

2020 South Carolina Workers Compensation Complaints Summary

Total South Carolina Premiums: \$765,994,644

Total South Carolina Complaints Received by the SCDOI: 19

Total South Carolina Confirmed Complaints Analyzed by the SCDOI: 5

Group Code	Cocode	Company Name	Total Complaints	Confirmed Complaints	Confirmed Complaints as % of Total Complaints	U.S. Market Share	Premiums
572	10166	Accident Fund Ins Co of Amer	1	0	0%	6%	\$ 47,436,649
212	16535	Zurich Amer Ins Co	0	0	0%	5%	\$ 38,554,404
111	33600	LM Ins Corp	1	0	0%	4%	\$ 27,795,657
3548	25674	Travelers Prop Cas Co Of Amer	1	1	100%	3%	\$ 25,482,869
84	10335	Bridgefield Cas Ins Co	0	0	0%	3%	\$ 23,275,370
212	40142	American Zurich Ins Co	1	0	0%	3%	\$ 22,497,075
572	12304	Accident Fund Gen Ins Co	0	0	0%	3%	\$ 21,139,050
4507	10844	Builders Mut Ins Co	0	0	0%	2%	\$ 19,084,174
572	12305	Accident Fund Natl Ins Co	0	0	0%	2%	\$ 14,450,084
91	34690	Property & Cas Ins Co Of Hartford	0	0	0%	2%	\$ 13,020,339
98	10510	Carolina Cas Ins Co	1	0	0%	2%	\$ 12,005,105
922	27847	Insurance Co Of The West	0	0	0%	2%	\$ 11,633,249
84	26832	Great Amer Alliance Ins Co	1	0	0%	1%	\$ 11,059,683
12	23841	New Hampshire Ins Co	0	0	0%	1%	\$ 10,227,879
680	31895	American Interstate Ins Co	0	0	0%	1%	\$ 10,197,959
3548	25623	Phoenix Ins Co	1	0	0%	1%	\$ 8,980,475
111	24082	Ohio Security Ins Co	0	0	0%	1%	\$ 8,796,763
4713	11697	Businessfirst Ins Co	0	0	0%	1%	\$ 8,700,371
91	30104	Hartford Underwriters Ins Co	0	0	0%	1%	\$ 8,409,492
91	22357	Hartford Accident & Ind Co	0	0	0%	1%	\$ 7,924,344
626	43575	Indemnity Ins Co Of North Amer	1	1	100%	1%	\$ 7,734,128
91	29459	Twin City Fire Ins Co Co	0	0	0%	1%	\$ 7,702,657
124	23396	Amerisure Mut Ins Co	0	0	0%	1%	\$ 7,164,487
150	24147	Old Republic Ins Co	0	0	0%	1%	\$ 7,030,930
111	42404	Liberty Ins Corp	1	0	0%	1%	\$ 6,798,366
4507	13036	Builders Premier Ins Co	0	0	0%	1%	\$ 6,675,615
3548	25658	Travelers Ind Co	0	0	0%	1%	\$ 6,664,904
98	10885	Key Risk Ins Co	0	0	0%	1%	\$ 6,483,947
626	22667	Ace Amer Ins Co	0	0	0%	1%	\$ 6,444,062
3548	41483	Farmington Cas Co	0	0	0%	1%	\$ 6,275,786



1279	11150	Arch Ins Co	0	0	0%	1%	\$ 5,990,361
7	13935	Federated Mut Ins Co	0	0	0%	1%	\$ 5,911,271
785	27626	Firstcomp Ins Co	0	0	0%	1%	\$ 5,712,079
3548	25666	Travelers Ind Co Of Amer	0	0	0%	1%	\$ 5,534,113
2538	25011	Wesco Ins Co	0	0	0%	1%	\$ 5,528,630
124	19488	Amerisure Ins Co	0	0	0%	1%	\$ 5,450,980
31	31470	Norguard Ins Co	0	0	0%	1%	\$ 5,069,935
150	12262	Pennsylvania Manufacturers Assoc	0	0	0%	1%	\$ 5,017,586
572	29157	United WI Ins Co	0	0	0%	1%	\$ 4,744,467
280	32700	Owners Ins Co	0	0	0%	1%	\$ 4,640,179
3494	11828	Stonewood Ins Co	0	0	0%	1%	\$ 4,628,428
111	23035	Liberty Mut Fire Ins Co	0	0	0%	1%	\$ 4,558,466
291	13045	Northstone Ins Co	0	0	0%	1%	\$ 4,516,748
91	37478	Hartford Ins Co Of The Midwest	0	0	0%	1%	\$ 4,508,589
12	19399	AIU Ins Co	0	0	0%	1%	\$ 4,410,397
84	10701	Bridgefield Employers Ins Co	0	0	0%	1%	\$ 4,403,363
3098	15105	Safety Natl Cas Corp	0	0	0%	1%	\$ 4,349,605
91	29424	Hartford Cas Ins Co	0	0	0%	1%	\$ 4,086,463
12	19429	Insurance Co Of The State Of PA	0	0	0%	1%	\$ 4,066,088
3548	19038	Travelers Cas & Surety Co	0	0	0%	1%	\$ 3,985,468
291	12372	BrickStreet Mut Ins Co	0	0	0%	1%	\$ 3,965,380
2698	11242	Allied Eastern Ind Co	0	0	0%	1%	\$ 3,961,891
3548	19070	Standard Fire Ins Co	0	0	0%	1%	\$ 3,950,586
31	20052	National Liab & Fire Ins Co	0	0	0%	1%	\$ 3,939,178
3363	10346	Employers Preferred Ins Co	2	0	0%	1%	\$ 3,881,157
31	20044	Berkshire Hathaway Homestate Ins	0	0	0%	0%	\$ 3,794,821
91	27120	Trumbull Ins Co	0	0	0%	0%	\$ 3,674,460
2538	42376	Technology Ins Co Inc	0	0	0%	0%	\$ 3,671,298
4670	38318	Starr Ind & Liab Co	0	0	0%	0%	\$ 3,542,553
111	21458	Employers Ins Co of Wausau	0	0	0%	0%	\$ 3,542,228
3548	25682	Travelers Ind Co Of CT	0	0	0%	0%	\$ 3,467,223
12	19445	National Union Fire Ins Co Of Pitts	0	0	0%	0%	\$ 3,422,916
1332	11030	MEMIC Ind Co	0	0	0%	0%	\$ 3,410,006
4905	10800	Premier Grp Ins Co Inc	0	0	0%	0%	\$ 3,404,595
626	20281	Federal Ins Co	0	0	0%	0%	\$ 3,351,296
91	19682	Hartford Fire Ins Co	0	0	0%	0%	\$ 3,207,119
	10941	Forestry Mut Ins Co	0	0	0%	0%	\$ 3,204,456



218	20494	Transportation Ins Co	0	0	0%	0%	\$ 3,169,683
158	30120	Znat Ins Co	0	0	0%	0%	\$ 3,162,452
474	32506	Monroe Guar Ins Co	0	0	0%	0%	\$ 3,160,602
968	37885	XL Specialty Ins Co	0	0	0%	0%	\$ 3,127,304
88	36064	Hanover Amer Ins Co	0	0	0%	0%	\$ 3,090,598
474	10178	FCCI Ins Co	0	0	0%	0%	\$ 3,087,188
796	39217	QBE Ins Corp	0	0	0%	0%	\$ 3,068,803
291	15137	Pinnaclepoint Ins Co	0	0	0%	0%	\$ 3,056,798
150	20095	BITCO Gen Ins Corp	0	0	0%	0%	\$ 3,034,561
	11118	Federated Rural Electric Ins Exch	0	0	0%	0%	\$ 2,855,092
626	12777	Chubb Ind Ins Co	0	0	0%	0%	\$ 2,806,569
1302	11240	American Builders Ins Co	0	0	0%	0%	\$ 2,766,200
3219	11126	Sompo Amer Ins Co	0	0	0%	0%	\$ 2,746,279
3548	25615	Charter Oak Fire Ins Co	0	0	0%	0%	\$ 2,691,753
176	25143	State Farm Fire & Cas Co	0	0	0%	0%	\$ 2,673,592
218	20427	American Cas Co Of Reading PA	0	0	0%	0%	\$ 2,667,166
785	12831	State Natl Ins Co Inc	0	0	0%	0%	\$ 2,569,132
2698	10724	Eastern Alliance Ins Co	0	0	0%	0%	\$ 2,564,643
4851	18767	Church Mut Ins Co S I	0	0	0%	0%	\$ 2,506,076
350	21261	Electric Ins Co	0	0	0%	0%	\$ 2,471,169
91	39608	Nutmeg Ins Co	0	0	0%	0%	\$ 2,456,157
150	36897	Manufacturers Alliance Ins Co	0	0	0%	0%	\$ 2,401,234
	20400	Cimarron Ins Co Inc	0	0	0%	0%	\$ 2,387,400
474	20141	National Trust Ins Co	0	0	0%	0%	\$ 2,337,895
1309	13986	Frankenmuth Mut Ins Co	0	0	0%	0%	\$ 2,322,505
4886	15742	7710 Ins Co	0	0	0%	0%	\$ 2,313,941
169	24988	Sentry Ins Co	0	0	0%	0%	\$ 2,283,345
88	41840	Allmerica Fin Benefit Ins Co	0	0	0%	0%	\$ 2,227,590
124	11050	Amerisure Partners Ins Co	0	0	0%	0%	\$ 2,092,426
175	45934	American Compensation Ins Co	1	0	0%	0%	\$ 2,074,431
169	23434	Middlesex Ins Co	0	0	0%	0%	\$ 2,053,129
	13528	Brotherhood Mut Ins Co	0	0	0%	0%	\$ 2,049,548
31	42390	Amguard Ins Co	0	0	0%	0%	\$ 1,977,441
291	15136	Summitpoint Ins Co	0	0	0%	0%	\$ 1,925,590
91	11000	Sentinel Ins Co Ltd	0	0	0%	0%	\$ 1,907,507
169	28460	Sentry Cas Co	0	0	0%	0%	\$ 1,895,671
31	11673	Redwood Fire & Cas Ins Co	0	0	0%	0%	\$ 1,793,490



3363	25402	Employers Assur Co	1	0	0%	0%	\$ 1,770,842
796	37257	Praetorian Ins Co	1	1	100%	0%	\$ 1,705,560
218	20508	Valley Forge Ins Co	0	0	0%	0%	\$ 1,698,966
218	20443	Continental Cas Co	0	0	0%	0%	\$ 1,689,497
88	22306	Massachusetts Bay Ins Co	0	0	0%	0%	\$ 1,612,448
111	33588	First Liberty Ins Corp	0	0	0%	0%	\$ 1,523,766
12	23809	Granite State Ins Co	0	0	0%	0%	\$ 1,516,322
4863	38776	Sirius Amer Ins Co	0	0	0%	0%	\$ 1,511,315
3098	11123	Safety First Ins Co	0	0	0%	0%	\$ 1,472,322
98	31325	Acadia Ins Co	0	0	0%	0%	\$ 1,451,493
62	21415	Employers Mut Cas Co	0	0	0%	0%	\$ 1,411,710
1120	10120	Everest Natl Ins Co	0	0	0%	0%	\$ 1,381,224
4906	10385	FFVA Mut Ins Co	1	1	100%	0%	\$ 1,360,173
31	10391	Berkshire Hathaway Direct Ins Co	0	0	0%	0%	\$ 1,325,754
244	23280	The Cincinnati Ind Co	0	0	0%	0%	\$ 1,315,028
62	21407	Emcasco Ins Co	0	0	0%	0%	\$ 1,271,924
4962	28258	Continental Ind Co	0	0	0%	0%	\$ 1,262,741
88	31534	Citizens Ins Co Of Amer	0	0	0%	0%	\$ 1,260,216
2698	13019	Eastern Advantage Assur Co	0	0	0%	0%	\$ 1,201,847
242	12572	Selective Ins Co Of Amer	0	0	0%	0%	\$ 1,186,678
218	35289	Continental Ins Co	0	0	0%	0%	\$ 1,178,841
88	22292	Hanover Ins Co	0	0	0%	0%	\$ 1,173,336
1120	16044	Everest Denali Ins Co	0	0	0%	0%	\$ 1,164,038
242	26301	Selective Way Ins Co	0	0	0%	0%	\$ 1,080,803
	13098	First Benefits Ins Mut Inc	0	0	0%	0%	\$ 1,044,975
212	27855	Zurich Amer Ins Co Of IL	0	0	0%	0%	\$ 1,040,204
968	24554	XL Ins Amer Inc	0	0	0%	0%	\$ 1,009,180
457	19801	Argonaut Ins Co	0	0	0%	0%	\$ 986,207
242	19259	Selective Ins Co Of SC	0	0	0%	0%	\$ 946,191
150	20109	BITCO Natl Ins Co	0	0	0%	0%	\$ 927,638
12	19410	Commerce & Industry Ins Co	0	0	0%	0%	\$ 897,852
98	10749	Intrepid Ins Co	0	0	0%	0%	\$ 883,596
62	21423	Union Ins Co Of Providence	0	0	0%	0%	\$ 882,070
111	24074	Ohio Cas Ins Co	0	0	0%	0%	\$ 855,015
4886	41394	Benchmark Ins Co	0	0	0%	0%	\$ 854,423
201	25984	Graphic Arts Mut Ins Co	0	0	0%	0%	\$ 848,972
88	10212	Allmerica Fin Alliance Ins Co	0	0	0%	0%	\$ 840,784

244	28665	The Cincinnati Cas Co	0	0	0%	0%	\$ 836,954
4715	22551	Mitsui Sumitomo Ins USA Inc	0	0	0%	0%	\$ 828,276
218	20478	National Fire Ins Co Of Hartford	0	0	0%	0%	\$ 810,425
98	10804	Continental Western Ins Co	0	0	0%	0%	\$ 804,821
242	39926	Selective Ins Co Of The Southeast	0	0	0%	0%	\$ 796,476
140	28223	Nationwide Agribusiness Ins Co	0	0	0%	0%	\$ 787,229
158	31348	Crum & Forster Ind Co	0	0	0%	0%	\$ 786,940
256	16608	New York Marine & Gen Ins Co	0	0	0%	0%	\$ 786,898
228	24112	Westfield Ins Co	0	0	0%	0%	\$ 778,150
98	25224	Great Divide Ins Co	0	0	0%	0%	\$ 731,646
3219	38997	Sompo Amer Fire & Mar Ins Co Am	0	0	0%	0%	\$ 726,738
7	28304	Federated Serv Ins Co	0	0	0%	0%	\$ 715,939
	26468	Southern Mut Church Ins Co	0	0	0%	0%	\$ 706,625
	11573	Accident Ins Co Inc	0	0	0%	0%	\$ 701,407
98	25844	Union Ins Co	0	0	0%	0%	\$ 675,719
748	18023	Star Ins Co	0	0	0%	0%	\$ 659,667
150	11371	Great West Cas Co	0	0	0%	0%	\$ 653,166
175	25127	State Auto Prop & Cas Ins Co	0	0	0%	0%	\$ 629,926
212	26247	American Guar & Liab Ins	0	0	0%	0%	\$ 621,561
4715	20362	Mitsui Sumitomo Ins Co of Amer	0	0	0%	0%	\$ 613,851
4670	16109	Starr Specialty Ins Co	0	0	0%	0%	\$ 599,749
	14090	Carolina Mut Ins Inc	0	0	0%	0%	\$ 595,354
761	21849	American Automobile Ins Co	0	0	0%	0%	\$ 593,406
201	12475	Republic Franklin Ins Co	0	0	0%	0%	\$ 566,786
3098	10945	Tokio Marine Amer Ins Co	0	0	0%	0%	\$ 557,505
98	23612	Midwest Employers Cas Co	0	0	0%	0%	\$ 555,250
242	13730	Selective Ins Co Of NY	0	0	0%	0%	\$ 541,993
31	20931	Wellfleet NY Ins Co	0	0	0%	0%	\$ 517,923
158	21113	United States Fire Ins Co	0	0	0%	0%	\$ 513,091
785	38970	Markel Ins Co	0	0	0%	0%	\$ 508,955
228	24120	Westfield Natl Ins Co	0	0	0%	0%	\$ 507,181
473	29939	Main St Amer Assur Co	1	0	0%	0%	\$ 502,492
	12839	MidSouth Mut Ins Co	0	0	0%	0%	\$ 500,123
244	10677	The Cincinnati Ins Co	0	0	0%	0%	\$ 498,327
775	13714	Pharmacists Mut Ins Co	0	0	0%	0%	\$ 495,472
3363	11512	Employers Compensation Ins Co	0	0	0%	0%	\$ 488,154
1309	10984	Ansur Amer Ins	0	0	0%	0%	\$ 484,213

169	13978	Florists Mut Ins Co	0	0	0%	0%	\$ 481,851
175	25135	State Automobile Mut Ins Co	0	0	0%	0%	\$ 474,804
413	42617	MAG Mut Ins Co	0	0	0%	0%	\$ 472,198
7	16024	Federated Reserve Ins Co	0	0	0%	0%	\$ 471,115
150	24139	Old Republic Gen Ins Corp	0	0	0%	0%	\$ 460,726
88	42552	Nova Cas Co	0	0	0%	0%	\$ 458,691
98	21784	Firemens Ins Co Of Washington DC	0	0	0%	0%	\$ 457,825
	12773	Prescient Natl Ins Co	0	0	0%	0%	\$ 446,055
785	22608	National Specialty Ins Co	0	0	0%	0%	\$ 441,527
796	24414	General Cas Co Of WI	0	0	0%	0%	\$ 439,228
201	25976	Utica Mut Ins Co	0	0	0%	0%	\$ 437,830
111	24066	American Fire & Cas Co	0	0	0%	0%	\$ 424,943
626	20397	Vigilant Ins Co	0	0	0%	0%	\$ 422,550
681	39152	Service Amer Ind Co	0	0	0%	0%	\$ 420,797
175	41653	Milbank Ins Co	0	0	0%	0%	\$ 419,930
158	13269	Zenith Ins Co	0	0	0%	0%	\$ 406,876
	10699	FHM Ins Co	0	0	0%	0%	\$ 400,074
457	35505	Rockwood Cas Ins Co	0	0	0%	0%	\$ 398,331
84	21172	Vanliner Ins Co	0	0	0%	0%	\$ 381,103
158	21105	North River Ins Co	0	0	0%	0%	\$ 379,673
140	23787	Nationwide Mut Ins Co	0	0	0%	0%	\$ 378,794
594	19984	ACIG Ins Co	0	0	0%	0%	\$ 359,022
	11134	Rural Trust Ins Co	0	0	0%	0%	\$ 351,969
626	18279	Bankers Standard Ins Co	0	0	0%	0%	\$ 346,021
150	41424	Pennsylvania Manufacturers Ind Co	0	0	0%	0%	\$ 343,713
	38300	Samsung Fire & Marine Ins Co Ltd	0	0	0%	0%	\$ 335,844
1120	16045	Everest Premier Ins Co	1	0	0%	0%	\$ 331,659
140	11991	National Cas Co	0	0	0%	0%	\$ 323,354
140	42587	Depositors Ins Co	0	0	0%	0%	\$ 319,840
761	21873	Firemans Fund Ins Co	0	0	0%	0%	\$ 316,747
1147	40517	WCF Natl Ins Co	0	0	0%	0%	\$ 315,739
3494	31925	Falls Lake Natl Ins Co	0	0	0%	0%	\$ 313,191
447	14141	Harford Mut Ins Co	0	0	0%	0%	\$ 312,977
271	14990	Pennsylvania Natl Mut Cas Ins Co	0	0	0%	0%	\$ 312,013
473	14788	NGM Ins Co	0	0	0%	0%	\$ 309,408
4904	27154	Atlantic Specialty Ins Co	0	0	0%	0%	\$ 306,072
473	40231	Old Dominion Ins Co	0	0	0%	0%	\$ 305,952

140	18961	Crestbrook Ins Co	0	0	0%	0%	\$ 297,546
	11600	Frank Winston Crum Ins Co	1	0	0%	0%	\$ 295,503
250	26867	Southern Ins Co Of VA	0	0	0%	0%	\$ 291,488
626	35181	Executive Risk Ind Inc	0	0	0%	0%	\$ 288,946
140	37877	Nationwide Prop & Cas Ins Co	0	0	0%	0%	\$ 284,535
36	20230	Central Mut Ins Co	0	0	0%	0%	\$ 281,268
303	15032	Guideone Mut Ins Co	0	0	0%	0%	\$ 280,024
271	32441	Penn Natl Security Ins Co	0	0	0%	0%	\$ 276,233
225	28886	Transguard Ins Co Of Amer Inc	0	0	0%	0%	\$ 275,256
111	44393	West Amer Ins Co	0	0	0%	0%	\$ 273,440
	28535	Triangle Ins Co Inc	0	0	0%	0%	\$ 272,480
	10642	Cherokee Ins Co	0	0	0%	0%	\$ 270,565
626	20346	Pacific Ind Co	0	0	0%	0%	\$ 251,151
201	10687	Utica Natl Assur Co	0	0	0%	0%	\$ 250,853
250	13692	Donegal Mut Ins Co	0	0	0%	0%	\$ 249,603
84	33723	Great Amer Spirit Ins Co	0	0	0%	0%	\$ 246,052
761	21881	National Surety Corp	0	0	0%	0%	\$ 236,630
	31232	Work First Cas Co	0	0	0%	0%	\$ 235,027
1302	16632	National Builders Ins Co	0	0	0%	0%	\$ 229,025
31	34630	Oak River Ins Co	0	0	0%	0%	\$ 215,608
98	38911	Berkley Natl Ins Co	0	0	0%	0%	\$ 214,027
98	31003	Tri State Ins Co Of MN	0	0	0%	0%	\$ 208,678
	15709	Southern States Ins Exch	0	0	0%	0%	\$ 204,569
169	21180	Sentry Select Ins Co	0	0	0%	0%	\$ 201,431
228	19992	American Select Ins Co	0	0	0%	0%	\$ 199,257
250	15172	Southern Mut Ins Co	0	0	0%	0%	\$ 178,013
140	23779	Nationwide Mut Fire Ins Co	0	0	0%	0%	\$ 170,472
84	41106	Triumphe Cas Co	0	0	0%	0%	\$ 166,882
98	36684	Riverport Ins Co	0	0	0%	0%	\$ 164,867
4906	16236	FFVA Select Ins Co	0	0	0%	0%	\$ 162,684
84	26344	Great Amer Assur Co	0	0	0%	0%	\$ 157,291
867	12416	Protective Ins Co	0	0	0%	0%	\$ 154,999
626	22748	Pacific Employers Ins Co	1	1	100%	0%	\$ 154,617
783	13056	RLI Ins Co	0	0	0%	0%	\$ 152,086
867	40460	Sagamore Ins Co	0	0	0%	0%	\$ 150,813
796	27740	North Pointe Ins Co	0	0	0%	0%	\$ 142,710
748	25780	Williamsburg Natl Ins Co	0	0	0%	0%	\$ 142,516

62	25186	Emc Prop & Cas Ins Co	0	0	0%	0%	\$ 139,706
	15350	West Bend Mut Ins Co	0	0	0%	0%	\$ 133,699
447	40100	Firstline Ins Co	0	0	0%	0%	\$ 130,003
4904	14190	OBI Natl Ins Co	0	0	0%	0%	\$ 129,415
140	19100	Amco Ins Co	0	0	0%	0%	\$ 128,638
968	22322	Greenwich Ins Co	0	0	0%	0%	\$ 113,250
31	14702	Eastguard Ins Co	0	0	0%	0%	\$ 100,037
111	26042	Wausau Underwriters Ins Co	0	0	0%	0%	\$ 94,905
	11075	Lion Ins Co	0	0	0%	0%	\$ 92,459
140	23582	Harleysville Ins Co	0	0	0%	0%	\$ 84,003
84	32620	National Interstate Ins Co	0	0	0%	0%	\$ 79,838
140	42579	Allied Prop & Cas Ins Co	0	0	0%	0%	\$ 77,838
457	19828	Argonaut Midwest Ins Co	0	0	0%	0%	\$ 75,874
12	40258	AIG Assur Co	0	0	0%	0%	\$ 71,992
36	20222	All Amer Ins Co	0	0	0%	0%	\$ 66,621
140	26182	Harleysville Worcester Ins Co	0	0	0%	0%	\$ 59,179
98	29580	Berkley Regional Ins Co	0	0	0%	0%	\$ 58,839
626	20303	Great Northern Ins Co	0	0	0%	0%	\$ 54,559
680	26869	Silver Oak Cas Inc	0	0	0%	0%	\$ 44,894
3098	32301	TNUS Ins Co	0	0	0%	0%	\$ 41,995
140	10723	Nationwide Assur Co	0	0	0%	0%	\$ 38,181
1332	11149	Maine Employers Mut Ins Co	0	0	0%	0%	\$ 35,845
796	24449	Regent Ins Co	0	0	0%	0%	\$ 35,657
3548	35386	Fidelity & Guar Ins Co	0	0	0%	0%	\$ 32,214
473	27138	Midvale Ind Co	0	0	0%	0%	\$ 32,212
968	12866	T H E Ins Co	0	0	0%	0%	\$ 31,525
4904	15645	OBI Amer Ins Co	0	0	0%	0%	\$ 31,086
4664	12873	Privilege Underwriters Recp Exch	0	0	0%	0%	\$ 30,328
12	19402	AIG Prop Cas Co	0	0	0%	0%	\$ 30,162
31	32280	Wellfleet Ins Co	0	0	0%	0%	\$ 28,394
1208	36307	Gray Ins Co	0	0	0%	0%	\$ 25,514
303	42803	Guideone Elite Ins Co	0	0	0%	0%	\$ 24,455
140	23760	Nationwide Gen Ins Co	0	0	0%	0%	\$ 22,548
626	20699	Ace Prop & Cas Ins Co	0	0	0%	0%	\$ 22,508
111	24198	Peerless Ins Co	0	0	0%	0%	\$ 20,602
84	16691	Great Amer Ins Co	0	0	0%	0%	\$ 18,537
175	30945	Plaza Ins Co	0	0	0%	0%	\$ 16,173



4279	11347	SFM Mut Ins Co	0	0	0%	0%	\$ 15,813
4381	35408	Imperium Ins Co	0	0	0%	0%	\$ 15,279
626	14982	Penn Millers Ins Co	0	0	0%	0%	\$ 14,328
212	39306	Fidelity & Deposit Co Of MD	0	0	0%	0%	\$ 8,190
140	25453	Nationwide Ins Co Of Amer	0	0	0%	0%	\$ 7,805
796	10340	Stonington Ins Co	0	0	0%	0%	\$ 6,368
3363	10640	Employers Ins Co Of NV	0	0	0%	0%	\$ 5,944
4935	23663	National Amer Ins Co	0	0	0%	0%	\$ 4,076
111	14613	Montgomery Mut Ins Co	0	0	0%	0%	\$ 3,100
303	14559	Guideone Specialty Mut Ins Co	0	0	0%	0%	\$ 2,848
626	10030	Westchester Fire Ins Co	0	0	0%	0%	\$ 1,589
2538	10859	First Nonprofit Ins Co	0	0	0%	0%	\$ 845
761	21857	American Ins Co	0	0	0%	0%	\$ 627
111	23043	Liberty Mut Ins Co	0	0	0%	0%	\$ 434
	12297	Petroleum Cas Co	0	0	0%	0%	\$ 375
69	21687	Mid Century Ins Co	0	0	0%	0%	\$ 159
111	24732	General Ins Co Of Amer	0	0	0%	0%	\$ 41

*All complaints and premiums are calculated at the top of this sheet, however, only companies with more than \$100,000 in written premium are listed. If you have questions regarding a company not listed, please contact the South Carolina Department of Insurance.

Definitions

A “complaint” is defined as any written communication that expresses dissatisfaction with a specific person or entity subject to regulation under the state’s insurance laws. An oral communication, which is subsequently converted to a written form, will meet the definition of complaint for this purpose.

A “confirmed complaint” is defined as a complaint where insurers, licensees, producers, or other regulated entities committed any violation of:

- 1) An applicable state insurance law or regulation;
- 2) A federal requirement that the state department of insurance has the authority to enforce; or
- 3) The term/condition of an insurance policy or certificate; or
- 4) The complaint and entity’s response, considered together, indicate that the entity was in error

*The determination as to whether a complaint is confirmed or not is made as a part of the analysis of the complaint file by SCDOI Office of Consumer Services staff.

“Confirmed Complaints as a % of Total Complaints” is the Confirmed Complaints divided by the Total Complaints, then multiplied by 100.

"U.S. Market Share" is calculated as the premiums or number of policies written nationwide for the company divided by the total of premiums or number of policies written nationwide. The market share assists the consumer in identifying the companies with the most impact on the market and the degree of competition in the market.

