

## 2019 South Carolina Workers Compensation Complaints Summary

Total South Carolina Premiums: \$55,662,587,859

Total South Carolina Complaints Received by the SCDOI: 1,380

Total South Carolina Confirmed Complaints Analyzed by the SCDOI: 274

Group Code	Cocode	Company Name	Total Complaints	Confirmed Complaints			U.S. Market Share	Premiums
				Confirmed Complaints	as % of Total Complaints			
	36102	State Ins Fund	37	0	0%		4%	\$ 1,996,371,709
212	16535	Zurich Amer Ins Co	33	11	33%		3%	\$ 1,601,673,250
3548	25674	Travelers Prop Cas Co Of Amer	36	7	19%		2%	\$ 1,303,910,636
	35076	State Compensation Ins Fund	30	8	27%		2%	\$ 1,206,037,980
	22945	Texas Mut Ins Co	30	3			2%	\$ 1,069,298,202
922	27847	Insurance Co Of The West	2	0	0%		2%	\$ 1,023,600,451
212	40142	American Zurich Ins Co	21	3	14%		1%	\$ 794,857,691
2538	42376	Technology Ins Co Inc	27	8	30%		1%	\$ 762,467,331
572	10166	Accident Fund Ins Co of Amer	6	3	50%		1%	\$ 704,503,982
626	22667	Ace Amer Ins Co	7	2	29%		1%	\$ 659,407,268
111	33600	LM Ins Corp	40	7	18%		1%	\$ 609,438,829
12	23841	New Hampshire Ins Co	37	4	11%		1%	\$ 596,052,577
	41190	Pinnacol Assur	2	1	50%		1%	\$ 588,500,251
31	31470	Norguard Ins Co	20	4	20%		1%	\$ 579,656,035
150	24147	Old Republic Ins Co	8	1	13%		1%	\$ 570,303,874
626	20281	Federal Ins Co	7	1	14%		1%	\$ 536,316,818
158	13269	Zenith Ins Co	2	1	50%		1%	\$ 535,700,683
626	43575	Indemnity Ins Co Of North Amer	26	4	15%	10%	1%	\$ 519,359,002
91	29459	Twin City Fire Ins Co Co	12	3	25%		1%	\$ 518,144,233
111	42404	Liberty Ins Corp	30	2	7%		1%	\$ 517,520,343
3548	25615	Charter Oak Fire Ins Co	11	3	27%		1%	\$ 512,318,432
2538	25011	Wesco Ins Co	12	4	33%		1%	\$ 509,635,305
1279	11150	Arch Ins Co	8	2	25%		1%	\$ 487,679,896
	36196	Saif Corp	0	0	0%		1%	\$ 487,643,362
91	30104	Hartford Underwriters Ins Co	13	6	46%		1%	\$ 468,090,497
3548	25666	Travelers Ind Co Of Amer	9	3	33%		1%	\$ 448,611,900
91	29424	Hartford Cas Ins Co	24	5	21%		1%	\$ 447,534,084
708	12122	New Jersey Manufacturers Ins Co	2	0	0%		1%	\$ 433,716,197
3548	25623	Phoenix Ins Co	3	1	33%		1%	\$ 430,720,101
31	11673	Redwood Fire & Cas Ins Co	3	0	0%		1%	\$ 386,107,415

Group Code	Cocode	Company Name	Total Complaints	Confirmed Complaints	Confirmed Complaints		U.S. Market Share	Premiums
					as % of Total Complaints			
84	10335	Bridgefield Cas Ins Co	2	0	0%		1%	\$ 384,165,563
4670	38318	Starr Ind & Liab Co	3	0	0%		1%	\$ 379,627,060
3548	25682	Travelers Ind Co Of CT	5	1	20%		1%	\$ 376,005,128
3548	25658	Travelers Ind Co	10	3	30%		1%	\$ 370,724,697
111	24082	Ohio Security Ins Co	16	4	25%		1%	\$ 369,329,807
111	23035	Liberty Mut Fire Ins Co	11	2	18%		1%	\$ 368,864,777
91	34690	Property & Cas Ins Co Of Hartford	3	2	67%		1%	\$ 367,437,474
3363	10346	Employers Preferred Ins Co	61	10	16%		1%	\$ 363,123,438
572	12304	Accident Fund Gen Ins Co	1	1	100%		1%	\$ 359,744,117
2538	19879	Security Natl Ins Co	7	2	29%		1%	\$ 357,739,740
91	11000	Sentinel Ins Co Ltd	10	3	30%		1%	\$ 339,611,315
31	20044	Berkshire Hathaway Homestate Ins Co	10	1	10%		1%	\$ 334,032,026
4886	41394	Benchmark Ins Co	4	1	25%		1%	\$ 319,682,791
91	22357	Hartford Accident & Ind Co	6	1	17%		1%	\$ 318,579,393
680	31895	American Interstate Ins Co	7	2	29%		1%	\$ 310,540,499
31	10855	Cypress Ins Co	0	0	0%		1%	\$ 305,702,660
91	37478	Hartford Ins Co Of The Midwest	14	1	7%		1%	\$ 303,859,531
1120	10120	Everest Natl Ins Co	5	1	20%		1%	\$ 299,102,703
3363	25402	Employers Assur Co	13	3	23%		0%	\$ 274,607,602
572	29157	United WI Ins Co	7	2	29%		0%	\$ 270,158,908
3548	19038	Travelers Cas & Surety Co	7	0	0%		0%	\$ 269,716,785
31	42390	Amguard Ins Co	13	1	8%		0%	\$ 265,404,638
	15350	West Bend Mut Ins Co	5	2	40%		0%	\$ 265,233,503
91	19682	Hartford Fire Ins Co	7	2	29%		0%	\$ 265,223,678
	14184	Acuity A Mut Ins Co	4	1	25%		0%	\$ 260,324,669
785	38970	Markel Ins Co	10	4	40%		0%	\$ 259,347,712
7	13935	Federated Mut Ins Co	2	0	0%		0%	\$ 254,929,675
176	25143	State Farm Fire & Cas Co	37	11	30%		0%	\$ 252,039,374
12	19445	National Union Fire Ins Co Of Pitts	6	0	0%		0%	\$ 247,060,136
572	12305	Accident Fund Natl Ins Co	1	0	0%		0%	\$ 243,123,135
91	27120	Trumbull Ins Co	8	4	50%		0%	\$ 243,060,327
	36129	Idaho State Ins Fund	1	0	0%		0%	\$ 242,818,918
150	12262	Pennsylvania Manufacturers Assoc Ins	7	2	29%		0%	\$ 242,693,840
84	26832	Great Amer Alliance Ins Co	5	0	0%		0%	\$ 241,830,438

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					as % of Total Complaints			
3098	15105	Safety Natl Cas Corp	3	0	0%		0%	\$ 239,725,121
	10191	Missouri Employers Mut Ins Co	3	0	0%		0%	\$ 237,214,270
1147	10033	Workers Comp Fund	2	0	0%		0%	\$ 223,212,646
626	12777	Chubb Ind Ins Co	1	1	100%		0%	\$ 222,258,172
4507	10844	Builders Mut Ins Co	4	1	25%		0%	\$ 217,265,969
	22350	Louisiana Workers Comp Corp	0	0	0%		0%	\$ 213,703,146
1120	16045	Everest Premier Ins Co	0	0	0%		0%	\$ 211,175,167
213	26271	Erie Ins Exch	6	0	0%		0%	\$ 206,602,612
84	10701	Bridgefield Employers Ins Co	1	0	0%		0%	\$ 206,558,607
2538	15954	AmTrust Ins Co	19	1	5%		0%	\$ 205,442,984
169	28460	Sentry Cas Co	1	0	0%		0%	\$ 203,040,229
785	12831	State Natl Ins Co Inc	0	0	0%		0%	\$ 201,165,460
1332	11030	MEMIC Ind Co	0	0	0%		0%	\$ 200,532,482
218	20427	American Cas Co Of Reading PA	2	1	50%		0%	\$ 200,289,493
	11039	Chesapeake Employers Ins Co	13	3	23%		0%	\$ 197,939,360
124	23396	Amerisure Mut Ins Co	1	0	0%		0%	\$ 196,834,663
98	40045	Starnet Ins Co	0	0	0%		0%	\$ 196,326,029
	36188	Compsource Mut Ins Co	4	2	50%		0%	\$ 194,173,688
968	37885	XL Specialty Ins Co	3	0	0%		0%	\$ 193,666,330
4485	11555	Pacific Compensation Ins Co	3	2	67%		0%	\$ 183,684,817
124	19488	Amerisure Ins Co	1	0	0%		0%	\$ 181,428,037
98	10900	Preferred Employers Ins Co	2	0	0%		0%	\$ 178,920,065
4851	18767	Church Mut Ins Co S I	2	1	50%		0%	\$ 177,208,913
62	21415	Employers Mut Cas Co	7	1	14%		0%	\$ 171,894,638
4485	38733	Alaska Natl Ins Co	2	0	0%		0%	\$ 169,782,511
572	12177	Compwest Ins Co	0	0	0%		0%	\$ 167,111,158
3548	19046	Travelers Cas Ins Co Of Amer	6	4	67%		0%	\$ 165,722,310
1332	11149	Maine Employers Mut Ins Co	6	0	0%		0%	\$ 165,686,945
291	12372	BrickStreet Mut Ins Co	15	1	7%		0%	\$ 165,196,122
474	10178	FCCI Ins Co	1	1	100%		0%	\$ 164,669,553
98	10510	Carolina Cas Ins Co	4	0	0%		0%	\$ 164,627,056
150	24139	Old Republic Gen Ins Corp	2	0	0%		0%	\$ 164,200,500
212	27855	Zurich Amer Ins Co Of IL	2	0	0%		0%	\$ 162,173,426
69	21687	Mid Century Ins Co	9	4	44%		0%	\$ 160,013,738

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					as % of Total Complaints			
	15819	Montana State Fund	1	0	0%		0%	\$ 159,146,284
	10320	Kentucky Employers Mut Ins	2	0	0%		0%	\$ 158,456,916
12	19429	Insurance Co Of The State Of PA	4	0	0%		0%	\$ 158,173,791
31	34630	Oak River Ins Co	0	0	0%		0%	\$ 157,223,212
111	21458	Employers Ins Co of Wausau	8	3	38%		0%	\$ 150,464,000
218	20508	Valley Forge Ins Co	2	0	0%		0%	\$ 149,277,338
3548	19070	Standard Fire Ins Co	2	0	0%		0%	\$ 148,491,747
169	24988	Sentry Ins A Mut Co	3	0	0%		0%	\$ 147,571,603
4279	11347	SFM Mut Ins Co	1	0	0%		0%	\$ 147,005,708
796	37257	Praetorian Ins Co	2	0	0%		0%	\$ 145,485,171
31	20052	National Liab & Fire Ins Co	6	3	50%		0%	\$ 145,389,953
111	33588	First Liberty Ins Corp	1	0	0%		0%	\$ 142,481,919
256	16608	New York Marine & Gen Ins Co	1	0	0%		0%	\$ 140,830,602
98	25224	Great Divide Ins Co	2	1	50%		0%	\$ 140,420,311
4962	38865	California Ins Co	1	0	0%		0%	\$ 139,023,918
867	12416	Protective Ins Co	5	2	40%		0%	\$ 138,385,548
84	21172	Vanliner Ins Co	0	0	0%		0%	\$ 137,095,958
3494	15884	Falls Lake Fire & Cas Co	0	0	0%		0%	\$ 136,983,808
626	20346	Pacific Ind Co	1	0	0%		0%	\$ 135,527,899
213	35585	Flagship City Ins Co	2	1	50%		0%	\$ 135,275,570
4962	28258	Continental Ind Co	11	2	18%		0%	\$ 133,397,364
2538	23140	Associated Industries Ins Co Inc	3	1	33%		0%	\$ 130,660,154
968	24554	XL Ins Amer Inc	2	1	50%		0%	\$ 129,079,625
158	30120	Znat Ins Co	0	0	0%		0%	\$ 127,817,134
748	18023	Star Ins Co	5	2	40%		0%	\$ 124,824,373
218	20443	Continental Cas Co	4	0	0%		0%	\$ 124,367,117
291	15137	Pinnaclepoint Ins Co	1	0	0%		0%	\$ 124,246,291
84	43753	Republic Ind Co of CA	1	0	0%		0%	\$ 123,856,436
280	18988	Auto Owners Ins Co	10	3	30%		0%	\$ 122,945,216
3548	41483	Farmington Cas Co	7	1	14%		0%	\$ 122,369,871
2698	10724	Eastern Alliance Ins Co	2	1	50%		0%	\$ 121,043,759
3490	24017	Beacon Mut Ins Co	4	0	0%		0%	\$ 120,457,495
96	22543	Secura Ins A Mut Co	1	0	0%		0%	\$ 119,853,582
98	31003	Tri State Ins Co Of MN	2	1	50%		0%	\$ 116,346,201

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62	21407	Emcasco Ins Co	3	2	67%		0%	\$ 115,314,888
4725	25496	StarStone Natl Ins Co	2	0	0%		0%	\$ 115,186,775
2698	11242	Allied Eastern Ind Co	1	0	0%		0%	\$ 113,346,006
2498	33758	Associated Industries Of MA Mut Ins	0	0	0%		0%	\$ 112,008,445
2538	13900	ARI Ins Co	0	0	0%		0%	\$ 111,566,973
	27677	State Workers Ins Fund	3	0	0%		0%	\$ 110,617,242
244	23280	The Cincinnati Ind Co	0	0	0%		0%	\$ 110,459,676
244	28665	The Cincinnati Cas Co	1	0	0%		0%	\$ 109,887,786
218	20478	National Fire Ins Co Of Hartford	0	0	0%		0%	\$ 108,231,533
150	20095	BITCO Gen Ins Corp	0	0	0%		0%	\$ 107,984,161
218	20494	Transportation Ins Co	1	0	0%		0%	\$ 107,806,082
111	44393	West Amer Ins Co	0	0	0%		0%	\$ 105,852,356
218	35289	Continental Ins Co	0	0	0%		0%	\$ 104,270,749
140	11991	National Cas Co	1	0	0%		0%	\$ 103,496,952
150	41424	Pennsylvania Manufacturers Ind Co	0	0	0%		0%	\$ 101,619,984
150	36897	Manufacturers Alliance Ins Co	0	0	0%		0%	\$ 99,699,842
1147	40517	WCF Natl Ins Co	0	0	0%		0%	\$ 99,340,466
280	32700	Owners Ins Co	2	0	0%		0%	\$ 97,642,143
626	20702	Ace Fire Underwriters Ins Co	3	1	33%		0%	\$ 96,501,936
4906	10385	FFVA Mut Ins Co	1	1	100%		0%	\$ 96,262,486
796	39217	QBE Ins Corp	1	0	0%		0%	\$ 96,176,321
3219	11126	Sompo Amer Ins Co	0	0	0%		0%	\$ 96,151,827
12	23809	Granite State Ins Co	7	1	14%		0%	\$ 95,582,926
140	28223	Nationwide Agribusiness Ins Co	1	1	100%		0%	\$ 95,123,790
213	16233	Erie Ins Co Of NY	2	0	0%		0%	\$ 94,334,416
1279	30830	Arch Ind Ins Co	3	0	0%		0%	\$ 93,638,760
150	11371	Great West Cas Co	1	0	0%		0%	\$ 92,915,793
291	13045	Northstone Ins Co	0	0	0%		0%	\$ 86,985,744
242	12572	Selective Ins Co Of Amer	1	1	100%		0%	\$ 84,440,350
158	21113	United States Fire Ins Co	2	0	0%		0%	\$ 84,161,309
1324	11018	Upmc Hlth Benefits Inc	1	0	0%		0%	\$ 83,800,611
	15261	Society Ins a Mut Co	2	0	0%		0%	\$ 83,496,859
111	24074	Ohio Cas Ins Co	1	1	100%		0%	\$ 83,227,051
244	10677	The Cincinnati Ins Co	4	1	25%		0%	\$ 82,094,841

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4713	10700	RetailFirst Ins Co	1	0	0%		0%	\$ 81,811,131
88	22292	Hanover Ins Co	2	0	0%		0%	\$ 80,887,831
242	19259	Selective Ins Co Of SC	2	0	0%		0%	\$ 79,965,817
158	21105	North River Ins Co	1	0	0%		0%	\$ 79,902,976
457	35505	Rockwood Cas Ins Co	3	0	0%		0%	\$ 79,631,482
12	19410	Commerce & Industry Ins Co	6	1	17%		0%	\$ 78,971,835
785	27626	Firstcomp Ins Co	5	0	0%		0%	\$ 77,503,360
84	22179	Republic Ind Co Of Amer	0	0	0%		0%	\$ 75,820,861
212	26247	American Guar & Liab Ins	1	0	0%		0%	\$ 75,372,153
111	24066	American Fire & Cas Co	0	0	0%		0%	\$ 74,123,424
12	19380	American Home Assur Co	3	0	0%		0%	\$ 73,538,031
1309	13986	Frankenmuth Mut Ins Co	0	0	0%		0%	\$ 72,890,525
153	24228	Pekin Ins Co	1	0	0%		0%	\$ 72,056,626
457	19801	Argonaut Ins Co	0	0	0%		0%	\$ 71,977,147
4873	12472	LUBA Cas Ins Co	0	0	0%		0%	\$ 71,183,762
4381	35408	Imperium Ins Co	4	1	25%		0%	\$ 70,987,764
84	32620	National Interstate Ins Co	1	0	0%		0%	\$ 70,506,368
169	23434	Middlesex Ins Co	6	1	17%		0%	\$ 69,392,782
626	20397	Vigilant Ins Co	0	0	0%		0%	\$ 69,159,135
303	15032	Guideone Mut Ins Co	1	0	0%		0%	\$ 69,145,230
4938	10781	Hawaii Employers Mut Ins Co	0	0	0%		0%	\$ 68,927,691
4715	22551	Mitsui Sumitomo Ins USA Inc	0	0	0%		0%	\$ 68,781,595
69	21709	Truck Ins Exch	2	1	50%		0%	\$ 68,639,954
4485	13928	Copperpoint Ind Ins Co	1	0	0%		0%	\$ 68,534,192
88	22306	Massachusetts Bay Ins Co	2	0	0%		0%	\$ 67,489,582
775	13714	Pharmacists Mut Ins Co	0	0	0%		0%	\$ 67,155,405
4670	16109	Starr Specialty Ins Co	0	0	0%		0%	\$ 63,574,828
242	39926	Selective Ins Co Of The Southeast	1	1	100%		0%	\$ 62,701,194
	13528	Brotherhood Mut Ins Co	1	0	0%		0%	\$ 62,152,226
309	15377	Western Natl Mut Ins Co	1	0	0%		0%	\$ 60,609,122
248	13021	United Fire & Cas Co	1	1	100%		0%	\$ 60,400,703
98	31325	Acadia Ins Co	0	0	0%		0%	\$ 59,793,455
88	42552	Nova Cas Co	1	0	0%		0%	\$ 59,463,078
408	13803	Farm Family Cas Ins Co	1	1	100%		0%	\$ 58,864,750

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88	41840	Allmerica Fin Benefit Ins Co	0	0	0%		0%	\$ 58,622,820
1302	10704	Builders Ins	1	0	0%		0%	\$ 57,668,200
50	20990	Country Mut Ins Co	0	0	0%		0%	\$ 56,635,996
	14176	Hastings Mut Ins Co	1	0	0%		0%	\$ 56,589,596
3494	11828	Stonewood Ins Co	2	1	50%		0%	\$ 56,514,682
4713	11697	Businessfirst Ins Co	1	0	0%		0%	\$ 56,482,534
3219	38997	Sompo Amer Fire & Mar Ins Co Amer	0	0	0%		0%	\$ 56,183,211
4794	11219	Lackawanna Amer Ins Co	0	0	0%		0%	\$ 55,603,781
98	10804	Continental Western Ins Co	1	0	0%		0%	\$ 55,541,856
4234	26379	Accredited Surety & Cas Co Inc	0	0	0%		0%	\$ 55,099,316
242	14376	Selective Cas Ins Co	1	0	0%		0%	\$ 54,972,687
350	21261	Electric Ins Co	0	0	0%		0%	\$ 54,880,084
88	31534	Citizens Ins Co Of Amer	3	1	33%		0%	\$ 54,400,340
175	45934	American Compensation Ins Co	1	0	0%		0%	\$ 54,200,564
4715	20362	Mitsui Sumitomo Ins Co of Amer	0	0	0%		0%	\$ 53,488,213
88	36064	Hanover Amer Ins Co	1	0	0%		0%	\$ 53,339,775
201	25976	Utica Mut Ins Co	0	0	0%		0%	\$ 52,203,631
98	25844	Union Ins Co	0	0	0%		0%	\$ 52,063,205
140	23787	Nationwide Mut Ins Co	2	0	0%		0%	\$ 51,745,102
98	38911	Berkley Natl Ins Co	1	1	100%		0%	\$ 51,430,258
518	14117	Grinnell Mut Reins Co	3	0	0%		0%	\$ 50,958,804
626	10052	Chubb Natl Ins Co	1	0	0%		0%	\$ 50,578,884
	16273	ClearPath Mut Ins Co	0	0	0%		0%	\$ 49,962,837
1124	34924	Dakota Truck Underwriters	1	0	0%		0%	\$ 49,840,836
291	15136	Summitpoint Ins Co	1	0	0%		0%	\$ 49,627,898
3363	11512	Employers Compensation Ins Co	2	0	0%		0%	\$ 49,165,494
867	40460	Sagamore Ins Co	0	0	0%		0%	\$ 48,623,682
1124	10351	First Dakota Ind Co	0	0	0%		0%	\$ 47,797,329
1154	36234	Preferred Professional Ins Co	0	0	0%		0%	\$ 47,300,387
2538	22985	Sequoia Ins Co	2	2	100%		0%	\$ 47,278,657
1302	11240	American Builders Ins Co	0	0	0%		0%	\$ 46,668,315
4507	13036	Builders Premier Ins Co	0	0	0%		0%	\$ 46,575,849
201	12475	Republic Franklin Ins Co	0	0	0%		0%	\$ 46,276,835
4904	27154	Atlantic Specialty Ins Co	0	0	0%		0%	\$ 46,156,506



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250	22586	Atlantic States Ins Co	0	0	0%		0%	\$ 45,867,679
98	23612	Midwest Employers Cas Co	4	0	0%		0%	\$ 45,743,026
201	25984	Graphic Arts Mut Ins Co	2	1	50%		0%	\$ 45,476,934
98	21784	Firemens Ins Co Of Washington DC	0	0	0%		0%	\$ 45,438,186
267	14303	Integrity Ins Co	1	0	0%		0%	\$ 45,199,244
4949	11042	Stonetrust Commercial Ins Co	0	0	0%		0%	\$ 45,117,865
	13012	Normandy Ins Co	3	2	67%		0%	\$ 44,763,819
2538	26662	Milford Cas Ins Co	2	0	0%		0%	\$ 42,983,520
98	15911	Berkley Cas Co	5	1	20%		0%	\$ 42,522,753
	13683	Ascendant Commercial Ins Inc	4	0	0%		0%	\$ 41,884,153
1178	44326	Atlantic Charter Ins Co	1	1	100%		0%	\$ 41,782,962
271	14990	Pennsylvania Natl Mut Cas Ins Co	1	0	0%		0%	\$ 41,740,422
1332	14164	MEMIC Cas Co	0	0	0%		0%	\$ 41,522,311
4935	23663	National Amer Ins Co	1	0	0%		0%	\$ 40,760,144
98	10885	Key Risk Ins Co	0	0	0%		0%	\$ 40,350,064
708	10732	New Jersey Cas Ins Co	4	0	0%		0%	\$ 40,318,903
3098	10945	Tokio Marine Amer Ins Co	0	0	0%		0%	\$ 40,192,233
2498	11104	Associated Employers Ins Co	0	0	0%		0%	\$ 40,159,097
1120	16044	Everest Denali Ins Co	0	0	0%		0%	\$ 40,130,503
98	29580	Berkley Regional Ins Co	0	0	0%		0%	\$ 40,072,706
761	21849	American Automobile Ins Co	1	0	0%		0%	\$ 39,750,264
12	23817	Illinois Natl Ins Co	1	0	0%		0%	\$ 39,545,374
968	22322	Greenwich Ins Co	0	0	0%		0%	\$ 39,249,082
594	19984	ACIG Ins Co	0	0	0%		0%	\$ 38,303,879
626	20303	Great Northern Ins Co	0	0	0%		0%	\$ 37,990,251
4863	38776	Sirius Amer Ins Co	0	0	0%		0%	\$ 37,674,800
228	24112	Westfield Ins Co	3	0	0%		0%	\$ 37,573,894
2698	13019	Eastern Advantage Assur Co	0	0	0%		0%	\$ 37,453,124
681	43389	Service Lloyds Ins Co	1	0	0%		0%	\$ 37,136,328
4794	15563	Clear Spring Prop & Cas Co	1	0	0%		0%	\$ 36,937,341
	11118	Federated Rural Electric Ins Exch	0	0	0%		0%	\$ 36,455,560
748	21903	Procentury Ins Co	1	1	100%		0%	\$ 36,447,654
91	38288	Hartford Ins Co Of IL	2	0	0%		0%	\$ 36,175,567
4767	13126	Midwest Builders Cas Mut Co	0	0	0%		0%	\$ 36,165,926



Group Code	Cocode	Company Name	Total Complaints	Confirmed Complaints	Confirmed Complaints		U.S. Market Share	Premiums
					as % of Total Complaints			
4485	13043	Copperpoint Gen Ins Co	0	0	0%		0%	\$ 35,982,060
447	14141	Harford Mut Ins Co	1	0	0%		0%	\$ 35,389,788
7	28304	Federated Serv Ins Co	0	0	0%		0%	\$ 34,991,371
213	26830	Erie Ins Prop & Cas Co	0	0	0%		0%	\$ 34,978,642
7	16024	Federated Reserve Ins Co	0	0	0%		0%	\$ 34,260,596
242	26301	Selective Way Ins Co	0	0	0%		0%	\$ 33,963,127
69	21652	Farmers Ins Exch	6	1	17%		0%	\$ 33,790,180
	15091	Rural Mut Ins Co	3	1	33%		0%	\$ 31,999,501
4695	24309	Hereford Ins Co	1	0	0%		0%	\$ 31,230,602
473	19275	American Family Mut Ins Co SI	3	1	33%		0%	\$ 31,199,559
213	26263	Erie Ins Co	1	0	0%		0%	\$ 30,966,298
4911	23574	Midwest Family Mut Ins Co	0	0	0%		0%	\$ 30,530,832
3548	19224	St Paul Protective Ins Co	0	0	0%		0%	\$ 30,388,440
	10642	Cherokee Ins Co	0	0	0%		0%	\$ 30,229,964
250	13692	Donegal Mut Ins Co	1	0	0%		0%	\$ 30,169,457
	14090	Carolina Mut Ins Inc	0	0	0%		0%	\$ 29,945,485
4485	14216	Copperpoint Ins Co	0	0	0%		0%	\$ 29,835,033
91	38261	Hartford Ins Co Of The Southeast	1	0	0%		0%	\$ 29,716,508
271	32441	Penn Natl Security Ins Co	1	0	0%		0%	\$ 29,707,851
31	14702	Eastguard Ins Co	0	0	0%		0%	\$ 29,539,963
473	14788	NGM Ins Co	2	0	0%		0%	\$ 28,829,310
150	20109	BITCO Natl Ins Co	0	0	0%		0%	\$ 28,813,728
474	20141	National Trust Ins Co	0	0	0%		0%	\$ 28,681,857
796	24414	General Cas Co Of WI	2	0	0%		0%	\$ 28,675,234
	11600	Frank Winston Crum Ins Co	0	0	0%		0%	\$ 28,128,035
	10998	Michigan Commercial Ins Mut	0	0	0%		0%	\$ 27,957,368
474	32506	Monroe Guar Ins Co	0	0	0%		0%	\$ 27,549,525
4810	10895	Midwest Ins Co	3	1	33%		0%	\$ 27,254,968
	10520	Care W Ins Co	0	0	0%		0%	\$ 26,984,816
62	21423	Union Ins Co Of Providence	0	0	0%		0%	\$ 25,625,740
84	41106	Triumphe Cas Co	0	0	0%		0%	\$ 25,623,094
4943	34762	Sunz Ins Co	2	0	0%		0%	\$ 25,326,615
201	10687	Utica Natl Assur Co	0	0	0%		0%	\$ 25,159,919
169	21180	Sentry Select Ins Co	0	0	0%		0%	\$ 25,135,288

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761	21873	Firemans Fund Ins Co	1	0	0%		0%	\$ 24,805,297
84	22136	Great Amer Ins Co of NY	0	0	0%		0%	\$ 24,793,252
	16265	Standard & Preferred Ins Co	0	0	0%		0%	\$ 24,666,364
201	13998	Utica Natl Ins Co of OH	1	0	0%		0%	\$ 24,531,152
4794	11703	Lackawanna Cas Co	0	0	0%		0%	\$ 24,376,273
31	10391	Berkshire Hathaway Direct Ins Co	3	0	0%		0%	\$ 24,321,916
	10941	Forestry Mut Ins Co	1	0	0%		0%	\$ 24,234,450
124	11050	Amerisure Partners Ins Co	0	0	0%		0%	\$ 24,077,195
1324	14485	UPMC Work Alliance Inc	0	0	0%		0%	\$ 23,494,487
250	10857	Michigan Ins Co	1	0	0%		0%	\$ 23,472,891
	10718	Retailers Cas Ins Co	0	0	0%		0%	\$ 23,471,032
	40975	Dentists Ins Co	3	2	67%		0%	\$ 23,278,233
4485	13210	Copperpoint Cas Ins Co	2	0	0%		0%	\$ 23,070,600
761	21881	National Surety Corp	0	0	0%		0%	\$ 22,928,079
1178	11984	Independence Cas Ins Co	0	0	0%		0%	\$ 22,874,807
4279	15702	SFM Safe Ins Co	0	0	0%		0%	\$ 22,589,407
4794	12274	Lackawanna Natl Ins Co	0	0	0%		0%	\$ 22,571,313
	10699	FHM Ins Co	0	0	0%		0%	\$ 22,422,161
4485	13209	Copperpoint Western Ins Co	0	0	0%		0%	\$ 22,171,313
513	13773	Farm Bureau Prop & Cas Ins Co	1	0	0%		0%	\$ 22,160,309
98	36684	Riverport Ins Co	18	3	17%		0%	\$ 22,126,655
796	24449	Regent Ins Co	0	0	0%		0%	\$ 21,891,426
201	43478	Utica Natl Ins Co Of TX	1	0	0%		0%	\$ 21,879,515
140	42587	Depositors Ins Co	1	1	100%		0%	\$ 21,678,185
169	13978	Florists Mut Ins Co	0	0	0%		0%	\$ 21,522,199
140	19100	Amco Ins Co	0	0	0%		0%	\$ 21,370,572
280	26638	Home Owners Ins Co	1	1	100%		0%	\$ 21,360,848
158	31348	Crum & Forster Ind Co	1	0	0%		0%	\$ 21,103,218
69	21660	Fire Ins Exch	0	0	0%		0%	\$ 20,839,790
	31232	Work First Cas Co	2	1	50%		0%	\$ 20,739,589
67	21547	Farm Bureau Gen Ins Co of MI	1	0	0%		0%	\$ 20,695,787
	12593	Synergy Comp Ins Co	0	0	0%		0%	\$ 20,468,414
1112	40627	New Mexico Mut Cas Co	2	0	0%		0%	\$ 20,039,440
	13098	First Benefits Ins Mut Inc	0	0	0%		0%	\$ 19,825,573

Group Code	Cocode	Company Name	Total Complaints	Confirmed Complaints	Confirmed Complaints		U.S. Market Share	Premiums
					as % of Total Complaints			
324	14842	North Carolina Farm Bur Mut Ins Co	0	0	0%		0%	\$ 19,667,178
226	23329	Merchants Mut Ins Co	0	0	0%		0%	\$ 19,462,232
	12773	Synergy Ins Co	0	0	0%		0%	\$ 19,401,417
250	26867	Southern Ins Co Of VA	1	0	0%		0%	\$ 19,229,779
3098	41742	First Ins Co Of HI Ltd	1	0	0%		0%	\$ 19,210,075
3548	36170	Travelers Cas Co Of CT	1	0	0%		0%	\$ 19,209,991
106	22845	Island Ins Co Ltd	0	0	0%		0%	\$ 19,166,787
	11075	Lion Ins Co	1	0	0%		0%	\$ 18,994,104
62	25186	Emc Prop & Cas Ins Co	1	0	0%		0%	\$ 18,242,207
	12824	Manufacturing Technology Mut Ins Co	0	0	0%		0%	\$ 18,235,678
681	39152	Service Amer Ind Co	0	0	0%		0%	\$ 18,177,953
2498	13083	New Hampshire Employers Ins Co	0	0	0%		0%	\$ 17,707,362
3098	41238	Trans Pacific Ins Co	0	0	0%		0%	\$ 17,558,665
4851	12356	CM Regent Ins Co	0	0	0%		0%	\$ 17,536,962
175	25135	State Automobile Mut Ins Co	1	0	0%		0%	\$ 17,478,738
922	40029	Explorer Ins Co	1	0	0%		0%	\$ 16,966,407
3991	14257	IMT Ins Co	0	0	0%		0%	\$ 16,942,364
4904	14190	OBI Natl Ins Co	0	0	0%		0%	\$ 16,899,932
513	27871	Western Agric Ins Co	0	0	0%		0%	\$ 16,825,413
12	19399	AIU Ins Co	0	0	0%		0%	\$ 16,708,087
473	40231	Old Dominion Ins Co	0	0	0%		0%	\$ 16,381,101
796	10340	Stonington Ins Co	3	1	33%		0%	\$ 16,378,923
140	23582	Harleysville Ins Co	0	0	0%		0%	\$ 16,369,324
88	10212	Allmerica Fin Alliance Ins Co	0	0	0%		0%	\$ 16,311,349
3098	11123	Safety First Ins Co	0	0	0%		0%	\$ 16,245,938
91	39608	Nutmeg Ins Co	0	0	0%		0%	\$ 15,980,588
408	29963	United Farm Family Ins Co	0	0	0%		0%	\$ 15,805,981
796	27740	North Pointe Ins Co	3	0	0%		0%	\$ 15,561,656
	28535	Triangle Ins Co Inc	0	0	0%		0%	\$ 15,547,628
12	19402	AIG Prop Cas Co	1	0	0%		0%	\$ 15,510,810
	12520	Utah Business Ins Co Inc	0	0	0%		0%	\$ 15,509,063
250	39900	Peninsula Ind Co	0	0	0%		0%	\$ 15,405,807
4899	15778	LCTA Cas Ins Co	0	0	0%		0%	\$ 15,263,775
4886	12200	American Liberty Ins Co	1	0	0%		0%	\$ 15,258,305

Group Code	Cocode	Company Name	Total Complaints	Confirmed Complaints	Confirmed Complaints		U.S. Market Share	Premiums
					as % of Total Complaints			
84	26344	Great Amer Assur Co	0	0	0%		0%	\$ 15,240,455
680	26869	Silver Oak Cas Inc	0	0	0%		0%	\$ 15,174,124
	28550	Housing & Redevelopment Ins Exch	0	0	0%		0%	\$ 15,123,099
4279	27049	SFM Select Ins Co	0	0	0%		0%	\$ 15,110,253
361	23450	American Family Home Ins Co	0	0	0%		0%	\$ 14,779,588
3548	40282	Travelers Commercial Cas Co	0	0	0%		0%	\$ 14,691,127
473	27138	Midvale Ind Co	0	0	0%		0%	\$ 14,433,208
228	24120	Westfield Natl Ins Co	0	0	0%		0%	\$ 14,341,776
586	41360	Arbella Protection Ins Co	0	0	0%		0%	\$ 14,324,979
	11527	League of WI Municipalities Mut Ins	0	0	0%		0%	\$ 14,269,697
309	14508	Michigan Millers Mut Ins Co	0	0	0%		0%	\$ 14,236,093
2498	12886	Massachusetts Employers Ins Co	0	0	0%		0%	\$ 14,233,288
785	28932	Markel Amer Ins Co	0	0	0%		0%	\$ 14,101,372
457	19828	Argonaut Midwest Ins Co	0	0	0%		0%	\$ 14,091,796
640	14664	Mutual Benefit Ins Co	1	0	0%		0%	\$ 14,001,737
175	25127	State Auto Prop & Cas Ins Co	1	1	100%		0%	\$ 13,893,379
1112	23051	New Mexico Foundation Ins Co	0	0	0%		0%	\$ 13,771,488
4905	10800	Premier Grp Ins Co Inc	0	0	0%		0%	\$ 13,696,854
542	15288	United Farm Family Mut Ins Co	0	0	0%		0%	\$ 13,475,306
291	13331	Motorists Commercial Mut Ins Co	0	0	0%		0%	\$ 13,417,326
	11573	Accident Ins Co Inc	1	1	100%		0%	\$ 13,417,116
309	40312	Pioneer Specialty Ins Co	0	0	0%		0%	\$ 13,332,219
	37370	Associated Loggers Exch	0	0	0%		0%	\$ 13,298,079
	20400	Cimarron Ins Co Inc	0	0	0%		0%	\$ 13,275,893
413	42617	MAG Mut Ins Co	0	0	0%		0%	\$ 13,246,250
140	26182	Harleysville Worcester Ins Co	0	0	0%		0%	\$ 13,121,789
228	19992	American Select Ins Co	0	0	0%		0%	\$ 12,943,879
3494	31925	Falls Lake Natl Ins Co	0	0	0%		0%	\$ 12,910,697
	12900	Victory Ins Co Inc	1	0	0%		0%	\$ 12,285,265
783	13056	RLI Ins Co	0	0	0%		0%	\$ 12,195,072
96	10239	Secura Supreme Ins Co	0	0	0%		0%	\$ 12,163,453
517	41343	HDI Global Ins Co	1	0	0%		0%	\$ 12,140,067
626	35181	Executive Risk Ind Inc	0	0	0%		0%	\$ 12,027,544
280	10190	Southern Owners Ins Co	0	0	0%		0%	\$ 11,985,580

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					as % of Total Complaints			
4715	37265	DTRIC Ins Co Ltd	0	0	0%		0%	\$ 11,982,767
807	40371	Columbia Mut Ins Co	1	1	100%		0%	\$ 11,875,774
1208	36307	Gray Ins Co	0	0	0%		0%	\$ 11,549,816
175	30945	Plaza Ins Co	1	1	100%		0%	\$ 11,311,388
4485	13929	Copperpoint Natl Ins Co	0	0	0%		0%	\$ 11,209,671
626	18279	Bankers Standard Ins Co	0	0	0%		0%	\$ 11,135,025
473	29939	Main St Amer Assur Co	0	0	0%		0%	\$ 11,052,535
	10659	Diamond Ins Co	0	0	0%		0%	\$ 10,936,592
3098	10938	First Security Ins Of HI Inc	0	0	0%		0%	\$ 10,925,540
1112	15349	New Mexico Security Ins Co	0	0	0%		0%	\$ 10,840,735
248	10324	Addison Ins Co	0	0	0%		0%	\$ 10,802,700
1112	13673	New Mexico Assur Co	0	0	0%		0%	\$ 10,646,603
31	20931	Wellfleet NY Ins Co	1	0	0%		0%	\$ 10,619,363
4485	13751	Copperpoint Amer Ins Co	1	0	0%		0%	\$ 10,616,176
1112	10207	New Mexico SW Cas Co	0	0	0%		0%	\$ 10,608,583
309	24465	Western Natl Assur Co	0	0	0%		0%	\$ 10,586,732
309	40126	Umialik Ins Co	0	0	0%		0%	\$ 10,504,510
225	28886	Transguard Ins Co Of Amer Inc	0	0	0%		0%	\$ 10,501,954
626	14982	Penn Millers Ins Co	0	0	0%		0%	\$ 10,477,531
175	23353	Meridian Security Ins Co	0	0	0%		0%	\$ 10,372,622
140	42900	Harleysville Ins Co Of NJ	0	0	0%		0%	\$ 10,191,717
201	43451	Utica Specialty Risk Ins Co	0	0	0%		0%	\$ 10,053,337
	12471	Retailers Ins Co	0	0	0%		0%	\$ 9,972,607
	22624	Indiana Farmers Mut Ins Co	0	0	0%		0%	\$ 9,939,741
1112	13674	New Mexico Employers Assur Co	0	0	0%		0%	\$ 9,882,494
91	10046	Pacific Ins Co Ltd	0	0	0%		0%	\$ 9,777,123
106	11689	Island Premier Ins Co Ltd	0	0	0%		0%	\$ 9,676,761
291	13016	AlleghenyPoint Ins Co	0	0	0%		0%	\$ 9,583,457
55	13994	Fremont Ins Co	0	0	0%		0%	\$ 9,475,535
267	14060	Grange Ins Co	0	0	0%		0%	\$ 9,418,847
4873	16001	LUBA Ind Ins Co	0	0	0%		0%	\$ 9,194,276
	13060	Building Industry Ins Assn Inc	0	0	0%		0%	\$ 9,193,781
3528	11208	AmFed Natl Ins Co	0	0	0%		0%	\$ 9,192,986
3384	30175	Oriska Ins Co	7	1	14%		0%	\$ 9,122,990

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140	37877	Nationwide Prop & Cas Ins Co	1	0	0%		0%	\$ 9,106,607
67	21555	Farm Bureau Mut Ins Co Of MI	0	0	0%		0%	\$ 8,977,142
140	23779	Nationwide Mut Fire Ins Co	2	1	50%		0%	\$ 8,954,170
98	10749	Intrepid Ins Co	0	0	0%		0%	\$ 8,945,257
	21776	Previsor Ins Co	0	0	0%		0%	\$ 8,734,409
457	36927	Colony Specialty Ins Co	0	0	0%		0%	\$ 8,703,600
3528	11963	AmFed Cas Ins Co	0	0	0%		0%	\$ 8,666,745
	24830	Cities & Villages Mut Ins Co	0	0	0%		0%	\$ 8,633,296
1112	15351	New Mexico Safety Cas Co	0	0	0%		0%	\$ 8,576,571
968	12866	T H E Ins Co	0	0	0%		0%	\$ 8,555,221
4671	37400	Fire Districts Of NY Mut Ins Co Inc	0	0	0%		0%	\$ 8,412,429
	11263	United Business Ins Co	0	0	0%		0%	\$ 8,365,783
1112	15995	New Mexico Business Ins Co	0	0	0%		0%	\$ 8,355,624
	16330	Ram Mut Ins Co	0	0	0%		0%	\$ 8,295,721
456	38148	Lancer Ind Co	0	0	0%		0%	\$ 8,261,850
36	20230	Central Mut Ins Co	0	0	0%		0%	\$ 8,223,068
	11043	Health Care Ins Recip	0	0	0%		0%	\$ 8,157,800
	12839	MidSouth Mut Ins Co	0	0	0%		0%	\$ 8,138,642
	10751	NHRMA Mut Ins Co	0	0	0%		0%	\$ 8,093,042
3098	41734	First Ind Ins Of HI Inc	0	0	0%		0%	\$ 8,036,791
3098	32301	TNUS Ins Co	0	0	0%		0%	\$ 7,966,503
4671	13608	FDM Preferred Ins Co Inc	0	0	0%		0%	\$ 7,924,081
144	23965	Norfolk & Dedham Mut Fire Ins Co	0	0	0%		0%	\$ 7,910,464
1309	10984	Ansur Amer Ins	0	0	0%		0%	\$ 7,873,008
226	12901	Merchants Preferred Ins Co	0	0	0%		0%	\$ 7,865,320
222	11024	Strathmore Ins Co	0	0	0%		0%	\$ 7,812,503
3138	26956	Wisconsin Cnty Mut Ins Corp	0	0	0%		0%	\$ 7,661,369
169	23442	Patriot Gen Ins Co	0	0	0%		0%	\$ 7,500,244
	11579	Old Glory Ins Co	0	0	0%		0%	\$ 7,447,145
4962	21962	Pennsylvania Ins Co	0	0	0%		0%	\$ 7,425,608
31	11981	Westguard Ins Co	1	0	0%		0%	\$ 7,325,279
140	35696	Harleysville Preferred Ins Co	0	0	0%		0%	\$ 7,293,598
280	32905	Property Owners Ins Co	0	0	0%		0%	\$ 7,065,863
	15571	Illinois Cas Co	0	0	0%		0%	\$ 7,022,299

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					as % of Total Complaints			
3098	41726	First Fire & Cas Ins Of HI Inc	0	0	0%		0%	\$ 6,986,373
222	22187	Greater NY Mut Ins Co	1	0	0%		0%	\$ 6,904,401
203	26026	Virginia Farm Bureau Fire & Cas Ins	0	0	0%		0%	\$ 6,698,328
54	10448	Cumberland Ins Co Inc	0	0	0%		0%	\$ 6,596,919
	12297	Petroleum Cas Co	0	0	0%		0%	\$ 6,589,905
	13374	Arrow Mut Liab Ins Co	0	0	0%		0%	\$ 6,586,965
250	10177	Mountain States Ind Co	0	0	0%		0%	\$ 6,416,343
762	37699	FMI Ins Co	0	0	0%		0%	\$ 6,351,208
242	13730	Selective Ins Co Of NY	0	0	0%		0%	\$ 6,204,495
2438	11090	Incline Cas Co	0	0	0%		0%	\$ 6,199,507
4485	12741	Copperpoint Premier Ins Co	0	0	0%		0%	\$ 6,112,330
1154	10638	Proselect Ins Co	0	0	0%		0%	\$ 6,056,371
248	43540	Mercer Ins Co Of NJ Inc	0	0	0%		0%	\$ 6,055,042
218	42625	Continental Ins Co Of NJ	0	0	0%		0%	\$ 6,037,516
4381	18694	Great Midwest Ins Co	1	0	0%		0%	\$ 5,925,594
111	24171	Netherlands Ins Co The	0	0	0%		0%	\$ 5,838,458
	11134	Rural Trust Ins Co	0	0	0%		0%	\$ 5,780,169
106	22853	Tradewind Ins Co Ltd	0	0	0%		0%	\$ 5,723,996
	11091	Health Care Mut Captive Ins Co	1	0	0%		0%	\$ 5,670,301
175	12311	Bloomington Compensation Ins Co	0	0	0%		0%	\$ 5,636,849
12	40258	AIG Assur Co	0	0	0%		0%	\$ 5,632,614
640	17752	Select Risk Ins Co	0	0	0%		0%	\$ 5,610,477
473	10386	American Family Ins Co	0	0	0%		0%	\$ 5,478,973
	13501	Brethren Mut Ins Co	1	1	100%		0%	\$ 5,475,074
748	10665	Ameritrust Ins Corp	1	0	0%		0%	\$ 5,425,623
1112	13675	New Mexico Premier Ins Co	0	0	0%		0%	\$ 5,357,392
4767	14402	Bearing Midwest Cas Co	0	0	0%		0%	\$ 5,218,145
	15742	7710 Ins Co	1	1	100%		0%	\$ 5,156,102
4875	13601	Ecole Ins Co	0	0	0%		0%	\$ 4,992,918
140	42579	Allied Prop & Cas Ins Co	0	0	0%		0%	\$ 4,968,496
1302	16632	National Builders Ins Co	1	0	0%		0%	\$ 4,849,795
4727	13587	First Chicago Ins Co	0	0	0%		0%	\$ 4,766,023
586	10017	Arbella Ind Ins Co	0	0	0%		0%	\$ 4,741,913
	15709	Southern States Ins Exch	0	0	0%		0%	\$ 4,738,233



Group Code	Cocode	Company Name	Total Complaints	Confirmed Complaints	Confirmed Complaints		U.S. Market Share	Premiums
					as % of Total Complaints			
91	38253	Hartford Lloyds Ins Co	0	0	0%		0%	\$ 4,710,331
4962	35246	Illinois Ins Co	0	0	0%		0%	\$ 4,678,111
4672	12502	DB Ins Co Ltd (US Branch)	0	0	0%		0%	\$ 4,657,859
	27529	Laundry Owners Mut Liab Ins Assn	0	0	0%		0%	\$ 4,584,694
4810	12535	West River Ins Co	0	0	0%		0%	\$ 4,572,425
	10156	SteadPoint Ins Co	0	0	0%		0%	\$ 4,494,079
	38687	Alaska Timber Ins Exch	0	0	0%		0%	\$ 4,454,788
84	11051	National Interstate Ins Co Of HI Inc	0	0	0%		0%	\$ 4,448,774
242	11867	Selective Ins Co of New England	0	0	0%		0%	\$ 4,405,248
222	22195	Insurance Co Of Greater NY	0	0	0%		0%	\$ 4,378,784
447	40100	Firstline Ins Co	1	0	0%		0%	\$ 4,368,291
248	18295	Lafayette Ins Co	0	0	0%		0%	\$ 4,354,306
291	14621	Motorists Mut Ins Co	0	0	0%		0%	\$ 4,269,072
31	35939	Continental Divide Ins Co	0	0	0%		0%	\$ 4,088,388
361	19720	American Alt Ins Corp	1	0	0%		0%	\$ 4,019,696
	11171	CBIA Comp Serv Inc	0	0	0%		0%	\$ 3,996,565
	12006	Districts Mut Ins & Risk Mgmt Serv	0	0	0%		0%	\$ 3,874,607
	11683	Healthcare Providers Ins Co	0	0	0%		0%	\$ 3,646,621
140	18961	Crestbrook Ins Co	0	0	0%		0%	\$ 3,633,365
111	41939	Liberty Northwest Ins Corp	0	0	0%		0%	\$ 3,599,779
3991	12528	Wadena Ins Co	0	0	0%		0%	\$ 3,567,304
158	10936	Seneca Ins Co Inc	0	0	0%		0%	\$ 3,448,699
62	32808	Illinois Emcasco Ins Co	0	0	0%		0%	\$ 3,419,438
111	24198	Peerless Ins Co	0	0	0%		0%	\$ 3,416,986
4906	16236	FFVA Select Ins Co	0	0	0%		0%	\$ 3,360,321
1178	10664	Endeavour Ins Co	0	0	0%		0%	\$ 3,298,041
2538	19216	Southern Ins Co	0	0	0%		0%	\$ 3,269,552
	13420	Badger Mut Ins Co	0	0	0%		0%	\$ 3,258,690
303	14559	Guideone Specialty Mut Ins Co	0	0	0%		0%	\$ 3,250,298
807	35629	Association Cas Ins Co	0	0	0%		0%	\$ 3,205,995
762	16454	Franklin Mut Ins Co	0	0	0%		0%	\$ 3,159,906
	38300	Samsung Fire & Marine Ins Co Ltd	0	0	0%		0%	\$ 3,093,772
408	28401	American Natl Prop & Cas Co	0	0	0%		0%	\$ 3,061,402
	32514	Texas Hospital Ins Exch	0	0	0%		0%	\$ 3,018,341

Group Code	Cocode	Company Name	Total Complaints	Confirmed Complaints	Confirmed Complaints		U.S. Market Share	Premiums
					as % of Total Complaints			
708	35432	New Jersey Re Ins Co	0	0	0%	0%	\$ 3,017,863	
3485	41580	Red Shield Ins Co	0	0	0%	0%	\$ 2,996,492	
474	10993	Brierfield Ins Co	0	0	0%	0%	\$ 2,945,741	
271	13439	Partners Mut Ins Co	0	0	0%	0%	\$ 2,868,107	
	18380	Pacific Ind Ins Co	0	0	0%	0%	\$ 2,841,538	
	34576	Workers Comp Exch	0	0	0%	0%	\$ 2,818,167	
	34002	Trans City Cas Ins Co	0	0	0%	0%	\$ 2,792,712	
4715	12903	DTRIC Ins Underwriters Ltd	0	0	0%	0%	\$ 2,661,728	
2538	24538	Republic Underwriters Ins Co	1	0	0%	0%	\$ 2,648,703	
36	20222	All Amer Ins Co	0	0	0%	0%	\$ 2,631,067	
267	40118	Trustgard Ins Co	0	0	0%	0%	\$ 2,598,279	
4671	13610	Fire Districts Ins Co Inc	0	0	0%	0%	\$ 2,575,829	
248	14478	Mercer Ins Co	0	0	0%	0%	\$ 2,563,991	
3138	11250	Community Ins Corp	0	0	0%	0%	\$ 2,546,909	
3548	36137	Travelers Commercial Ins Co	2	0	0%	0%	\$ 2,510,872	
	26468	Southern Mut Church Ins Co	0	0	0%	0%	\$ 2,486,648	
35	20176	Celina Mut Ins Co	0	0	0%	0%	\$ 2,408,676	
	11831	Freedom Advantage Ins Co	0	0	0%	0%	\$ 2,299,015	
	18309	Pioneer State Mut Ins Co	0	0	0%	0%	\$ 2,279,831	
111	23043	Liberty Mut Ins Co	31	4	13%	0%	\$ 2,209,480	
4672	13620	DB Ins Co Ltd	0	0	0%	0%	\$ 2,179,895	
84	16691	Great Amer Ins Co	0	0	0%	0%	\$ 2,162,026	
473	22098	Grain Dealers Mut Ins Co	0	0	0%	0%	\$ 2,104,719	
250	14958	Peninsula Ins Co	0	0	0%	0%	\$ 2,047,233	
	27065	Rockford Mut Ins Co	0	0	0%	0%	\$ 2,043,888	
144	13943	Fitchburg Mut Ins Co	0	0	0%	0%	\$ 2,027,519	
31	32280	Wellfleet Ins Co	0	0	0%	0%	\$ 1,947,829	
748	25780	Williamsburg Natl Ins Co	0	0	0%	0%	\$ 1,933,251	
626	22748	Pacific Employers Ins Co	2	0	0%	0%	\$ 1,865,568	
111	24732	General Ins Co Of Amer	0	0	0%	0%	\$ 1,857,091	
175	41653	Milbank Ins Co	0	0	0%	0%	\$ 1,770,857	
4761	17043	Everett Cash Mut Ins Co	0	0	0%	0%	\$ 1,730,005	
4720	29734	Conifer Ins Co	0	0	0%	0%	\$ 1,706,925	
	30805	Farm Credit System Assn Captive Ins	0	0	0%	0%	\$ 1,701,450	

Group Code	Cocode	Company Name	Total Complaints	Confirmed Complaints	Confirmed Complaints		U.S. Market Share	Premiums
					as % of Total Complaints			
144	13706	Dorchester Mut Ins Co	0	0	0%		0%	\$ 1,688,671
	16926	Areca Ins Exch	0	0	0%		0%	\$ 1,681,024
	12633	Century Ins Co GU Ltd	0	0	0%		0%	\$ 1,579,625
111	22640	Consolidated Ins Co	1	0	0%		0%	\$ 1,559,515
111	26042	Wausau Underwriters Ins Co	0	0	0%		0%	\$ 1,545,414
111	22659	Indiana Ins Co	0	0	0%		0%	\$ 1,522,316
207	26131	Western Reserve Mut Cas Co	0	0	0%		0%	\$ 1,505,539
761	21857	American Ins Co	0	0	0%		0%	\$ 1,482,082
88	10714	Citizens Ins Co Of IL	0	0	0%		0%	\$ 1,481,770
2538	10859	First Nonprofit Ins Co	0	0	0%		0%	\$ 1,480,845
111	24724	First Natl Ins Co Of Amer	0	0	0%		0%	\$ 1,480,817
150	40789	American Business & Mercantile Ins M	0	0	0%		0%	\$ 1,446,579
4911	16262	Midwest Family Advantage Ins Co	0	0	0%		0%	\$ 1,434,575
	14036	Germantown Mut Ins Co	0	0	0%		0%	\$ 1,431,544
3548	24767	St Paul Fire & Marine Ins Co	1	0	0%		0%	\$ 1,417,943
1112	15996	New Mexico Commercial Ins Co	0	0	0%		0%	\$ 1,409,280
3548	35386	Fidelity & Guar Ins Co	0	0	0%		0%	\$ 1,392,096
111	11045	Excelsior Ins Co	1	0	0%		0%	\$ 1,389,636
303	42803	Guideone Elite Ins Co	0	0	0%		0%	\$ 1,385,086
	16446	Farmers Ins Co of Flemington	0	0	0%		0%	\$ 1,374,135
3098	11216	Tokio Marine Pacific Ins Ltd	0	0	0%		0%	\$ 1,275,569
201	10990	Utica Lloyds Of TX	0	0	0%		0%	\$ 1,256,084
69	11185	Foremost Ins Co Grand Rapids MI	0	0	0%		0%	\$ 1,251,184
111	18333	Peerless Ind Ins Co	0	0	0%		0%	\$ 1,249,213
88	10176	Citizens Ins Co Of OH	0	0	0%		0%	\$ 1,164,003
4715	13740	AIOI Ins Co Ltd	0	0	0%		0%	\$ 1,150,562
98	17370	Nautilus Ins Co	1	0	0%		0%	\$ 1,143,572
4904	15645	OBI Amer Ins Co	0	0	0%		0%	\$ 1,135,077
	13597	Chung Kuo Ins Co Ltd	0	0	0%		0%	\$ 1,120,895
	13854	Farmers Mut Fire Ins Co of Salem Cn	0	0	0%		0%	\$ 1,103,261
4899	16198	LCTA Specialty Ins Co	0	0	0%		0%	\$ 1,092,028
626	20699	Ace Prop & Cas Ins Co	1	0	0%		0%	\$ 1,081,255
4901	13660	Transit General Ins Co	0	0	0%		0%	\$ 1,049,486
267	11136	Grange Ins Co of MI	0	0	0%		0%	\$ 1,048,472

Group Code	Cocode	Company Name	Total Complaints	Confirmed Complaints	Confirmed Complaints		U.S. Market Share	Premiums
					as % of Total Complaints			
518	16144	Grinnell Select Ins Co	0	0	0%	0%	\$ 1,048,352	
98	33480	Clermont Ins Co	0	0	0%	0%	\$ 988,829	
169	33278	Florists Ins Co	0	0	0%	0%	\$ 923,995	
4787	14044	Goodville Mut Cas Co	0	0	0%	0%	\$ 899,210	
457	10726	Somerset Cas Ins Co	0	0	0%	0%	\$ 880,300	
175	14923	Patrons Mut Ins Co Of Ct	0	0	0%	0%	\$ 831,891	
88	41602	The Hanover Cas Co	0	0	0%	0%	\$ 802,978	
807	19640	Columbia Natl Ins Co	0	0	0%	0%	\$ 788,225	
1309	32069	Patriot Ins Co	0	0	0%	0%	\$ 781,716	
111	23515	Midwestern Ind Co	1	1	100%	0%	\$ 771,211	
4767	14401	Horizon Midwest Cas Co	0	0	0%	0%	\$ 745,624	
250	15172	Southern Mut Ins Co	0	0	0%	0%	\$ 720,823	
1275	15067	Quincy Mut Fire Ins Co	0	0	0%	0%	\$ 667,791	
242	14377	Selective Fire & Cas Ins Co	0	0	0%	0%	\$ 653,916	
98	44318	Admiral Ind Co	0	0	0%	0%	\$ 609,023	
88	10395	Citizens Ins Co Of The Midwest	0	0	0%	0%	\$ 588,609	
	10972	First Net Ins Co	0	0	0%	0%	\$ 585,552	
3219	13635	SOMPO JAPAN NIPPONKOA INS INC	0	0	0%	0%	\$ 564,058	
3363	10640	Employers Ins Co Of NV	1	0	0%	0%	\$ 529,193	
3407	14370	Lebanon Valley Ins Co	0	0	0%	0%	\$ 473,124	
4810	16583	Brickyard Ins Co	0	0	0%	0%	\$ 458,086	
626	30953	Chubb Ins Co of PR	0	0	0%	0%	\$ 448,233	
111	24740	Safeco Ins Co Of Amer	0	0	0%	0%	\$ 447,544	
111	14613	Montgomery Mut Ins Co	0	0	0%	0%	\$ 424,705	
473	11028	Spring Valley Mut Ins Co	0	0	0%	0%	\$ 408,271	
12	19437	Lexington Ins Co	0	0	0%	0%	\$ 390,714	
4725	20532	Clarendon Natl Ins Co	0	0	0%	0%	\$ 373,600	
4664	12873	Privilege Underwriters Recp Exch	0	0	0%	0%	\$ 370,152	
140	10674	Harleysville Ins Co of NY	0	0	0%	0%	\$ 360,726	
473	17221	Homesite Ins Co	0	0	0%	0%	\$ 356,301	
111	39012	Safeco Ins Co Of IL	0	0	0%	0%	\$ 350,215	
761	21865	Associated Ind Corp	0	0	0%	0%	\$ 333,229	
3548	25887	United States Fidelity & Guar Co	0	0	0%	0%	\$ 329,178	
	24678	Arrowood Ind Co	0	0	0%	0%	\$ 316,372	

Group Code	Cocode	Company Name	Total Complaints	Confirmed Complaints	Confirmed Complaints		U.S. Market Share	Premiums
					as % of Total Complaints			
248	43559	United Fire LLoysds	0	0	0%		0%	\$ 301,304
250	15726	Mountain States Commercial Ins Co	0	0	0%		0%	\$ 291,109
3548	25879	Fidelity & Guar Ins Underwriters Inc	0	0	0%		0%	\$ 291,106
111	19690	American Economy Ins Co	0	0	0%		0%	\$ 290,373
457	39993	Colony Ins Co	0	0	0%		0%	\$ 281,447
4943	40398	Ashmere Ins Co	0	0	0%		0%	\$ 277,293
111	19704	American States Ins Co	1	1	100%		0%	\$ 274,976
111	26069	Wausau Business Ins Co	0	0	0%		0%	\$ 266,022
4720	11932	White Pine Ins Co	0	0	0%		0%	\$ 258,837
8	19232	Allstate Ins Co	0	0	0%		0%	\$ 240,992
796	18821	General Cas Ins Co	0	0	0%		0%	\$ 226,444
12	31674	AIG Ins Co PR	0	0	0%		0%	\$ 209,395
69	11800	Foremost Prop & Cas Ins Co	0	0	0%		0%	\$ 194,929
411	43052	Mapfre Praico Ins Co	0	0	0%		0%	\$ 186,520
69	41513	Foremost Signature Ins Co	0	0	0%		0%	\$ 183,524
	11668	Inspirien Ins Co	0	0	0%		0%	\$ 174,475
291	19950	Wilson Mut Ins Co	0	0	0%		0%	\$ 158,566
473	13927	Homesite Ins Co Of The Midwest	0	0	0%		0%	\$ 148,715
626	22713	Insurance Co of N Amer	0	0	0%		0%	\$ 145,479
111	41785	Colorado Cas Ins Co	0	0	0%		0%	\$ 142,297
212	40843	Universal Underwriters Of TX Ins	0	0	0%		0%	\$ 134,117
111	14486	Liberty Mut Mid Atlantic Ins Co	0	0	0%		0%	\$ 125,771
62	10863	Dakota Fire Ins Co	0	0	0%		0%	\$ 114,696
2538	10810	Republic Fire & Cas Ins Co	0	0	0%		0%	\$ 110,835
626	10030	Westchester Fire Ins Co	0	0	0%		0%	\$ 106,434
2538	10809	Southern Underwriters Ins Co	0	0	0%		0%	\$ 98,944
473	13412	Austin Mut Ins Co	0	0	0%		0%	\$ 95,412
807	11258	Georgia Cas & Surety Co	0	0	0%		0%	\$ 94,779
140	15580	Scottsdale Ind Co	0	0	0%		0%	\$ 85,510
291	23175	Phenix Mut Fire Ins Co	0	0	0%		0%	\$ 82,483
626	41386	Chubb Ins Co Of NJ	0	0	0%		0%	\$ 72,331
1227	28959	High Point Preferred Ins Co	0	0	0%		0%	\$ 62,944
28	19976	Amica Mut Ins Co	0	0	0%		0%	\$ 60,240
361	23469	American Modern Home Ins Co	0	0	0%		0%	\$ 58,074

Group Code	Cocode	Company Name	Total Complaints	Confirmed Complaints	Confirmed Complaints		U.S. Market Share	Premiums
					as % of Total Complaints			
1227	10100	Palisades Prop & Cas Ins Co	0	0	0%	0%	\$	56,989
4829	21970	Bedivere Ins Co	1	0	0%	0%	\$	54,239
4670	13604	Starr Surplus Lines Ins Co	0	0	0%	0%	\$	48,576
775	16356	Chiron Ins Co	0	0	0%	0%	\$	48,396
140	23760	Nationwide Gen Ins Co	0	0	0%	0%	\$	47,200
54	13684	Cumberland Mut Fire Ins Co	0	0	0%	0%	\$	41,496
140	14516	HARLEYSVILLE LAKE STATES INS CO	0	0	0%	0%	\$	35,305
140	10723	Nationwide Assur Co	0	0	0%	0%	\$	33,418
	15024	Preferred Mut Ins Co	0	0	0%	0%	\$	30,120
308	11282	Germantown Ins Co	0	0	0%	0%	\$	28,998
308	17914	Philadelphia Contributionship Ins	0	0	0%	0%	\$	28,338
	15040	Providence Mut Fire Ins Co	0	0	0%	0%	\$	28,162
111	12484	Liberty Mut Personal Ins Co	0	0	0%	0%	\$	23,642
	32190	Constitution Ins Co	0	0	0%	0%	\$	21,985
457	19860	Argonaut Great Central Ins Co	0	0	0%	0%	\$	18,636
111	36919	Hawkeye Security Ins Co	0	0	0%	0%	\$	18,058
111	12696	America First Ins Co	0	0	0%	0%	\$	15,889
4666	10200	Hiscox Ins Co Inc	0	0	0%	0%	\$	12,480
626	38938	Atlantic Employers Ins Co	0	0	0%	0%	\$	11,881
140	25453	Nationwide Ins Co Of Amer	1	0	0%	0%	\$	10,417
3528	16459	AmFed Advantage Ins Co	0	0	0%	0%	\$	10,374
111	19712	American States Ins Co Of TX	0	0	0%	0%	\$	10,086
271	10994	Founders Ins Co	0	0	0%	0%	\$	7,217
626	38989	Chubb Custom Ins Co	0	0	0%	0%	\$	6,727
1227	10791	Palisades Ins Co	0	0	0%	0%	\$	5,853
	10048	Hyundai Marine & Fire Ins Co Ltd	0	0	0%	0%	\$	4,308
3548	36161	Travelers Prop Cas Ins Co	3	0	0%	0%	\$	3,947
	16220	Employers Natl Ins Co Inc	0	0	0%	0%	\$	3,296
383	41378	Rutgers Cas Ins Co	0	0	0%	0%	\$	1,832
212	39306	Fidelity & Deposit Co Of MD	0	0	0%	0%	\$	1,355
	37800	Kookmin Best Ins Co Ltd	0	0	0%	0%	\$	1,191
4857	15358	US Coastal Ins Co	0	0	0%	0%	\$	1,148
203	10022	Countryway Ins Co	0	0	0%	0%	\$	445
1227	22050	Palisades Safety & Ins Assoc	0	0	0%	0%	\$	437

Group Code	Cocode	Company Name	Total Complaints	Confirmed Complaints	Confirmed Complaints		U.S. Market Share	Premiums
					as % of Total Complaints			
1227	12212	Teachers Auto Ins Co	0	0	0%		0%	\$ 324
111	11526	America First Lloyds Ins Co	0	0	0%		0%	\$ 185
65	10014	Affiliated Fm Ins Co	0	0	0%		0%	\$ 113
3548	19062	Automobile Ins Co Of Hartford CT	0	0	0%		0%	\$ 42

\*All complaints and premiums are calculated at the top of this sheet, however, only companies with more than \$100,000 in written premium are listed. If you have questions regarding a company not listed, please contact the South Carolina Department of Insurance.

#### Definitions

A "complaint" is defined as any written communication that expresses dissatisfaction with a specific person or entity subject to regulation under the state's insurance laws. An oral communication, which is subsequently converted to a written form, will meet the definition of complaint for this purpose.

A "confirmed complaint" is defined as a complaint where insurers, licensees, producers, or other regulated entities committed any violation of:

- 1) An applicable state insurance law or regulation;
- 2) A federal requirement that the state department of insurance has the authority to enforce; or
- 3) The term/condition of an insurance policy or certificate; or
- 4) The complaint and entity's response, considered together, indicate that the entity was in error

\*The determination as to whether a complaint is confirmed or not is made as a part of the analysis of the complaint file by SCDOI Office of Consumer Services staff.

"Confirmed Complaints as a % of Total Complaints" is the Confirmed Complaints divided by the Total Complaints, then multiplied by 100.

"U.S. Market Share" is calculated as the premiums or number of policies written nationwide for the company divided by the total of premiums or number of policies written nationwide. The market share assists the consumer in identifying the companies with the most impact on the market and the degree of competition in the market.