



# South Carolina Department of Insurance

**NIKKI R. HALEY**  
Governor

**RAYMOND G. FARMER**  
Director

## MEDIA RELEASE

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**For Immediate Release**

**Contact: Ann Roberson**  
**Phone: 803-737-6207**

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### **South Carolina Department of Insurance Available to Assist Storm Victims**

The extremely cold temperatures, snow and ice that we have experienced as a result of the recent winter storm may have caused damage to homes, businesses and automobiles. If your property has been damaged as a result of this recent round of severe weather it is important to take the following steps:

- Contact your insurance agent or company as soon as possible. Your agent or company should provide you with insurance claims forms, toll-free claims office numbers and assist you in making arrangements for an adjuster to visit your property or to look at your vehicle.
- Secure your property and make temporary repairs to damaged property to protect it from further damage. Be careful when inspecting your property as fallen debris can be hazardous.
- Be sure to keep all receipts for materials used for repairs.

Call our Consumer Services Division at 803-737-6180 or 1-800-768-3467 (toll-free in South Carolina) if you have questions about a claim or are having difficulty contacting your insurance agent or company. Consumer Analysts are available to take your call Monday – Thursday 8:00 a.m.-6:00 p.m. and Friday 8:30 a.m.-5:00 p.m. Additionally, for those consumers living in the greater Charleston area, you may contact our Charleston office by calling 843-577-3415, Monday-Friday 8:30 a.m. -5:00 p.m. You may also contact the division via e-mail by using the following address: [consumers@doi.sc.gov](mailto:consumers@doi.sc.gov).

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