



South Carolina Department of Insurance

NIKKI R. HALEY
Governor

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Director

Media Release

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For Immediate Release

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South Carolina Department of Insurance to provide consumer assistance for Jasper County residents

Beginning Monday, August 5, 2013, the South Carolina Department of Insurance will have a representative available locally every other Monday to assist residents of the greater Jasper County area with their insurance questions and concerns. Joseph McDonald, Consumer Liaison for the SC Department of Insurance will hold office hours from 10:00 a.m. until 2:00 p.m. at the Hardeeville City Hall Building located at 205 East Main Street, Hardeeville, SC 29927. "We are pleased to be able to offer our services to the residents of the greater Jasper County area by holding office hours locally," said Ray Farmer, Director of the South Carolina Department of Insurance. "While the Department provides a toll-free telephone number and on-line assistance capabilities for consumers, a local presence will also be helpful so that residents can meet personally with a department representative and discuss their insurance concerns."

Earlier this summer, Senator Clementa C. Pinckney and the South Carolina Department of Insurance hosted a policy review workshop and storm preparedness seminar for Jasper County residents at the Mary Gordon Ellis Executive Building in Ridgeland, SC. Department representatives provided general insurance and storm preparedness information to more than 30 residents. During the meeting, attendees were encouraged to consider the following activities:

- Conduct an annual review of your homeowner's policy and have a conversation with your agent about your policy and the coverages that you have or may need.
- Complete a home inventory. Forms are available and if you have a smart phone, there is an app for that. Information about the app is available at the following site, www.doi.sc.gov.
- Make a family disaster plan in the event that you are required to evacuate your home.
- Compile a disaster kit in preparation for storm season and prepare your property for storms and high winds associated with the season.

The consumer services division of The South Carolina Department of Insurance has extended call-in hours Monday-Thursday, 8:30 a.m.-7:00 p.m. and maintains regular hours on Friday from 8:30- 5:00 p.m. You may reach an analyst in the consumer services division by calling 1-800-768-3467. Consumers can also visit our website, www.doi.sc.gov for more important insurance information.

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