



# South Carolina Department of Insurance

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Columbia, South Carolina 29201

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Director

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## **PUBLIC NOTICE**

February 12, 2018

### **TO ALL INDIVIDUALS THAT PURCHASED PRESTIGE APPLIANCES, LLC SERVICE WARRANTY CONTRACTS**

The South Carolina Department of Insurance issued a license to Prestige Appliances, LLC permitting the company to offer and sell service contracts on major appliances within the state of South Carolina. Prestige Appliances sold service contracts to South Carolina consumers from October 28, 2010 to October 1, 2017. Prestige Appliances, LLC filed for bankruptcy in the United States Bankruptcy Court in Columbia, South Carolina on September 7, 2017.

The South Carolina Department of Insurance is providing instructions to those contract holders affected by this event.

#### **Class I**

If you purchased a service contract from Prestige Appliances and sustained damage(s) to your appliance on or before August 3, 2017, you may contact [Hoscl@LibertyMutual.com](mailto:Hoscl@LibertyMutual.com) or fax your claim repair to **1-866-442-4060**. The mailing address is Liberty Mutual, 1001 4<sup>th</sup> Avenue, Suite 3800, Seattle, WA, 98154.

#### **Class II**

If you purchased a service contract from Prestige Appliances but have **not** sustained damage(s) to your appliance but believe you have suffered a loss of fees paid, you may obtain a proof of claim form (#410) from the South Carolina Department of Insurance's website ([www.doi.sc.gov](http://www.doi.sc.gov)) and mail it to United States Bankruptcy Court, 1100 Laurel Street, Columbia, South Carolina 29201. Claim form attached.

If you have any questions, you may contact: Willie Seawright or Rachel Johnson  
South Carolina Department of Insurance  
803-737-6099 or 803-737-6181

**All claims and supporting documents must be attached with claim forms.**