



# South Carolina Department of Insurance

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## MEDIA RELEASE

**September 12, 2013**  
**For Immediate Release**

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### SC Department of Insurance and SC Department of Motor Vehicles Partner to Provide Consumer Outreach

**Columbia, SC-** The South Carolina Department of Insurance (DOI) is partnering with The South Carolina Department of Motor Vehicles (DMV) to help consumers learn more about their insurance needs and questions. The DOI will have a representative available at specified DMV Field Offices to assist consumers with their insurance related questions and concerns. "This is a wonderful opportunity for the DOI to be able to provide assistance to consumers in their local communities. While we provide assistance to all South Carolinians through our toll-free telephone number and our on-line capabilities, we look forward to meeting consumers in their neighborhoods," said Ray Farmer, Director of The South Carolina Department of Insurance.

DMV serves approximately 5 million customers a year, making the agency's field offices an excellent resource for reaching the general public. "Many of our customers need this valuable insurance information. Whether they have questions about accident insurance claims, suffered a loss due to fire or replacing a stolen driver's license, we're glad to offer them another resource in our offices. Our partnership with DOI gives us an opportunity to explore new and better ways to serve our customers," said DMV Executive Director Kevin Shwedo.

Beginning September 20<sup>th</sup> and continuing through December 6<sup>th</sup>, every first and third Friday, DOI staff will be available to assist visitors of the following DMV Offices from 10:00 a.m. to 3:00 p.m.

September 20, 2013 GREENVILLE	DMV Office #23 300 University Ridge, Suite 105, Greenville, SC 29601
October 4, 2013 GREENVILLE	DMV Office #23 300 University Ridge, Suite 105, Greenville, SC 29601
October 18, 2013 SPARTANBURG	DMV Office #42 8794 FairForest Road, Suite B, Spartanburg, SC 29303
November 1, 2013 SPARTANBURG	DMV Office #42 8794 FairForest Road, Suite B, Spartanburg, SC 29303
November 15, 2013 FLORENCE	DMV Office 3102 E. Palmetto Street, Florence, SC 29506
December 6, 2013 FLORENCE	DMV Office 3102 E. Palmetto Street, Florence, SC 29506

The DOI's Office of Consumer Services also has extended call-in hours Monday-Thursday, 8:00 a.m.-6:00 p.m. and maintains regular hours on Friday (8:30 a.m. - 5:00 p.m.). Consumers may reach an analyst by calling 1-800-768-3467. Consumers can also visit our website, [www.doi.sc.gov](http://www.doi.sc.gov) for information and to submit an online inquiry or complaint.

For questions concerning this release please, contact the South Carolina Department of Insurance by calling 803-737-6207.

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