%	\$ 82,765,300
826	66915	New York Life Ins Co	0	0	0%	4%	\$ 71,491,902
468	86231	Transamerica Life Ins Co	6	2	33%	3%	\$ 65,611,090
304	79227	Pruco Life Ins Co	0	0	0%	3%	\$ 62,348,538
261	69868	United Of Omaha Life Ins Co	2	0	0%	3%	\$ 50,995,797
	68896	Southern Farm Bureau Life Ins Co	1	0	0%	2%	\$ 44,881,924
12	60488	American Gen Life Ins Co	10	0	0%	2%	\$ 44,783,097
4750	65919	Primerica Life Ins Co	4	0	0%	2%	\$ 44,731,557
904	65838	John Hancock Life Ins Co USA	2	0	0%	2%	\$ 41,689,208
709	67466	Pacific Life Ins Co	2	1	50%	2%	\$ 34,658,450
458	68136	Protective Life Ins Co	5	0	0%	2%	\$ 32,269,061
429	64246	Guardian Life Ins Co Of Amer	1	0	0%	2%	\$ 29,305,473
4932	87726	Brighthouse Life Ins Co	1	1	100%	1%	\$ 28,175,021
241	65978	Metropolitan Life Ins Co	4	0	0%	1%	\$ 25,387,063
869	66168	Minnesota Life Ins Co	0	0	0%	1%	\$ 25,353,972
	65927	Lincoln Heritage Life Ins Co	1	0	0%	1%	\$ 25,208,612
4011	65536	Genworth Life & Ann Ins Co	2	0	0%	1%	\$ 22,946,669
200	69663	USAA Life Ins Co	0	0	0%	1%	\$ 22,673,431
431	66044	Midland Natl Life Ins Co	5	0	0%	1%	\$ 21,932,673
140	92657	Nationwide Life & Ann Ins Co	0	0	0%	1%	\$ 21,797,640
826	91596	New York Life Ins & Ann Corp	0	0	0%	1%	\$ 20,500,606
918	65056	Jackson Natl Life Ins Co	11	3	27%	1%	\$ 20,403,372
306	62626	CMFG Life Ins Co	0	0	0%	1%	\$ 19,167,828
565	62049	Colonial Life & Accident Ins Co	3	0	0%	1%	\$ 19,157,940
290	91472	Globe Life & Accident Ins Co	4	1	25%	1%	\$ 18,888,098
4734	61492	Athene Annuity & Life Assur Co	13	1	8%	1%	\$ 16,878,970
872	94250	Banner Life Ins Co	0	0	0%	1%	\$ 16,399,437
4925	65595	Lincoln Benefit Life Co	0	0	0%	1%	\$ 16,321,379
	57320	Woodmen World Life Ins Soc	0	0	0%	1%	\$ 16,241,700
332	71161	Principal Natl Life Ins Co	0	0	0%	1%	\$ 15,918,999
	58068	Independent Order Of Foresters Us Br	0	0	0%	1%	\$ 15,916,324



761	90611	Allianz Life Ins Co Of N Amer	0	0	0%	1%	\$ 14,452,655
4965	62944	Equitable Financial Life Ins Co	1	0	0%	1%	\$ 13,893,118
431	66974	North Amer Co Life & Hlth Ins	0	0	0%	1%	\$ 13,782,313
215	69930	United Ins Co Of Amer	7	1	14%	1%	\$ 13,406,594
304	68241	Prudential Ins Co Of Amer	4	2	50%	1%	\$ 13,399,865
	56014	Thrivent Financial For Lutherans	0	0	0%	1%	\$ 12,948,914
836	70939	Gerber Life Ins Co	0	0	0%	1%	\$ 12,635,519
4	65005	RiverSource Life Ins Co	0	0	0%	1%	\$ 12,510,528
4832	67105	Reliastar Life Ins Co	0	0	0%	1%	\$ 11,308,678
408	60739	American Natl Ins Co	0	0	0%	1%	\$ 10,497,079
565	68195	Provident Life & Accident Ins Co	1	0	0%	1%	\$ 10,329,869
233	61263	Bankers Life & Cas Co	0	0	0%	1%	\$ 10,044,263
4926	71153	Talcott Resolution Life & Ann Ins Co	0	0	0%	1%	\$ 10,043,606
769	68322	Great W Life & Ann Ins Co	0	0	0%	1%	\$ 9,918,233
449	61999	Americo Fin Life & Ann Ins Co	2	0	0%	1%	\$ 9,500,685
634	65528	Life Ins Co Of The Southwest	0	0	0%	1%	\$ 9,458,902
535	76023	Columbian Life Ins Co	1	0	0%	1%	\$ 9,453,507
4855	68608	Symetra Life Ins Co	0	0	0%	0%	\$ 9,351,610
140	66869	Nationwide Life Ins Co	0	0	0%	0%	\$ 9,177,276
850	67644	Penn Mut Life Ins Co	0	0	0%	0%	\$ 8,927,269
290	65331	Liberty Natl Life Ins Co	6	1	17%	0%	\$ 8,789,769
4824	61115	Atlantic Coast Life Ins Co	3	1	33%	0%	\$ 8,766,762
332	61271	Principal Life Ins Co	1	0	0%	0%	\$ 7,852,894
619	69116	State Life Ins Co	0	0	0%	0%	\$ 7,771,149
3891	62200	Accordia Life & Ann Co	0	0	0%	0%	\$ 7,723,052
290	60577	American Income Life Ins Co	1	1	100%	0%	\$ 7,378,323
4992	68713	Security Life Of Denver Ins Co	0	0	0%	0%	\$ 7,320,381
233	62065	Colonial Penn Life Ins Co	0	0	0%	0%	\$ 6,894,470
850	93262	Penn Ins & Ann Co	0	0	0%	0%	\$ 6,663,344
241	97136	Metropolitan Tower Life Ins Co	0	0	0%	0%	\$ 6,503,099
8	60186	Allstate Life Ins Co	0	0	0%	0%	\$ 6,428,708
4853	71854	AAA Life Ins Co	0	0	0%	0%	\$ 6,395,466
4955	78662	Senior Life Ins Co	1	0	0%	0%	\$ 6,345,088
370	60380	American Family Life Assur Co of Col	0	0	0%	0%	\$ 6,311,791
458	70335	West Coast Life Ins Co	0	0	0%	0%	\$ 6,300,940
19	67989	American Memorial Life Ins Co	0	0	0%	0%	\$ 6,036,982
8	70866	Allstate Assur Co	0	0	0%	0%	\$ 6,021,124
4965	78077	Equitable Financial Life Ins Co of A	0	0	0%	0%	\$ 5,820,878
	58033	Knights Of Columbus	0	0	0%	0%	\$ 5,806,961
704	67172	Ohio Natl Life Ins Co	0	0	0%	0%	\$ 5,619,219
244	76236	The Cincinnati Life Ins Co	0	0	0%	0%	\$ 5,552,905

367	72125	Physicians Life Ins Co	0	0	0%	0%	\$ 5,492,526
315	68594	American Amicable Life Ins Co Of TX	1	0	0%	0%	\$ 5,378,237
943	61301	Ameritas Life Ins Corp	0	0	0%	0%	\$ 5,275,048
4011	70025	Genworth Life Ins Co	0	0	0%	0%	\$ 5,163,935
836	65242	Lafayette Life Ins Co	0	0	0%	0%	\$ 5,017,607
670	63274	Fidelity & Guar Life Ins Co	2	0	0%	0%	\$ 4,900,564
300	64513	Horace Mann Life Ins Co	2	1	50%	0%	\$ 4,800,548
	68772	Security Mut Life Ins Co Of NY	0	0	0%	0%	\$ 4,639,222
704	89206	Ohio Natl Life Assur Corp	1	0	0%	0%	\$ 4,367,288
1117	61883	ManhattanLife Assur Co of Amer	1	0	0%	0%	\$ 4,056,886
	57541	Modern Woodmen Of Amer	0	0	0%	0%	\$ 3,977,734
4712	63967	Government Personnel Mut Life Ins Co	1	0	0%	0%	\$ 3,850,730
3436	68543	Liberty Bankers Life Ins Co	0	0	0%	0%	\$ 3,477,369
574	76112	Oxford Life Ins Co	0	0	0%	0%	\$ 3,389,259
	57657	Royal Neighbors Of Amer	0	0	0%	0%	\$ 3,331,093
315	67148	Occidental Life Ins Co Of NC	1	0	0%	0%	\$ 3,309,936
4736	93548	PHL Variable Ins Co	0	0	0%	0%	\$ 3,067,258
435	93432	CM Life Ins Co	0	0	0%	0%	\$ 3,007,847
7	63258	Federated Life Ins Co	0	0	0%	0%	\$ 2,997,414
1	12321	American Continental Ins Co	1	0	0%	0%	\$ 2,915,850
	63290	Fidelity Life Assn A Legal Reserve L	0	0	0%	0%	\$ 2,914,318
4553	70435	The Savings Bank Mut Life Ins Co of	0	0	0%	0%	\$ 2,893,606
4213	69396	Texas Life Ins Co	0	0	0%	0%	\$ 2,836,201
634	66680	National Life Ins Co	0	0	0%	0%	\$ 2,772,068
4947	68845	Shenandoah Life Ins Co	0	0	0%	0%	\$ 2,721,044
233	70319	Washington Natl Ins Co	0	0	0%	0%	\$ 2,668,757
4736	67814	Nassau Life Ins Co	0	0	0%	0%	\$ 2,623,052
619	60895	American United Life Ins Co	0	0	0%	0%	\$ 2,496,265
836	92622	Western Southern Life Assur Co	0	0	0%	0%	\$ 2,463,660
588	71218	Grange Life Ins Co	0	0	0%	0%	\$ 2,425,045
626	62146	Combined Ins Co Of Amer	2	0	0%	0%	\$ 2,381,677
1211	97241	Settlers Life Ins Co	1	0	0%	0%	\$ 2,320,660
542	69922	United Home Life Ins Co	0	0	0%	0%	\$ 2,298,938
315	67873	Pioneer Amer Ins Co	0	0	0%	0%	\$ 2,272,541
836	99937	Columbus Life Ins Co	0	0	0%	0%	\$ 2,259,590
549	80802	US Br Sun Life Assur Co of Canada	0	0	0%	0%	\$ 2,241,707
181	73504	Lumico Life Ins Co	1	1	100%	0%	\$ 2,209,473
4932	91626	New England Life Ins Co	0	0	0%	0%	\$ 2,054,139
	71706	Standard Life & Cas Ins Co	3	0	0%	0%	\$ 2,007,471
1216	69345	Teachers Ins & Ann Assoc Of Amer	0	0	0%	0%	\$ 1,996,427
4862	71439	Assurity Life Ins Co	1	0	0%	0%	\$ 1,956,915

2858	99724	LifeShield Natl Ins Co	0	0	0%	0%	\$ 1,925,003
4213	62413	Wilcac Life Ins Co	0	0	0%	0%	\$ 1,846,479
454	69485	Security Natl Life Ins Co	0	0	0%	0%	\$ 1,815,519
525	66427	Mutual Trust Life Ins Co a Pan Amer	0	0	0%	0%	\$ 1,784,685
4903	84530	US Financial Life Ins Co	0	0	0%	0%	\$ 1,749,107
836	70483	Western & Southern Life Ins Co	0	0	0%	0%	\$ 1,677,157
8	60534	American Heritage Life Ins Co	0	0	0%	0%	\$ 1,622,937
315	67946	Pioneer Security Life Ins Co	0	0	0%	0%	\$ 1,606,417
	64580	Illinois Mut Life Ins Co	0	0	0%	0%	\$ 1,600,568
581	61476	Boston Mut Life Ins Co	0	0	0%	0%	\$ 1,531,697
20	65315	Lincoln Life Assur Co of Boston	0	0	0%	0%	\$ 1,521,272
	69132	State Mut Ins Co	1	0	0%	0%	\$ 1,498,563
707	62324	Freedom Life Ins Co Of Amer	0	0	0%	0%	\$ 1,473,600
520	78743	New Era Life Ins Co	1	0	0%	0%	\$ 1,383,465
458	66370	Mony Life Ins Co	0	0	0%	0%	\$ 1,370,887
	61212	Baltimore Life Ins Co	1	0	0%	0%	\$ 1,343,793
588	65129	Kansas City Life Ins Co	0	0	0%	0%	\$ 1,311,836
4736	93734	Nassau Life & Ann Co	0	0	0%	0%	\$ 1,309,659
1216	60142	TIAA Cref Life Ins Co	0	0	0%	0%	\$ 1,172,623
	62928	EMC Natl Life Co	0	0	0%	0%	\$ 1,147,773
20	67652	First Penn Pacific Life Ins Co	0	0	0%	0%	\$ 1,116,066
	64904	Investors Heritage Life Ins Co	0	0	0%	0%	\$ 1,099,034
28	72222	Amica Life Ins Co	0	0	0%	0%	\$ 1,092,568
3527	71480	Great Western Ins Co	1	0	0%	0%	\$ 1,082,739
4947	60183	S USA Life Ins Co Inc	1	0	0%	0%	\$ 1,076,411
	65412	Life Ins Co Of AL	0	0	0%	0%	\$ 1,028,342
4832	61360	Reliastar Life Ins Co Of NY	0	0	0%	0%	\$ 1,022,890
	60445	Sagicor Life Ins Co	0	0	0%	0%	\$ 981,016
904	86375	John Hancock Life Ins Co of NY	0	0	0%	0%	\$ 964,151
212	63177	Farmers New World Life Ins Co	0	0	0%	0%	\$ 947,496
588	67199	Old Amer Ins Co	0	0	0%	0%	\$ 937,482
12	70106	United States Life Ins Co in the Cit	0	0	0%	0%	\$ 916,915
213	70769	Erie Family Life Ins Co	0	0	0%	0%	\$ 886,065
4734	60518	American Hlth & Life Ins Co	0	0	0%	0%	\$ 885,758
449	90212	Great Southern Life Ins Co	0	0	0%	0%	\$ 862,592
901	62308	Connecticut Gen Life Ins Co	0	0	0%	0%	\$ 833,852
769	80659	US Business of Canada Life Assur Co	0	0	0%	0%	\$ 811,115
4750	61409	National Benefit Life Ins Co	0	0	0%	0%	\$ 801,202
330	60410	American Fidelity Assur Co	0	0	0%	0%	\$ 787,557
176	69094	State Farm Life & Accident Asr Co	0	0	0%	0%	\$ 751,170
872	66230	William Penn Life Ins Co Of NY	0	0	0%	0%	\$ 745,035

	77879	5 Star Life Ins Co	0	0	0%	0%	\$ 736,925
435	70416	MML Bay State Life Ins Co	0	0	0%	0%	\$ 695,868
	67180	Ohio State Life Ins Co	0	0	0%	0%	\$ 685,530
4926	88072	Talcott Resolution Life Ins Co	0	0	0%	0%	\$ 661,671
290	92916	United Amer Ins Co	0	0	0%	0%	\$ 657,158
4832	86509	Voya Retirement Ins & Ann Co	1	1	100%	0%	\$ 643,925
1117	63053	Family Life Ins Co	0	0	0%	0%	\$ 631,638
535	62103	Columbian Mut Life Ins Co	0	0	0%	0%	\$ 625,934
4888	62952	SILAC Ins Co	0	0	0%	0%	\$ 590,596
408	86355	Standard Life & Accident Ins Co	0	0	0%	0%	\$ 564,672
408	63657	Garden State Life Ins Co	0	0	0%	0%	\$ 559,579
291	66311	Encova Life Ins Co	0	0	0%	0%	\$ 552,167
4734	61689	Athene Ann & Life Co	5	1	20%	0%	\$ 516,504
50	62553	Country Life Ins Co	0	0	0%	0%	\$ 497,266
801	99775	Funeral Directors Life Ins Co	0	0	0%	0%	\$ 489,848
50	62537	Cotton States Life Ins Co	0	0	0%	0%	\$ 489,590
429	78778	Guardian Ins & Ann Co Inc	0	0	0%	0%	\$ 484,740
84	63312	Great Amer Life Ins Co	0	0	0%	0%	\$ 479,473
215	68462	Reserve Natl Ins Co	0	0	0%	0%	\$ 464,085
140	64327	Harleysville Life Ins Co	0	0	0%	0%	\$ 460,951
20	62057	Lincoln Life & Ann Co of NY	0	0	0%	0%	\$ 459,570
473	60399	American Family Life Ins Co	0	0	0%	0%	\$ 450,513
468	70688	Transamerica Financial Life Ins Co	1	0	0%	0%	\$ 433,298
450	65781	Madison Natl Life Ins Co Inc	0	0	0%	0%	\$ 424,495
1211	66583	National Guardian Life Ins Co	0	0	0%	0%	\$ 415,653
4890	68675	Security Benefit Life Ins Co	0	0	0%	0%	\$ 404,947
3527	60836	American Republic Ins Co	0	0	0%	0%	\$ 386,557
19	70408	Union Security Ins Co	0	0	0%	0%	\$ 375,819
4011	72990	Genworth Life Ins Co of NY	0	0	0%	0%	\$ 371,685
8	70874	Allstate Life Ins Co Of NY	0	0	0%	0%	\$ 370,735
3891	84824	Commonwealth Ann & Life Ins Co	0	0	0%	0%	\$ 362,341
901	65722	Loyal Amer Life Ins Co	0	0	0%	0%	\$ 358,409
316	66788	National Security Ins Co	0	0	0%	0%	\$ 348,126
	71404	Continental Gen Ins Co	1	0	0%	0%	\$ 341,505
826	81353	NYLife Ins Co Of AZ	0	0	0%	0%	\$ 337,170
4947	60176	SBLI USA Life Ins Co Inc	0	0	0%	0%	\$ 326,489
449	63487	Investors Life Ins Co N Amer	0	0	0%	0%	\$ 317,932
4213	60704	Wilton Reassur Life Co of NY	0	0	0%	0%	\$ 312,668
	60542	American Home Life Ins Co	0	0	0%	0%	\$ 304,977
212	90557	Zurich Amer Life Ins Co	0	0	0%	0%	\$ 302,017
4	80594	Riversource Life Ins Co Of NY	0	0	0%	0%	\$ 298,319

525	93459	Pan Amer Assur Co	0	0	0%	0%	\$ 296,486
	69310	Surety Life Ins Co	0	0	0%	0%	\$ 287,258
	87920	Locomotive Engineers & Conductors Mu	0	0	0%	0%	\$ 283,291
565	68985	Starmount Life Ins Co	0	0	0%	0%	\$ 278,807
451	71870	Fidelity Security Life Ins Co	0	0	0%	0%	\$ 272,777
687	64211	Guarantee Trust Life Ins Co	0	0	0%	0%	\$ 272,725
3891	69140	First Allmerica Fin Life Ins Co	0	0	0%	0%	\$ 271,566
2878	63983	United Heritage Life Ins Co	0	0	0%	0%	\$ 270,577
707	62286	Golden Rule Ins Co	0	0	0%	0%	\$ 270,424
91	70815	Hartford Life & Accident Ins Co	0	0	0%	0%	\$ 268,950
169	68810	Sentry Life Ins Co	0	0	0%	0%	\$ 268,770
200	60228	USAA Life Ins Co Of NY	0	0	0%	0%	\$ 263,026
850	68632	Vantis Life Ins Co	0	0	0%	0%	\$ 258,604
84	67083	Manhattan Natl Life Ins Co	0	0	0%	0%	\$ 250,965
8	97705	Direct Gen Life Ins Co	0	0	0%	0%	\$ 249,757
3891	91642	Forethought Life Ins Co	1	0	0%	0%	\$ 234,151
4734	63932	Athene Life Ins Co of NY	0	0	0%	0%	\$ 233,841
4827	93777	Pavonia Life Ins Co of MI	0	0	0%	0%	\$ 230,525
	61921	Citizens Security Life Ins Co	0	0	0%	0%	\$ 229,715
1	68500	Continental Life Ins Co Brentwood	0	0	0%	0%	\$ 226,385
587	61239	Bankers Fidelity Life Ins Co	0	0	0%	0%	\$ 195,938
661	77828	Companion Life Ins Co	0	0	0%	0%	\$ 187,801
943	60033	Ameritas Life Ins Corp of NY	0	0	0%	0%	\$ 187,009
8	82538	National Hlth Ins Co	0	0	0%	0%	\$ 184,451
1	60054	Aetna Life Ins Co	1	1	100%	0%	\$ 171,512
140	64017	Jefferson Natl Life Ins Co	0	0	0%	0%	\$ 170,585
826	65498	Life Ins Co Of N Amer	0	0	0%	0%	\$ 170,241
4932	60992	Brighthouse Life Ins Co of NY	0	0	0%	0%	\$ 168,698
408	63126	American Nat Life Ins Co of NY	0	0	0%	0%	\$ 165,897
4965	62880	Equitable Financial Life & Ann Co	0	0	0%	0%	\$ 164,983
4734	68039	Athene Ann & Life Assur Co of NY	0	0	0%	0%	\$ 161,742
300	87963	National Teachers Assoc Life Ins Co	0	0	0%	0%	\$ 160,659
565	62235	Unum Life Ins Co Of Amer	0	0	0%	0%	\$ 159,581
542	69892	United Farm Family Life Ins Co	0	0	0%	0%	\$ 151,958
4925	69973	United Life Ins Co	0	0	0%	0%	\$ 151,115
690	61751	Central States H & L Co Of Omaha	0	0	0%	0%	\$ 146,170
276	61425	Trustmark Ins Co	1	0	0%	0%	\$ 142,649
4639	61182	Aurora Natl Life Assur Co	0	0	0%	0%	\$ 138,626
315	91693	IA Amer Life Ins Co	0	0	0%	0%	\$ 138,317
4824	68802	Sentinel Security Life Ins Co	0	0	0%	0%	\$ 137,853
	70130	Universal Guar Life Ins Co	0	0	0%	0%	\$ 132,089

	62510	Equitrust Life Ins Co	0	0	0%	0%	\$ 120,364
4736	68284	Nassau Life Ins Co of KS	1	0	0%	0%	\$ 115,512
4877	69566	Trans World Assur Co	0	0	0%	0%	\$ 114,701
4877	60429	American Fidelity Life Ins Co	0	0	0%	0%	\$ 110,862
370	71730	Continental Amer Ins Co	0	0	0%	0%	\$ 110,159
431	83607	Guggenheim Life & Ann Co	0	0	0%	0%	\$ 110,108
123	65757	Shelter Life Ins Co	0	0	0%	0%	\$ 108,384
513	63088	Farm Bureau Life Ins Co	0	0	0%	0%	\$ 107,253
4794	79065	Delaware Life Ins Co	0	0	0%	0%	\$ 105,665
458	88536	Protective Life & Annuity Ins Co	0	0	0%	0%	\$ 105,101
153	67628	Pekin Life Ins Co	0	0	0%	0%	\$ 101,721
	56413	United Transportation Union Ins Assn	0	0	0%	0%	\$ 96,769
572	77720	LifeSecure Ins Co	0	0	0%	0%	\$ 95,446
3436	66001	American Benefit Life Ins Co	0	0	0%	0%	\$ 85,053
19	65080	John Alden Life Ins Co	0	0	0%	0%	\$ 81,847
290	77968	Family Heritage Life Ins Co Of Amer	0	0	0%	0%	\$ 81,650
981	93696	Fidelity Investments Life Ins Co	0	0	0%	0%	\$ 72,042
588	69272	Sunset Life Ins Co Of Amer	0	0	0%	0%	\$ 71,013
	56030	Catholic Financial Life	0	0	0%	0%	\$ 68,625
	58009	Police & Firemens Ins Assn	0	0	0%	0%	\$ 66,803
3098	68381	Reliance Standard Life Ins Co	0	0	0%	0%	\$ 66,612
525	67539	Pan Amer Life Ins Co	0	0	0%	0%	\$ 65,416
901	67903	Provident Amer Life & Hlth Ins Co	0	0	0%	0%	\$ 64,280
19	60275	American Bankers Life Assur Co Of FL	0	0	0%	0%	\$ 61,380
574	61859	Christian Fidelity Life Ins Co	0	0	0%	0%	\$ 60,089
150	67261	Old Republic Life Ins Co	0	0	0%	0%	\$ 59,258
4941	67393	Ozark Natl Life Ins Co	0	0	0%	0%	\$ 54,943
626	78697	Combined Life Ins Co Of NY	0	0	0%	0%	\$ 49,597
1348	69019	Standard Ins Co	0	0	0%	0%	\$ 49,444
	56154	Gleaner Life Ins Society	0	0	0%	0%	\$ 49,355
350	62596	Union Fidelity Life Ins Co	0	0	0%	0%	\$ 49,244
	56782	National Slovak Society Of The Usa	0	0	0%	0%	\$ 48,890
4925	64238	Guaranty Income Life Ins Co	0	0	0%	0%	\$ 48,790
	11121	Unified Life Ins Co	0	0	0%	0%	\$ 48,455
449	87645	United Fidelity Life Ins Co	0	0	0%	0%	\$ 45,967
549	68047	Professional Ins Co	0	0	0%	0%	\$ 44,609
917	71129	Dearborn Life Ins Co	0	0	0%	0%	\$ 44,606
	56693	GCU	0	0	0%	0%	\$ 42,731
50	94218	Country Investors Life Assur Co	0	0	0%	0%	\$ 41,992
615	61395	Beneficial Life Ins Co	0	0	0%	0%	\$ 41,493
4734	80942	Venerable Ins & Ann Co	0	0	0%	0%	\$ 40,790

901	77399	Sterling Life Ins Co	0	0	0%	0%	\$ 39,241
619	67911	Pioneer Mut Life Ins Co	0	0	0%	0%	\$ 38,459
4903	90247	Rx Life Ins Co	0	0	0%	0%	\$ 37,705
	57142	Sons Of Norway	0	0	0%	0%	\$ 37,620
1295	80624	American Progressive L&H Ins Of NY	0	0	0%	0%	\$ 36,091
408	71773	American Natl Life Ins Co Of TX	0	0	0%	0%	\$ 35,715
429	71714	Berkshire Life Ins Co of Amer	0	0	0%	0%	\$ 35,192
581	78140	Life Ins Co Of Boston & NY	0	0	0%	0%	\$ 34,604
1117	65870	Manhattan Life Ins Co	2	1	50%	0%	\$ 33,985
4718	97691	Life Of The South Ins Co	0	0	0%	0%	\$ 33,869
869	93742	Securian Life Ins Co	0	0	0%	0%	\$ 33,140
	58181	Supreme Council The Royal Arcanum	0	0	0%	0%	\$ 32,321
565	67598	Paul Revere Life Ins Co	0	0	0%	0%	\$ 31,816
4992	66109	Midwestern United Life Ins Co	0	0	0%	0%	\$ 30,347
4966	63223	Federal Life Ins Co	0	0	0%	0%	\$ 29,708
769	79359	Great W Life & Ann Ins Co of NY	0	0	0%	0%	\$ 27,082
	56456	United States Letter Carriers Mut Be	0	0	0%	0%	\$ 26,115
3527	31119	Medico Ins Co	0	0	0%	0%	\$ 24,267
261	72850	United World Life Ins Co	0	0	0%	0%	\$ 23,354
4752	70742	Family Benefit Life Ins Co	0	0	0%	0%	\$ 22,844
	57487	Catholic Order Of Foresters	0	0	0%	0%	\$ 20,206
330	60801	American Public Life Ins Co	0	0	0%	0%	\$ 20,192
4844	60232	Lombard Intl Life Assur Co	0	0	0%	0%	\$ 18,796
565	67601	Unum Ins Co	1	1	100%	0%	\$ 18,399
4853	15282	AAA Life Ins Co of NY	0	0	0%	0%	\$ 17,693
901	61727	Cigna Natl Hlth Ins Co	0	0	0%	0%	\$ 16,532
707	98205	Natl Foundation Life Ins Co	0	0	0%	0%	\$ 16,268
	56685	GBU Financial Life	0	0	0%	0%	\$ 15,452
241	62634	Delaware Amer Life Ins Co	0	0	0%	0%	\$ 15,423
4888	89184	Sterling Investors Life Ins Co	0	0	0%	0%	\$ 15,373
2658	92738	American Equity Invest Life Ins Co	0	0	0%	0%	\$ 14,357
344	61875	Church Life Ins Corp	0	0	0%	0%	\$ 12,791
	57010	William Penn Assn	0	0	0%	0%	\$ 12,389
31	97764	Idealife Ins Co	0	0	0%	0%	\$ 11,890
565	64297	First Unum Life Ins Co	0	0	0%	0%	\$ 11,547
304	86630	Prudential Ann Life Assur Corp	3	0	0%	0%	\$ 11,480
836	74780	Integrity Life Ins Co	0	0	0%	0%	\$ 10,259
315	14406	Industrial Alliance Ins & Fin Serv I	0	0	0%	0%	\$ 10,258
4968	65951	Merit Life Ins Co	0	0	0%	0%	\$ 10,115
4752	60227	Trinity Life Ins Co	0	0	0%	0%	\$ 9,021
709	97268	Pacific Life & Ann Co	0	0	0%	0%	\$ 8,639

55	84522	Auto Club Life Ins Co	0	0	0%	0%	\$ 8,037
4794	72664	Delaware Life Ins Co of NY	0	0	0%	0%	\$ 7,899
526	61735	Central Security Life Ins Co	0	0	0%	0%	\$ 7,594
901	88366	American Retirement Life Ins Co	0	0	0%	0%	\$ 6,900
440	66265	Monarch Life Ins Co	0	0	0%	0%	\$ 6,032
8	64831	Intramerica Life Ins Co	0	0	0%	0%	\$ 5,739
1348	89009	Standard Life Ins Co Of NY	0	0	0%	0%	\$ 5,685
876	94358	USable Life	0	0	0%	0%	\$ 5,419
1309	60099	Patriot Life Ins Co	0	0	0%	0%	\$ 5,295
781	69744	Union Labor Life Ins Co	0	0	0%	0%	\$ 5,205
449	66540	National Farmers Union Life Ins Co	0	0	0%	0%	\$ 5,110
612	60076	Security Plan Life Ins Co	0	0	0%	0%	\$ 5,071
	56073	NATIONAL MUTUAL BENEFIT THE	0	0	0%	0%	\$ 4,871
671	61069	Anthem Life Ins Co	0	0	0%	0%	\$ 4,710
	82252	Landmark Life Ins Co	0	0	0%	0%	\$ 4,454
	84174	ELCO Mut Life & Ann	0	0	0%	0%	\$ 4,202
3436	61581	Capitol Life Ins Co	0	0	0%	0%	\$ 4,094
536	76031	Florida Combined Life Ins Co Inc	0	0	0%	0%	\$ 3,974
	56383	Order of United Commercial Travelers	0	0	0%	0%	\$ 3,898
918	60140	Jackson Natl Life Ins Co Of NY	0	0	0%	0%	\$ 3,879
1	90328	First Hlth Life & Hlth Ins Co	0	0	0%	0%	\$ 3,854
477	61700	Renaissance Life & Hlth Ins Co of Am	0	0	0%	0%	\$ 3,732
4725	79340	Pavonia Life Ins Co NY	0	0	0%	0%	\$ 3,642
565	68209	Provident Life & Cas Ins Co	0	0	0%	0%	\$ 3,333
1348	64343	Pacific Guardian Life Ins Co Ltd	0	0	0%	0%	\$ 3,248
612	71463	CICA Life Ins Co of Amer	0	0	0%	0%	\$ 2,818
	64505	Homesteaders Life Co	0	0	0%	0%	\$ 2,750
707	69647	Optum Ins of OH Inc	0	0	0%	0%	\$ 2,326
730	62375	MedMutual Life Ins Co	1	0	0%	0%	\$ 2,313
215	69779	Union Natl Life Ins Co	0	0	0%	0%	\$ 2,202
	56332	First Cath Slovak Ladies Assn USA	0	0	0%	0%	\$ 2,054
4903	71390	Puritan Life Ins Co of Amer	0	0	0%	0%	\$ 1,662
450	69078	Standard Security Life Ins Co Of NY	0	0	0%	0%	\$ 1,654
4719	81442	Monitor Life Ins Co Of NY	0	0	0%	0%	\$ 1,642
4639	80055	Greenhouse Life Ins Co	0	0	0%	0%	\$ 1,639
4855	90581	Symetra Natl Life Ins Co	0	0	0%	0%	\$ 1,530
306	86126	Members Life Ins Co	0	0	0%	0%	\$ 1,502
4712	67059	GPM Hlth & Life Ins Co	0	0	0%	0%	\$ 1,404
	56499	Assured Life Assn	0	0	0%	0%	\$ 1,161
215	66397	Mutual Savings Life Ins Co	0	0	0%	0%	\$ 1,161
215	68357	Reliable Life Ins Co	0	0	0%	0%	\$ 1,126

3098	92711	HCC Life Ins Co	0	0	0%	0%	\$ 1,011
671	97217	Greater GA Life Ins Co	0	0	0%	0%	\$ 994
612	75208	Magnolia Guaranty Life Ins Co	0	0	0%	0%	\$ 964
	57568	National Catholic Soc Of Foresters	0	0	0%	0%	\$ 948
	67253	American Life & Security Corp	0	0	0%	0%	\$ 939
687	92703	United Natl Life Ins Co Of Amer	0	0	0%	0%	\$ 920
	56170	Womans Life Ins Society	0	0	0%	0%	\$ 853
574	68349	North Amer Ins Co	0	0	0%	0%	\$ 806
901	67369	Cigna Hlth & Life Ins Co	0	0	0%	0%	\$ 758
	68446	Oceanview Life & Annuity Co	0	0	0%	0%	\$ 718
169	68829	Sentry Life Ins Co Of NY	0	0	0%	0%	\$ 576
	91910	American Savings Life Ins Co	0	0	0%	0%	\$ 439
671	80314	Unicare Life & Hlth Ins Co	0	0	0%	0%	\$ 341
429	60003	Park Avenue Life Ins Co	0	0	0%	0%	\$ 295
	66214	Heartland Natl Life Ins Co	0	0	0%	0%	\$ 280
520	67784	Philadelphia Amer Life Ins Co	0	0	0%	0%	\$ 228
5	79049	Alfa Life Ins Corp	0	0	0%	0%	\$ 144
3527	65641	Medico Life & Hlth Ins Co	0	0	0%	0%	\$ 131
31	76007	Old United Life Ins Co	0	0	0%	0%	\$ 127
	61328	Bankers Life Ins Co Of Amer	0	0	0%	0%	\$ 120
707	89087	Enterprise Life Ins Co	0	0	0%	0%	\$ 120
	60216	Amalgamated Life Ins Co	0	0	0%	0%	\$ 86
	57835	Knights Of Peter Claver	0	0	0%	0%	\$ 7
8	19232	Allstate Ins Co	1	1	100%	0%	\$ -
	65749	CUNA MUTUAL LIFE INS CO	1	1	100%	0%	\$ -
707	66087	Mid West Natl Life Ins Co Of TN	1	0	0%	0%	\$ -
261	71412	Mutual Of Omaha Ins Co	1	0	0%	0%	\$ -
4736	62359	NASSAU LIFE INS CO OF TEXAS	1	0	0%	0%	\$ -
468	66281	TRANSAMERICA PREMIER LIFE INS CO	17	5	29%	0%	\$ -
12	70238	Variable Ann Life Ins Co	1	0	0%	0%	\$ -
4213	65900	WILCO LIFE INS CO	2	1	50%	0%	\$ -

*All complaints and premiums are calculated at the top of this sheet, however, only companies with more than \$100,000 in written premium are listed. If you have questions regarding a company not listed, please contact the South Carolina Department of Insurance.

Definitions

A “complaint” is defined as any written communication that expresses dissatisfaction with a specific person or entity subject to regulation under the state’s insurance laws. An oral communication, which is subsequently converted to a written form, will meet the definition of complaint for this purpose.

A "confirmed complaint" is defined as a complaint where insurers, licensees, producers, or other regulated entities committed any violation of:

- 1) An applicable state insurance law or regulation;
- 2) A federal requirement that the state department of insurance has the authority to enforce; or
- 3) The term/condition of an insurance policy or certificate; or
- 4) The complaint and entity's response, considered together, indicate that the entity was in error

*The determination as to whether a complaint is confirmed or not is made as a part of the analysis of the complaint file by SCDOI Office of Consumer Services staff.

"Confirmed Complaints as a % of Total Complaints" is the Confirmed Complaints divided by the Total Complaints, then multiplied by 100.

"U.S. Market Share" is calculated as the premiums or number of policies written nationwide for the company divided by the total of premiums or number of policies written nationwide. The market share assists the consumer in identifying the companies with the most impact on the market and the degree of competition in the market.